

Exam Questions 300-810

Implementing Cisco Collaboration Applications (CLICA)

<https://www.2passeasy.com/dumps/300-810/>



NEW QUESTION 1

Which two protocols does the Cisco IM Presence service use to federate with external domains? (Choose two.)

- A. XMPP
- B. SNMP
- C. SIP
- D. SCCP
- E. SMPP

Answer: AC

NEW QUESTION 2

To redirect calls from the phone extension for user A to the voicemail greeting, which call routing rule should be used in Cisco Unity Connection?

- A. Attempt Forward forwarded routing rule
- B. Opening Greeting direct routing rule
- C. Attempt Sign-In direct routing rule
- D. Opening Greeting forwarded routing rule

Answer: A

NEW QUESTION 3

Which DNS record is used for on-premises service by Jabber clients?

- A. _collab-edge._tcp.<domain> SRV record
- B. _cisco-uds._tls.<domain> SRV record
- C. _cisco-uds._tcp.<domain> SRV record
- D. <tftp server FQDN> A record

Answer: C

NEW QUESTION 4

An engineer is asked to configure cisco jabber for windows on-premises, in phone-only mode and later with cisco IM and presence. In the configuration steps, which two DNS records will be needed, assuming the jabber client is in “domain.com?” (Choose two.)

- ☒ _cuplogin._tcp.domain.com
- ☐ cuplogin.tcp.cisco-internal.domain.com
- ☒ collab-edge._tcp.domain.com
- ☐ cisco-uds.tcp.cisco-internal.domain.com
- ☒ _cisco-uds._tcp.domain.com

- A. Option A
- B. Option B
- C. Option C
- D. Option D
- E. Option E

Answer: AE

NEW QUESTION 5

Which SAML component defines the content of data transferred from an IdP to a service provider?

- A. protocol
- B. assertion
- C. binding
- D. profiles

Answer: B

NEW QUESTION 6

Which SSO authentication method requires no action from the user when the session token times out?

- A. web form
- B. smart card
- C. external database
- D. local authentication

Answer: A

NEW QUESTION 7

Refer to the exhibit.



When troubleshooting an internal Jabber login problem, there is a pop-up about a certificate error, and then the login fails The FQDN of Cisco UCM is cucm.ex.com. and the FQDN of the IM and Presence Server is imp.ex.com. Which two actions should be taken to fix this issue? (Choose two.)

- A. Sign the Cisco Unified IM and Presence server certificate with a trusted certificate authority.
- B. Import the certificate of cucm.ex.com into the Trusted Certificate Authorities on the PC running Jabber.
- C. Import the Cisco UCM CallManager certificate into the Trusted Certificate Authorities on the PC running Jabber.
- D. Sign the Cisco UCM CallManager certificate with a trusted certificate authority.
- E. Sign the Cisco UCM tomcat certificate with a trusted certificate authority.

Answer: BD

NEW QUESTION 8

Refer to the exhibit.

High Availability			
<input checked="" type="checkbox"/> Enable High Availability			
Monitored Server	Assigned Users	Active Users	Server State
IMPPub.CiscoLiveUS.net	4	0	Failed Over
IMPSub.CiscoLiveUS.net	0	0	Running in Backup Mode

A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences? (Choose two.)

- A. Advise all users to re-login to their Jabber clients.
- B. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.
- C. Perform a restart of the IM&P primary server to force fallback.
- D. Click the Fallback button in the Server Action pane.
- E. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.

Answer: BD

NEW QUESTION 9

A collaboration engineer is installing Jabber for Windows via the CLI Which two authentication command line arguments ensure that the client authenticates to a Cisco UCM server? (Choose two.)

- A. CCMCIP=10.10.10.99
- B. CUP_ADDRESS=10.10.10.98
- C. CTI=10.10.10.97
- D. REGISTRATION_SERVER=CUCM
- E. EXCLUDED_SERVICES=Webex

Answer: BD

NEW QUESTION 10

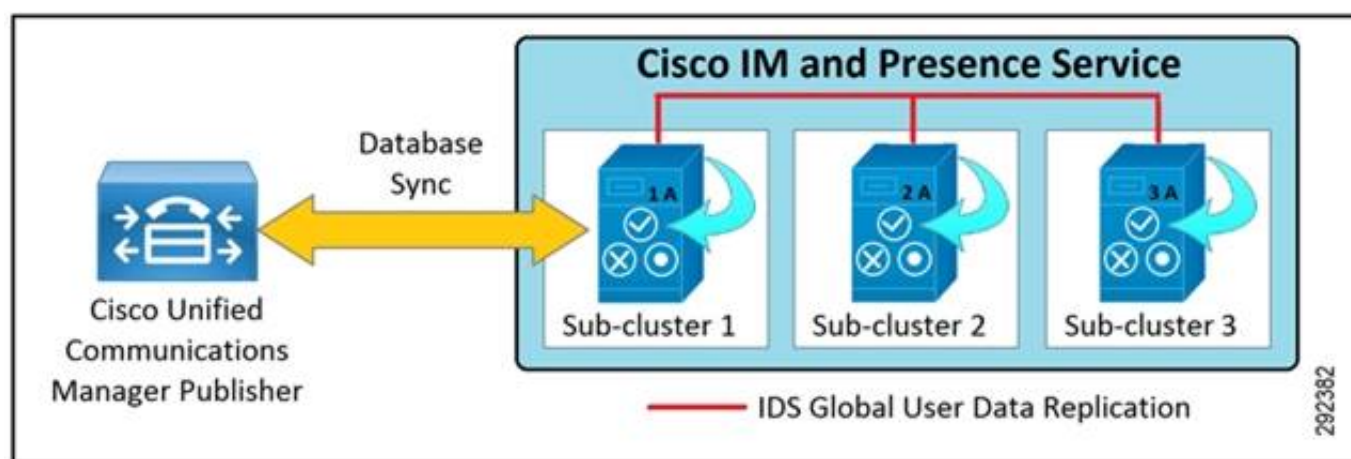
Which statement about SIP federation between Cisco Unified Communications IM and Presence and Microsoft Skype for Business is true?

