



Microsoft

Exam Questions PL-200

Microsoft Power Platform Functional Consultant

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NEW QUESTION 1

- (Exam Topic 1)

You need to design the guest check-in solution.

Which technologies should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Technology
Develop the base check-in solution.	<div>Xamarin app Power Apps portal Model-driven app Canvas app</div>
Access the check-in solution on the check-in devices.	
Access the check-in solution on the check-in devices.	<div>Traditional desktop application Web browser Power Apps mobile app Dynamics 365 for phones and tablets</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Technology
Develop the base check-in solution.	<div>Xamarin app Power Apps portal Model-driven app Canvas app</div>
Access the check-in solution on the check-in devices.	
Access the check-in solution on the check-in devices.	<div>Traditional desktop application Web browser Power Apps mobile app Dynamics 365 for phones and tablets</div>

NEW QUESTION 2

- (Exam Topic 1)

You need to design the resort portal's email registration process.

Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Solution
Implement the invitation code redemption process.	<div>Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link.</div>
Validate the user's email.	<div>Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Requirement	Solution
Implement the invitation code redemption process.	<div><div>Auto-populate the invitation code field on the sign-in screen from the email link.</div><div>Embed the invitation code in the email link URL.</div><div>Send the customer their username and temporary password in the email link.</div></div>
Validate the user's email.	<div><div>Two-factor authentication</div><div>Azure Active Directory authentication</div><div>Social provider sign-in</div><div>Invitation code sign-up</div></div>

NEW QUESTION 3

- (Exam Topic 1)

You need to add controls to the check-in solution for the health and wellness questions. Which form control should you use?

- A. Drop down
- B. Check box
- C. Text input

Answer: B

NEW QUESTION 4

- (Exam Topic 2)

You have a business process flow.

You need to update the business process flow while minimizing administrative and maintenance efforts. What should you implement? To answer, drag the appropriate features to the correct requirements. Each

feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Features	Answer Area	
<div><div>Action step</div><div>Classic workflow</div><div>Power Automate flow</div></div>	Requirement	Feature
	Allow users to navigate to the previous stage only from specific stages.	Feature
	Create checklist records in specific stages on demand.	Feature

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Features	Answer Area	
<div><div>Action step</div><div>Classic workflow</div><div>Power Automate flow</div></div>	Requirement	Feature
	Allow users to navigate to the previous stage only from specific stages.	Power Automate flow
	Create checklist records in specific stages on demand.	Action step

NEW QUESTION 5

- (Exam Topic 2)

You manage the Dynamics 365 Customer Service environment for an organization. Microsoft SharePoint will not be deployed in the environment for a year.

You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.

Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

NOTE: Each correct selection is worth one point.

- A. Microsoft OneDrive for Business
- B. Microsoft Yammer
- C. Microsoft OneNote
- D. Microsoft Skype for Business
- E. Microsoft Exchange Online

Answer: BDE

Explanation:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services>

NEW QUESTION 6

- (Exam Topic 2)

A customer tracks events by using a custom entity.

The custom entity includes a custom field for the venue of the events. The customer must be able to display the events by venue in a calendar.

You need to ensure that all events display by venue in the calendar. To which component should you add a control?

- A. Form
- B. view
- C. Field
- D. Chart

Answer: B

NEW QUESTION 7

- (Exam Topic 2)

You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.

The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.

You need to ensure that the flow runs during non-peak hours and requires no physical user intervention. What should you do?

- A. Ensure that all user sessions are signed out except for locked user sessions.
- B. Ensure that the User1 account has an active user session on the device.
- C. Ensure that all user sessions are signed out.
- D. Ensure that there are no active user sessions on the device.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow>

NEW QUESTION 8

- (Exam Topic 2)

You need to design the FAQ solution to handle unknown responses.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component
Handle an unknown question from a guest in a conversation.	<div><div>Escalate</div><div>Fallback topic</div><div>Failure path</div></div>
Redirect a quest with an unknown question to a live staff member.	<div><div>Power Apps</div><div>Power Virtual Agents web application</div><div>Microsoft Teams</div><div>Omnichannel for Dynamics 365 Customer Service</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off>

NEW QUESTION 9

- (Exam Topic 2)

You are a Dynamics 365 Customer Service administrator.

You need to configure the following automation for the sales team:

- * Send an email when the status changes on an Opportunity.
- * Text the sales manager when an Opportunity is created.
- * Create a Wunderlist task when an Opportunity is open for 30 days.

Which tool should you use for each requirement? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Automation	Tool
Email when the status changes.	<div><div></div><div>Dynamics 365 workflow</div><div>Microsoft Flow</div><div>Business Process Flow</div></div>
Text when the Opportunity is created.	<div><div></div><div>Dynamics 365 workflow</div><div>Microsoft Flow</div><div>Business Process Flow</div></div>
Create a Wunderlist task.	<div><div></div><div>Dynamics 365 workflow</div><div>Microsoft Flow</div><div>Business Process Flow</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Automation	Tool
Email when the status changes.	<div><div></div><div>Dynamics 365 workflow</div><div>Microsoft Flow</div><div>Business Process Flow</div></div>
Text when the Opportunity is created.	<div><div></div><div>Dynamics 365 workflow</div><div>Microsoft Flow</div><div>Business Process Flow</div></div>
Create a Wunderlist task.	<div><div></div><div>Dynamics 365 workflow</div><div>Microsoft Flow</div><div>Business Process Flow</div></div>

NEW QUESTION 10

- (Exam Topic 2)

You are a Dynamics 365 for Customer Service developer.

