



**Cisco**

## **Exam Questions 300-815**

Implementing Cisco Advanced Call Control and Mobility Services (CLACCM)

#### NEW QUESTION 1

The administrator of ABC company is troubleshooting a one-way audio issue for a call that uses H.323 protocol (slow-start mode). The administrator requests that you provide the IP and port information of the Real-Time Transport Protocol traffic that had the one-way audio call.

You gather the H.225 and H.245 messages for one of the one-way audio calls. Where can you find the RTP IP and port information for both sides? (Note: This call flow has not invoked any media resources like MTP or transcoders).

- A. H.245 Terminal Capability Set
- B. H.245 Open Logical Channel
- C. H.225 Connect
- D. H.245 Open Logical Channel Ack

**Answer: B**

#### NEW QUESTION 2

End users at a new site report being unable to hear the remote party when calling or being called by users at headquarters. Calls to and from the PSTN work as expected. To investigate the SIP signaling to troubleshoot the problem, which field can provide a hint for troubleshooting?

- A. Contact: header of the 200 OK response
- B. Allow: header of the 200 OK response
- C. o= line of SDP content
- D. c= line of SDP content

**Answer: C**

#### NEW QUESTION 3

Cisco SIP IP telephony is implemented on two floors of your company. Afterward, users report intermittent voice issues in calls established between floors. All calls are established, and sometimes they work well, but sometimes there is oneway audio or no audio. You determine that there is a firewall between the floors, and the administrator reports that it is allowing SIP signaling and UDP ports from 20000 to 22000 bidirectionally. What are two possible solutions? (Choose two.)

- A. Go to the SIP profile assigned to these IP phones in Cisco Unified CM and change the range of media ports to 16384-32767
- B. Ask the firewall administrator to change the ports to TCP.
- C. Ask the firewall administrator to change the range of UDP ports to 16384-32767.
- D. Go to the SIP profile assigned to these IP phones in Cisco Unified CM and change the range of media ports to 20000-22000.
- E. Go to System Parameters in Cisco Unified Communications Manager and change the range of media ports to 20000-22000.

**Answer: AC**

#### NEW QUESTION 4

Which action is correct with respect to toll fraud prevention configuration in the Cisco Unified Communications Manager Express?

- A. Configure Direct Inward Dial for Incoming ISDN Calls with overlap dialing.
- B. Configure IP Address Trusted Authentication for Incoming VoIP Calls.
- C. Configure the command `no ip address trusted authenticate` under "voice service voip".
- D. Enable Secondary Dial tone on Analog and Digital FXO Ports.

**Answer: B**

#### NEW QUESTION 5

For s SIP to SIP call flow, when does Cisco Unified Border Element require transcoding resources for DTMF?

- A. interworking between an OOB method and RFC2833 for flow-around calls
- B. interworking between h245-signal and rtp-nte
- C. interworking between an OOB method and RFC2833 for flow-through calls
- D. interworking between h245-alpha numeric and sip-kpml

**Answer: A**

#### NEW QUESTION 6

Which two statements are correct with respect to the Client Matter Code setting in the route pattern configuration? (Choose two.)

- A. The Client Matter Code feature does not support overlap sending because the Cisco Unified CM cannot determine when to prompt the user for the code.
- B. If you check the Allow Overlap Sending check box, the Require Client Matter Code check box becomes disabled.
- C. If you check the Allow Overlap Sending check box, you can also check the Require Client Matter Code check box.
- D. The Client Matter Code feature does support overlap sending because the Cisco Unified Communications Manager can determine when to prompt the user for the code.
- E. The Client Matter Code has the option to configure Authorization Level such as in the Forced Authorization Code.

**Answer: AB**

#### NEW QUESTION 7

Which two descriptions of the Standard Local Route Group deployment are true? (Choose two.)

- A. can be associated under the route group
- B. can be associated only under the route list
- C. chooses the route group that is configured under the device pool of the calling-party device

- D. chooses the route group that is configured under the device pool of the called-party device
- E. can be assigned directly to the route pattern

**Answer:** BD

#### NEW QUESTION 8

After configuring a Cisco CallManager Express with Cisco Unity Express, inbound calls from the PSTN SIP trunk receive a ring tone for 20 seconds and then a busy signal instead of voicemail. Which configuration fixes this problem?

- A. Router(config)# voice service voipRouter(conf-voi-serv)#allow-connections h323 to h323
- B. Router(config)#dial-peer voice 2 voipRouter(config-dial-peer)#no vad
- C. Router(config)# voice service voipRouter(conf-voi-serv)#allow-connections voice-mail mod
- D. Router(config)# voice service voipRouter(conf-voi-serv)#no supplementary-service sip moved-temporarily

**Answer:** A

#### NEW QUESTION 9

An engineer must configure a secure SIP trunk with a remote provider, with a specific requirement to use port 5065 for inbound and outbound traffic. Which two items must be configured to complete this configuration? (Choose two.)