- A. Add the federated user as a contact in Jabber to view its presence status.
- B. The role of SIP Proxy service is to process the XMPP packet in from Jabber and convert it to SIP.
- C. TLS is optional.
- D. Use of directory URI as an IM addressing scheme is not supported.

Answer: A

NEW QUESTION 10

Refer to the exhibit.



Which statement is true?

- A. If the IM&P node in sub-cluster-1 goes down, then users assigned to it are randomly split between the two remaining subclusters.
- B. The administrator must add one node to each subcluster for high availability.
- C. IM&P nodes in each subcluster must be configured from the same OVA template.
- D. Each Cisco IM&P subcluster must have the same number of nodes.

Answer: B

NEW QUESTION 11

An administrator is configuring Cisco Jabber 12.8 to work with Cisco UCM and Cisco IM and Presence 12.5 using an encrypted SIP profile. Which record should be configured for Jabber to work when logging into the corporate network with the domain "domain.com"?

- A. DNS SRV query _sip._tcp.domain.com
- B. DNS SRV query _cisco-uds._tls.domain.com
- C. DNS SRV query _cisco-uds._tcp.domain.com
- D. DNS SRV query _sip._tls.domain.com

Answer: C

NEW QUESTION 16

The persistent chat feature is configured in a Cisco Jabber deployment that is running Cisco Unified IM and Presence 11.5 SU6 Desktop clients are working but mobile clients are not displaying persistent chats. Which configuration is necessary to enable the Jabber persistent chat feature on mobile devices?

- A. while logged into IM and Presence server Administration, go to 'Messaging', then Settings", and check the checkbox for the 'Enable persistent chat for mobile' field
- B. add the <Persistent_Chat_Mobile_Enabled>>false</Persistent_Chat_Mobile_Enabled> line to the Jabber configuration file that is used by all Jabber devices
- C. add the <Persistent_Chat_Enable>>true</Persistent_Chat_Enable> line to the Jabber configuration rule that is used by mobile devices
- D. add "Enable_Persistent_Chat" in the "Cisco Support Field" on the Jabber for mobile device configuration page on Cisco UCM

Answer: B

NEW QUESTION 21

Refer to the exhibit.

Cisco Jabber Diagnostics

Cisco Jabber
Version 11.9.3 (60004)

Discovery

Discovery Outcome	Failure: FAILED_UCM90_CONNECTION
Domain Controller	The specified domain either does not exist or could not be contacted.
Edge Domain	ccnp.cisco.com
Edge Required	No
Edge Visibility	Not Visible
Excluded Services	None
FTPS	OFF
Internal Visibility	Visible
Services Domain	ccnp.cisco.com
Services Domain Source	Email Address from UserInput
Voice Services Domain	ccnp.cisco.com

WebEx

CAS lookup	FAILURE: HTTP_CONNECTION_FAILED
CAS lookup url	https://logiop.webexconnect.com/cas/FederatedSSO?org=corp.cisco.com

DNS Records

_cisco-uds._tcp.ccnp.cisco.com.	cucm1.ccnp.cisco.com
_collab-edge._tls.ccnp.cisco.com	Domain does not exist

_cisco-uds Properties

Service Location (SRV) Security

Domain:

Service:

Protocol:

Priority:

Weight:

Port number:

Host offering this service:

Users connected to the internal network report a “Cannot communicate with the server” error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address. Why is the user not able to log in?

- A. SRV protocol is not set up correctl
- B. It should be _tls instead of _tcp.
- C. Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
- D. The port specified on the SRV record is wrong.
- E. The domain ccnp.cisco.com does not exist on the DNS server.

Answer: C

NEW QUESTION 24

An engineer is configuring a remote Cisco IM and Presence Service and needs to ensure that users can communicate across clusters in the same domain and receive presence status. Which protocol should be used to accomplish this task?

- A. XMPP
- B. DNS
- C. LDAP
- D. AXL/SOAP

Answer: A

NEW QUESTION 25

An engineer is configuring Cisco Unity Connection to provide messaging services and needs to designate a set of phone numbers to be used for transferring calls within the organization to prevent toll fraud. Which mechanism in Cisco Unity Connection should be modified to accomplish this goal?