You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company’s social media teams distribution list.

You need to create a connection to the Twitter service and build a solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
<div>Sign in to the Business platform admin center and create a new project and connection set.</div>	
<div>Create a trigger to search for the new posts with the hashtag.</div>	
<div>Create an action to send a mobile notification.</div>	
<div>Sign in to Power Automate and create a new blank flow.</div>	<div><div>⬅</div><div>➡</div></div>
<div>Create a trigger to send a mobile notification.</div>	
<div>Select the social media connector, generate an authentication key from the service, and enter the key for the connection.</div>	<div><div>⬆</div><div>⬇</div></div>
<div>Create an action to search for the new posts with the hashtag.</div>	
<div>Select the social media connector and enter the user credentials for the connection.</div>	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions	Answer Area
Sign in to the Business platform admin center and create a new project and connection set.	Sign in to Power Automate and create a new blank flow.
Create a trigger to search for the new posts with the hashtag.	Select the social media connector and enter the user credentials for the connection.
Create an action to send a mobile notification.	
Sign in to Power Automate and create a new blank flow.	Create an action to search for the new posts with the hashtag.
Create a trigger to send a mobile notification.	
Select the social media connector, generate an authentication key from the service, and enter the key for the connection.	Create a trigger to send a mobile notification.
Create an action to search for the new posts with the hashtag.	
Select the social media connector and enter the user credentials for the connection.	

NEW QUESTION 10

- (Exam Topic 2)

You are creating a new business process flow to qualify leads.

You create an action. The action is not available inside the Action Step. You need to make the action available to the Action Step.

Which two steps must you perform? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. Activate the action.
- B. Select Run as an on-demand process
- C. Add at least one step to the action.
- D. Ensure that the entity for the action matches the corresponding entity for the business process flow stage.

Answer: CD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add-action-business>

NEW QUESTION 11

- (Exam Topic 2)

Note: This question is part of a series of questions that present the same scenario. Each question in the

series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneDrive for Business.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 13

- (Exam Topic 2)

You create and publish a Power BI report that contains an embedded canvas app. The report will be used by multiple people.

The canvas app has an issue that must be corrected.

You update the canvas app.

You need to ensure that the updated canvas app is available in the published Power BI report. What should you do?

- A. Publish the Power BI report from Power BI Desktop.
- B. Manually refresh the data source on the published Power BI report.
- C. Publish the Power BI report from Power BI Desktop and reshare to any users.
- D. Publish the canvas app.

Answer: D

NEW QUESTION 15

- (Exam Topic 2)

You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team.

Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Actions

Share the chart with the team.

Assign the chart to each person on the team.

Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.

Export the user chart for import as a user chart.

Export the user chart for import as a system chart.

Answer Area

Step	Action
1	Action
2	Action

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

Share the chart with the team.

Assign the chart to each person on the team.

Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.

Export the user chart for import as a user chart.

Export the user chart for import as a system chart.

Answer Area

Step	Action
1	Export the user chart for import as a user chart.
2	Share the chart with the team.

NEW QUESTION 18

- (Exam Topic 2)

You create a new Power Virtual Agents chatbot for an organization. Testing and production deployment of the chatbot are not complete.

You need to ensure that appropriate users can access the chatbot. Which methods should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Method
Test the chatbot with unlicensed internal users.	<div>Use the demo website.</div> <div>Share the chatbot to each user individually.</div> <div>Share the chatbot to a security group containing all users.</div>
Allow other licensed internal users to edit the chatbot.	<div>Share the chatbot to each user individually.</div> <div>Share the chatbot a security group containing all users.</div> <div>Deploy the chatbot to Microsoft Teams in your tenant.</div>
Deploy the chatbot to production for public consumption.	<div>Embed the chatbot code in an iFrame on your company's public website.</div> <div>Deploy the chatbot to Microsoft Teams in your tenant.</div> <div>Deploy the chatbot to AppSource.</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Method
Test the chatbot with unlicensed internal users.	Use the demo website. Share the chatbot to each user individually. Share the chatbot to a security group containing all users.
Allow other licensed internal users to edit the chatbot.	Share the chatbot to each user individually. Share the chatbot a security group containing all users. Deploy the chatbot to Microsoft Teams in your tenant.
Deploy the chatbot to production for public consumption.	Embed the chatbot code in an iFrame on your company's public website. Deploy the chatbot to Microsoft Teams in your tenant. Deploy the chatbot to AppSource.

NEW QUESTION 20

- (Exam Topic 2)

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

Solution: Use Categorized Search to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 25

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