- A. Incoming Port in SIP Information section of the SIP Trunk configuration.
- B. Incoming Port in Security Information of the SIP Profile configuration.
- C. Destination Port in SIP Information section of the SIP Trunk configuration
- D. Incoming Port in SIP Trunk Security Profile configuration
- E. Destination Port in SIP Trunk Security Profile configuration

**Answer:** CD

#### NEW QUESTION 10

In Cisco Unified Communications Manager, which tool do you use to check SIP traces?

- A. MTP
- B. CCSIP
- C. RTMT
- D. OS Administration Page

**Answer:** C

#### NEW QUESTION 10

If all patterns below are configured in Cisco Unified Communications Manager which would be used when dialing the pattern "123"?

- A. 12!
- B. 12X (urgent priority set)
- C. 1XX (urgent Priority Set)
- D. 12[2-5]

**Answer:** B

#### NEW QUESTION 12

How does an engineer globalize routing for ingress calls coming from the PSTN to internal DNs?

- A. At the PSTN gateway, put the calling number in PSTN format and the called number in DN format.
- B. At Cisco Unified CM, put the calling number in E.164 format and the called number in PSTN format.
- C. At the PSTN gateway, put the calling number in E.164 format and the called number in localized (DN) format.
- D. At Cisco Unified Communications Manager, put the calling number in E.164 format and the called number in E.164 format.

**Answer:** B

#### NEW QUESTION 13

Which two types of distribution algorithm are within a line group? (Choose two.)

- A. random
- B. circular
- C. highest preference
- D. top down
- E. bottom up

**Answer:** BD

#### NEW QUESTION 17

An administrator is configuring a cluster for ILS and wants to limit the amount of entities that Cisco Unified Communications Manager can write to the database for data that is learned through ILS. Which service parameter is used to adjust this limit?

- A. ILS Max Number of Learned Objects in Database
- B. ILS Active Learned Object Upper Limit

- C. Global Data Service Parameter Limit
- D. Imported Dial Plan Replication Database Object Lower Limit

**Answer:** A

#### NEW QUESTION 22

Which two types of authentication are supported for the configuration of Intercluster Lookup Service? (Choose two.)

- A. TokenID
- B. username and secret key
- C. TLS certificates
- D. passwords
- E. FQDN of the servers defined in DNS

**Answer:** CD

#### NEW QUESTION 25

Which two configuration parameters are prerequisites to set Native Call Queuing on Cisco Unified Communications Manager? (Choose two.)

- A. Cisco IP Voice Media Streaming Service must be activated on at least one node in the cluster.
- B. A unicast music on hold audio source must be configured.
- C. Cisco RIS data collector service must be running on the same server as the Cisco CallManager service.
- D. The maximum number of callers allowed in queue must be 10.
- E. The phone button template must have the Queue Status Softkey configured.

**Answer:** AC

#### NEW QUESTION 29

What is the relationship between partition, time schedule, and time period in Time-of-Day routing in Cisco Unified Communications Manager?

- A. A partition can have multiple time schedules assigned
- B. A time schedule contains one or more time periods.
- C. A partition can have one time schedule assigned
- D. A time schedule contains one or more time periods.
- E. A partition can have multiple time schedules assigned
- F. A time schedule contains only one time period.
- G. A partition can have one time schedule assigned
- H. A time schedule contains only one time period.

**Answer:** A

#### NEW QUESTION 34

Configure Call Queuing in Cisco Unified Communications Manager. Where do you set the maximum number of callers in the queue?

- A. in the telephony service configuration
- B. in the queuing configuration
- C. in Cisco Unified CM Enterprise Parameters
- D. in Cisco Unified CM Service Parameters

**Answer:** B

#### NEW QUESTION 35

What is a component of Cisco Unified Mobility?

- A. Unified IVR
- B. Mobile Connect
- C. Smart Client Support
- D. Single Number Connect

**Answer:** B

#### NEW QUESTION 36

A user reports when they press the services key they do not receive a user ID and password prompt to assign the phone extension. Which action resolves the issue?

- A. Create the default device profiles for all phone models that are used.
- B. Subscribe the phone to the Cisco Extension Mobility service.
- C. Create the end user and associate it to the device profile.
- D. Assign the extension as a mobile extension.

**Answer:** B

#### NEW QUESTION 41

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