- A. restriction tables

- B. calling search spaces
- C. transfer rules
- D. fraud tables

Answer: A

NEW QUESTION 30

An engineer needs to configure the cisco unity connection Auto-attendant feature to transfer calls to a specific destination, maintain control of the transfer, and take a defined administrative action upon failure. How is this accomplished?

- A. Consult Transfer
- B. Supervised Transfer
- C. Release to Switch
- D. HookFlash Transfer

Answer: A

NEW QUESTION 34

AN administrator must configure a federation between company A and company B using the SIP/simple protocol. What are the configuration items that are available?

- A. Port 5061; TLS encryption; Instant Messaging, Presence, and VoIP support
- B. no encryption; Instant Messaging, Presence, and VoIP support
- C. port 5222; TLS encryption; Instant Messaging, Presence, and VoIP support
- D. no encryption; Instant Messaging support

Answer: A

NEW QUESTION 36

Which two steps are needed to configure high availability in Cisco IM and presence? (choose two.)

- A. Enable the Failover Check box
- B. Configure CUP administrator
- C. Assign the subscriber to the redundancy group
- D. Select the enable high availability checkbox and save the configuration change
- E. Configure the CUP AXL user.

Answer: CD

NEW QUESTION 41

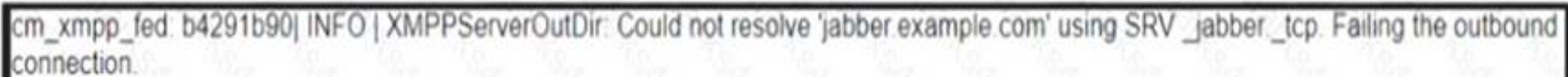
A collaboration engineer is configuring SIP interdomain federation for Cisco IM and Presence. The external domain cannot be discovered using DNS SRV. If the external enterprise domain is ciscocollab.com, what destination pattern should the engineer use for a static route?

- A. com.ciscocollab.*
- B. _sipfederationtls._tcp.ciscocollab.com
- C. *.ciscocollab.com,*
- D. .ciscocollab.com

Answer: B

NEW QUESTION 46

Refer to the exhibit.



An administrator is troubleshooting an issue with XMPP Federation between two. eight-node IM and Presence clusters. After looking at the logs, the administrator finds this message and must publish one or more DNS SRV records containing one or more addresses of the IM and Presence node(s). How many nodes must be selected to publish?

- A. 1
- B. 5
- C. 10
- D. 20

Answer: A

NEW QUESTION 47

A customer is using Cisco Unified IM and Presence with high availability and has reported that their primary node is not providing any IM and Presence services. What is causing this issue?

- A. The presence redundancy group node state of the primary node is 'idle'.
- B. The presence redundancy group node state of the peer node is "normal".
- C. The presence redundancy group node state of the primary node is 'initializing'.
- D. The presence redundancy group node state of the peer node is 'running in backup mode'.

Answer: D

NEW QUESTION 49

Which SAML 2.0 profile is supported by Cisco UCM, Cisco Unified IM and Presence, and Unity Connection version 10.x and above?

- A. single logout
- B. web browser SSO
- C. name identifier management
- D. identity provider discovery

Answer: B

NEW QUESTION 50

An organization has two Cisco IM and Presence clusters: one in the Americas and one in EMEAR. Both clusters connect via an intercluster peer. Each Cisco IM and Presence cluster has four nodes logically divided into two subclusters with high availability enabled with its local peers. When the Cisco IM and Presence publisher node in the Americas fails, to where are the users failed over?

- A. Cisco IM and Presence publisher in EMEA
- B. in the different logical group
- C. Cisco IM and Presence subscriber in the Americas, in the different logical group
- D. Cisco IM and Presence subscriber in EMEA
- E. in the same logical group with IM and Presence publisher
- F. Cisco IM and Presence subscriber in the Americas, in the same logical group with IM and Presence publisher

Answer: D

NEW QUESTION 54

Refer to the exhibit.

Users with Duplicate User IDs	

User ID: user3	
Node Name	
cucm-imp-1	
cucm-imp-2	

A collaboration engineer is troubleshooting an alarm that indicates that there are duplicate user IDs. Which two actions resolve this issue? (Choose two.)

- A. Rename the user ID value for one user if different users on different clusters have the same user ID assigned
- B. Delete the user ID for the duplicate user ID
- C. Rename the directory URI value for one of the users to ensure that there is no duplication.
- D. Assign the duplicate user to the secondary Cisco IM and Presence node
- E. Unassign a user from one of the clusters when the same user is assigned to two different clusters

Answer: AC

NEW QUESTION 57

An engineer is assisting a user who is reporting Jabber desk phone control issues. The user has two desk phones, but Jabber controls only one of them. The user is not given the option to select the second phone within the Jabber client. Everything else is functioning normally with Jabber and with both desk phones. Which action resolves this issue?

- A. Set the Owner User ID on the second phone
- B. Ensure that both phones are in the same device pool
- C. Add the problematic phone to the user's Controlled Devices list
- D. Enable "Allow Control of Device from CTI" on the second phone.

Answer: D

NEW QUESTION 60

An administrator is configuring Cisco Unity Connection call handlers. The administrator wants to ensure that all outside callers are played a welcome message and then are transferred to a live operator. The administrator wants to restrict the callers from interrupting the welcome message with key presses. Under which call handler menu is this task accomplished?

- A. Greetings
- B. Transfer Rules
- C. Caller Input
- D. Message Settings

Answer: C

NEW QUESTION 61

An administrator must implement toll-fraud prevention on Cisco Unity Connection by using restricted tables. Which action accomplishes this task?

- A. Block all numbers that start with 999*.
- B. Allow calls to international operators and conference rooms only.
- C. Permit calls only to specific domestic long-distance area codes.

D. Allow calls to the international operator only.

Answer: C

NEW QUESTION 62

Which two authentication methods does Integrated Windows Authentication use to validate Windows credentials? (Choose two.)

- A. NTLM
- B. Digest Authentication
- C. SAML
- D. Kerberos
- E. Smart Card

Answer: CD

NEW QUESTION 63

Users on Cisco.com experience issues while using Cisco Jabber, and the error 'Cannot communicate with the server' appears. An engineer checks the logs for the Jabber client and discovers the error "LERR_JABBER_AUTH <17>: Authentication error with server e.g. resource bind, TLS, create a session or SASL error. What should be checked to resolve this issue?

- A. if the LDAP server is reachable and if port 443 is open
- B. if cup-xmpp certificates are valid and if port 8443 is open
- C. if the cup-xmpp certificates are valid and if port 5222 is open
- D. if the LDAP server is reachable and if port 5222 is open

Answer: C

NEW QUESTION 64

In Digital Network Cisco Unity Connection clusters, each site transmits and receives messages for the recipients based on which protocol?

- A. IMAP
- B. SMTP
- C. SIP
- D. SCCP

Answer: B

NEW QUESTION 65

Refer to the exhibit.

High Availability			
<input checked="" type="checkbox"/> Enable High Availability			
Monitored Server	Assigned Users	Active Users	Server State
IMPPub.CiscoLiveUS.net	4	0	Initializing
IMPSub.CiscoLiveUS.net	0	0	Initializing

After configuration of the Cisco IM&P cluster in high-availability mode, both IM&P servers remain in the initializing state. Which two actions ensure normal operations of this IM&P high-availability cluster? (Choose two.)

- A. Clear the Enable High Availability check box in the Presence Redundancy Group configuration.
- B. Confirm that Cisco Presence Engine, Cisco XCP Router, and Cisco DB services are up and running on both IM&P servers.
- C. Restart the Server Recovery Manager service in Cisco Unified Serviceability – Network Services on both IM&P servers.
- D. Verify that the Cisco XCP SIP Federation Connection Manager service is running.
- E. Ensure that an equal number of users are assigned to each IM&P server.

Answer: BC

Explanation:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-pres>

NEW QUESTION 69

A collaboration engineer wants to stop fraudulent calls to the PSTN that are being made through Cisco Unity Connection. Cisco Unity Connection is integrated with Cisco UCM via the SCCP protocol. Which action accomplishes this goal?

- A. Change the Rerouting CSS on the trunk to Cisco Unity Connection
- B. Change the CSS of the voicemail port
- C. Change the configuration of the routing rule
- D. Remove values from the restriction table

Answer: B

NEW QUESTION 74

When Cisco IM and Presence is configured to use automatic fallback, how long does the Server Recovery Manager service wait for a failed service/server to

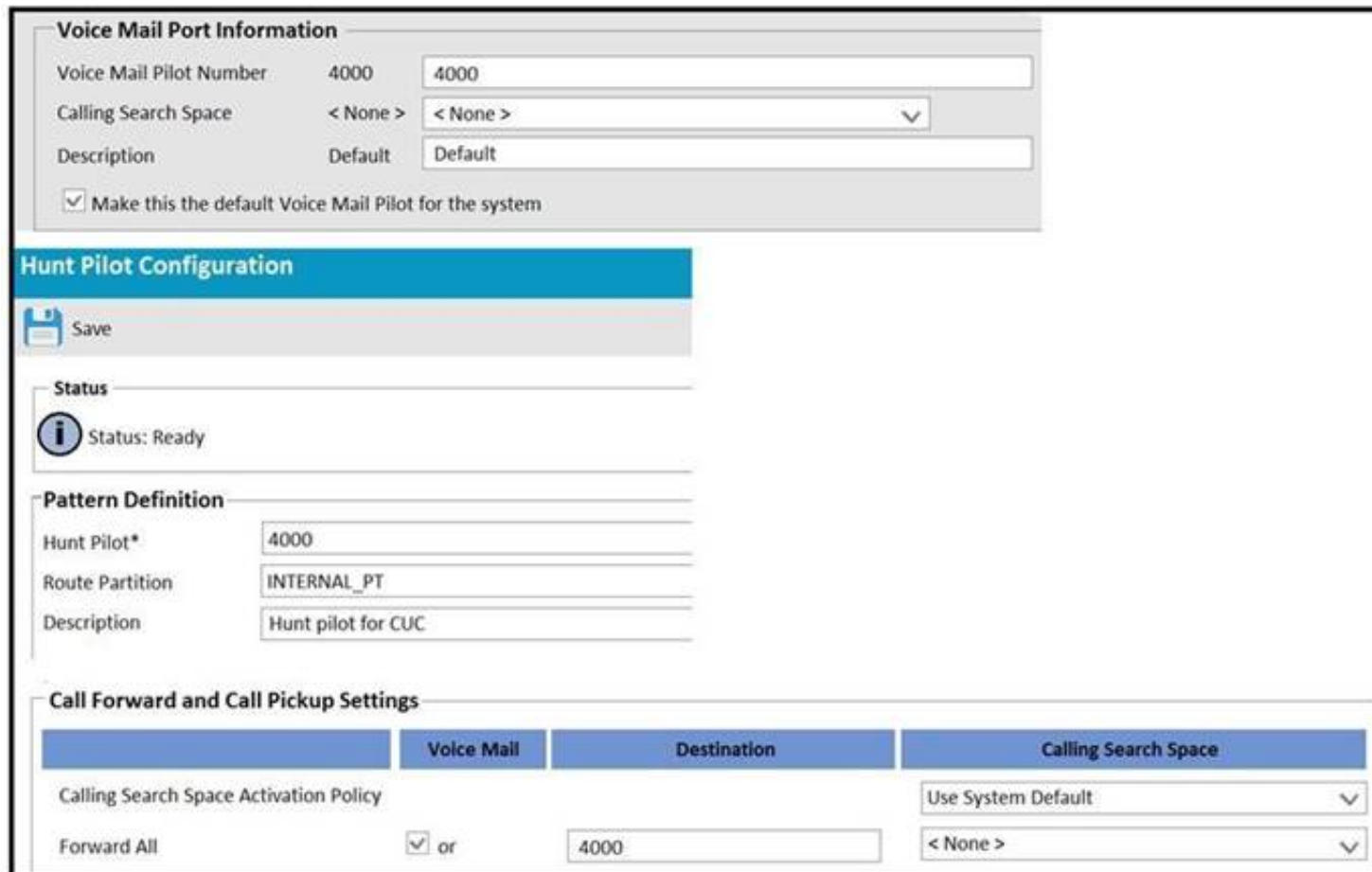
remain active before an automatic fallback is initiated?

- A. 10 minutes
- B. 20 minutes
- C. 30 minutes
- D. 1 hour

Answer: C

NEW QUESTION 77

Refer to the exhibit.



The screenshot shows the Cisco Unified Communications Manager configuration interface. The top section is 'Voice Mail Port Information' with fields for 'Voice Mail Pilot Number' (4000), 'Calling Search Space' (< None >), and 'Description' (Default). A checkbox 'Make this the default Voice Mail Pilot for the system' is checked. Below this is the 'Hunt Pilot Configuration' section. It has a 'Save' button, a 'Status' field showing 'Status: Ready', and a 'Pattern Definition' section with fields for 'Hunt Pilot*' (4000), 'Route Partition' (INTERNAL_PT), and 'Description' (Hunt pilot for CUC). At the bottom is the 'Call Forward and Call Pickup Settings' section, which includes a table with columns 'Voice Mail', 'Destination', and 'Calling Search Space'. The 'Calling Search Space Activation Policy' is set to 'Use System Default'. The 'Forward All' checkbox is checked, and the 'Destination' is set to '4000' and the 'Calling Search Space' is set to '< None >'. The 'Voice Mail' column is empty.

Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail. Which is a cause of the issue?

- A. The call forward and call pickup settings do not have a CSS on Forward All.
- B. The Voice Mail Port partition on the CSS of the phone is missing.
- C. The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL_PT.
- D. The CSS on the Voice Mail Pilot is missing partitions for user phones.

Answer: C

NEW QUESTION 81

Which operating system is supported for smart card-based authentication on Jabber and Cisco UCM platforms?

- A. Mac OS
- B. Linux
- C. Chrome OS
- D. Windows

Answer: D

NEW QUESTION 83

An engineer must verify that the DNS SRV entries that are configured have the correct Information. How Is this configuration completed via a Windows machine?

- A. Go to Windows Explorer and type nslookup
- B. Set the type=internet, and then enter the SRV record.
- C. Go to the command prompt and type dnslookup
- D. Set the type=si
- E. and then enter the SRV record.
- F. Go to Internet Explorer and type nslookup
- G. Set the type=srv, and then enter the SRV record.
- H. Go to the command prompt and type nslookup
- I. Set the type=srv, and then enter the SRV record.

Answer: D

NEW QUESTION 88

Refer to the exhibit.

```
2014-11-07 09:39:53.855 ERROR [0x00000298] [ice\TelephonyAdapterPhoneDevice.cpp(178)] [TelephonyAdapter]
[TelephonyAdapter selectDeviceImpl] ~ switchMode to device [SEP84802D7698D6] failed with error
[eDeviceRegCouldNotOpenDevice]
```

An engineer is troubleshooting an issue with Cisco Jabber for Windows. The end-user reports that Cisco Jabber cannot be used to control a Cisco 8841 IP Phone. The phone appears in the Jabber client, but there is a red x on the icon for the phone. Which end-user option resolves the issue?

- A. Standard CTI Allow Reception of SRTP Key Material
- B. Standard CTI Allow Calling Number Modification
- C. Standard CTI Allow Call Monitoring
- D. Standard CTI Allow Control of Phones Supporting Rollover Mode

Answer: D

NEW QUESTION 89

Refer to the exhibit.



An engineer assists a user who reports that the voicemail notifications show correctly on the desk phone but are not available in the Jabber client. Which action resolves this issue?

- A. Reset the Jabber client and have the user sign in again
- B. Set the voicemail profile on the user's line on the CSF device.
- C. Configure the voicemail profile on the user's service profile
- D. Ensure that the voicemail server is listed in the user's CTI profile

Answer: C

NEW QUESTION 91

When implementing dialing behavior in Cisco Unity Connection, which feature prevents calls to long-distance or international phone numbers?

- A. restriction tables
- B. calling search spaces
- C. inbox profiles
- D. partitions

Answer: A

NEW QUESTION 94

An end user opened a ticket, stating that though he can log in to Jabber for Windows, and presence and chat works, he cannot place phone calls using the desktop client. You investigate the user and find that no phone device is associated with the user account in Cisco Unified Communications Manager. Which device type must you create for this user to enable calling services from the Jabber for Windows desktop client?

- A. Cisco Unified Personal Communicator
- B. Cisco Jabber for Tablet
- C. Cisco Unified Client Services Framework
- D. third-party SIP device (advanced)

Answer: C

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-in

NEW QUESTION 97

An engineer must configure open SIP Federation on Cisco IM and presence using Cisco Expressways with the additional requirement not to allow a specific list of domains and allow all other domains that are not specified. How is this additional requirement met?

- A. Configure default static routes for each blocked domain with an invalid next-hop IP address.
- B. Add a static route for each blocked domain and keep the "Block Route" checkbox checked.
- C. Block the specified SIP domains on the Expressway
- D. Add each allowed domain as a SIP Federated domain.

Answer: C

NEW QUESTION 102

Refer to the exhibit.

```
Response:
HTTP/1.1 400 Bad Request
Strict-Transport-Security: max-age=31536000
X-Frame-Options: DENY
X-Content-Type-Options: nosniff
Set-Cookie: JSESSIONID=1233ADC137E591GE144792F38123AB09; Patch=/idb/; Secure; HttpOnly
TrackingID: FOS_d0ac0d7b-f4e4-4d83-ba27-d4252e310b88
Cache-Control: no-store
Date: Mon, 06 Jan 2018 10:30:00 GMT
Accept-Ranges: bytes
Server:
Vary: Accept-Charset, Accept-Encoding, Accept-Language, Accept
Access-Control-Allow-Credentials: true
Access-Control-Allow-Headers: Accept, Authorization, Content-Type, TrackingID
Access-Control-Allow-Methods: POST, PUT, PATCH, HEAD, GET, TRACE, CONNECT, OPTIONS, DELETE
Pragma: no-cache
Content-Type: application/json; charset=UTF-8
Connection: close
Content-Length: 176

{"error_description": "The refresh token provided is expired, revoked, malformed, or invalid.", "error": "invalid_request", "trackingID": "FOS_a12b123c-d123-e123-a127-b420be310188"}
```

Apple Push Notification integration is configured in a Cisco Unified IM and Presence deployment and has been working properly. Administrators now report the error “Push notification settings cannot be configured. 400 Bad Request.” in the GUI, and HTTP logs are displaying the errors that are shown in the exhibit. Which action solves this issue?

- A. Fix the network connectivity to Apple iCloud.
- B. Reboot the IM&P cluster.
- C. Change the HTTP proxy settings to remove errors in request syntax.
- D. Update Refresh Token Manually.

Answer: D

NEW QUESTION 103

Which HTTP response code does Cisco UCM use to redirect a client to the identity provider for authentication?

- A. 300
- B. 301
- C. 302
- D. 304

Answer: C

NEW QUESTION 106

What are two characteristics of HTTPS networking for Cisco Unity Connection? (Choose two)

- A. HTTPS single-site networks are joined via an intersite link
- B. HTTPS networking uses a ring topology
- C. HTTPS networking supports a maximum of 25 locations
- D. HTTPS networking uses the SMTP protocol
- E. HTTPS networking supports multisite networks

Answer: CD

NEW QUESTION 109

Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

- A. Cisco DHCP Monitor Service
- B. Cisco AXL Web Service
- C. Self-Provisioning IVR
- D. Cisco XCP Authentication Service

Answer: B

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/12_0_1/cup0_b_

NEW QUESTION 112

Which Cisco Unified Communications Manager menu path is used to configure Cisco IM and Presence Server High Availability?

- A. System > LDAP > LDAP Directory
- B. System > Geolocation Configuration
- C. System > Presence Redundancy Groups
- D. System > Server

Answer: C

NEW QUESTION 113

Which entity is a standard component used for authentication by SAML 2.0?

- A. identity provider
- B. session broker
- C. Internet service provider
- D. client access server

Answer: A

NEW QUESTION 117

Digital networking is configured between two Cisco Unity Connection clusters using an HTTPS connection. Which two objects are replicated between these two clusters? (Choose two.)

- A. partitions and search spaces
- B. user greetings
- C. user templates and user greetings
- D. call handlers
- E. users and their corresponding mailboxes

Answer: AE

NEW QUESTION 120

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

User manually sets presence status to "Off Shift"	step 1
Jabber sends an XMPP message on TCP port 5222 to the Cisco Presence Engine via the Cisco XCP Connection Manager and Cisco XCP Router.	step 2
Jabber sends an XMPP message on TCP port 5223 to the Presence Engine via the XCP federation Connection Manager and XCP Router.	step 3
The Presence Engine responds to Jabber via XCP Connection Manager and XCP Router with a confirmation of the status change.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Step 1 – A

Step 2 – B Step 3 - D

<https://www.ciscolive.com/c/dam/r/ciscolive/emea/docs/2019/pdf/BRKUCC-3347.pdf>

NEW QUESTION 125

Which statement describes a role of AXL communications in the BLF Plug-in Service of the Cisco UAC?

- A. The AXL communications allow registered attendants to log in to Cisco UCM and receive calls.
- B. The AXL communications enable Device Resolution Manager to resolve the device statuses of operator and system devices.
- C. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco UAC versions match.
- D. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco UCM versions match.

Answer: D

NEW QUESTION 127

Refer to the exhibit.



Cisco UCM is integrated with Cisco Unity connection via a SIP trunk and is configured using a globalized dial plan (directory number are configured with “**”). Using cisco best practices, which implementation allows call transfers to internal directory numbers but not to PSTN numbers?

- A. remove PSTN-PT from voicemail_CSS
- B. change the order of partitions to put GLOBAL-INTERNAL-PT first in Voicemail_CSS
- C. create a BLOCK-PSTN-PT partition and add it to Voicemail_CSS
- D. block pattern +* in the Cisco Unity restriction table

Answer: D

NEW QUESTION 130

A collaboration engineer is configuring service discovery for Cisco Jabber clients with an on-premises Cisco IM and Presence deployment Clients on the corporate network are working Clients on the public internet cannot locate the corporate services What must the engineer configure to enable service discovery for these clients?

- ☒ _collab-edge._tls.example.com external DNS SRV record
- ☐ _collab-edge._tcp.example.com external DNS SRV record
- ☐ _cisco-uds._tls.example.com external DNS SRV record
- ☐ _cisco-uds._tcp.example.com external DNS SRV record

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: D

NEW QUESTION 133

Which two child elements can be in an XMPP message stanza? (Choose two.)

- A. <server/>
- B. <error/>
- C. <client/>
- D. <body/>
- E. <subject/>

Answer: DE

Explanation:

As described under extended namespaces, a message stanza MAY contain any properly-namespaced child element. In accordance with the default namespace declaration, by default a message stanza is qualified by the

'jabber:client' or 'jabber:server' namespace, which defines certain allowable children of message stanzas. If the message stanza is of type "error", it MUST include an <error/> child; for details, see [XMPPCORE]. Otherwise, the message stanza MAY contain any of the following child elements without an explicit namespace declaration:

<subject/>
<body/>
<thread/>

NEW QUESTION 136

Drag and drop the steps for SAML SSO authentication from the left into the order on the right.

The client attempts to access a resource.	step 1
The client sends an authentication request to an IdP.	step 2
The client sends a signed response to the service provider.	step 3
The IdP authenticates the client by using a signed response.	step 4
The service provider redirects the client to the IdP.	step 5

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

The client attempts to access a resource.	The client attempts to access a resource.
The client sends an authentication request to an IdP.	The service provider redirects the client to the IdP.
The client sends a signed response to the service provider.	The client sends an authentication request to an IdP.
The IdP authenticates the client by using a signed response.	The IdP authenticates the client by using a signed response.
The service provider redirects the client to the IdP.	The client sends a signed response to the service provider.

NEW QUESTION 140

The external database used for the persistent chat feature has been running out of space, and users are having issues with persistent chat rooms and messages. which external database toll must be used in the cisco IM and presence server to fix this issue?

- A. Cleanup Utility
B. High Availability Utility
C. Merge Utility
D. FreeSpace Utility

Answer: A

NEW QUESTION 143

Refer to the exhibit.

```
CUE# show ccn application

Name: aa2
Description: aa2
Application type: aa
Script: aa.aef
ID number: 6
Enabled: yes
Maximum number of sessions: 2
allowExternalTransfers: true
busClosedPrompt: AABusinessClosed.wav
businessSchedule: systemschedule
busOpenPrompt: AABusinessOpen.wav
dialByExtnAnytime: false
dialByExtnAnytimeInputLength: 4
dialByFirstName: false
disconnectAfterMenu: false
holidayPrompt: AAHolidayPrompt.wav
MaxRetry: 3
operExtn: 4445
welcomePrompt: AAWelcome.wav

CUE# show ccn trigger

Name: 3334
Type: Cisco SIP Trigger
Application: aa2
Locale: systemDefault
Idle Timeout: 10000
Enabled: yes
Maximum number of sessions: 2

CUE# show ccn prompts

Name: AAWelcome.wav
Language: en_GB
Last Modified Date: Sat Aug 13 17:25:37 EDT 2005
Length in Bytes: 0
```

A collaboration engineer is troubleshooting Cisco Unity Express integrated with Cisco UCME. Internal users and external callers report that calls to the auto-attendant are answered, but that greeting is not being played. Which two actions must the engineer take to resolve the issue? (Choose two.)

- A. Change the trigger number.
- B. Change the welcome prompt setting.
- C. Rerecord AAWelcome.wav.
- D. Increase the number of sessions on the aa2 application.
- E. Change the language setting on the prompt.

Answer: CD

NEW QUESTION 147

A user encounters a problem while checking voicemail, set up in a Cisco UCME and Cisco Unity Express integration. The user reports that when calling the office number from a mobile phone, the call goes to voicemail, but it is then routed to the main menu rather than the voicemail box. The user can check voicemail from an office phone without any issues How is this issue fixed?

- A. Assign the user to the correct user group.
- B. Add the user to Cisco Unity Express.
- C. Configure a primary E.164 number for the user.
- D. Set "Login without PIN" to 'No' for the user.

Answer: B

NEW QUESTION 149

Refer to the exhibit

```
[0325fb70] info| deliver.c:1184 DELIVER: type:8, host:pecm.imp-pub-cll-collab-internal,
pool:0x8e9d1c0, packet:<route from='jwhite@jms-1.imp-pub-cll-collab-internal/F6C18128'
to='pecm.imp-pub-cll-collab-internal/AgAA00Lelw'><message from='jdoe@c1l-collab.internal/
jabber_27369' id='4d0beb90:aaaa:42e9:90d3:b8b7fc0bb6c5' to='jwhite@c1l-collab.internal'
type='chat' xml:lang='en'><body> Hi JaXXXXXXXXXXXXXXXXXX</body><thread>
connect21611</thread><html xmlns='http://jabber.org/protocol/xhtml-im'><body
xmlns='http://www.w3.org/1999/xhtml'>XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXX</body></html><active xmlns='http://jabber.org/protocol/
chatstates' /></message></route>
```

A collaboration engineer is troubleshooting an issue where a user is reporting that instant messages are not reaching the intended recipient The engineer is unable to see the full instant message in the trace file In which trace in the transaction must the engineer resolve this issue?

- A. XCP Router
- B. Client Profile Agent
- C. Presence Engine
- D. XCP Connection Manager

Answer: A

NEW QUESTION 150

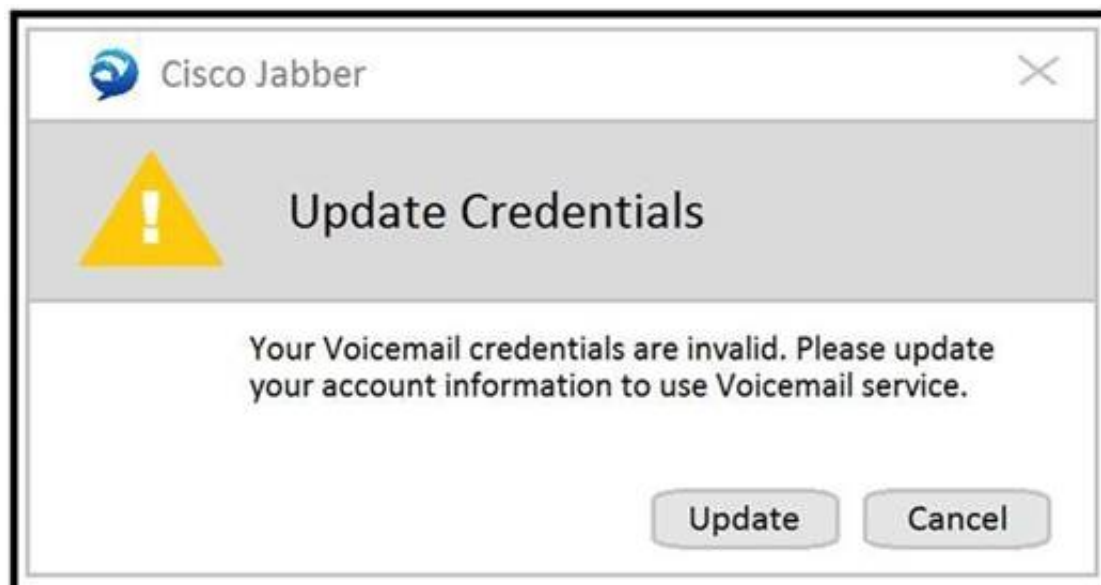
What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC? (Choose two.)

- A. Contact Center Agent
- B. IM-only
- C. multicloud-based
- D. Full UC
- E. cloud-based

Answer: BD

NEW QUESTION 151

Refer to the exhibit.



Which action allows a remote Cisco Jabber user utilizing Mobile and Remote Access to automatically log in to a Cisco Unity Connection voicemail box via OAuth?

- A. Add CUCM under System Settings > Authz Servers in Cisco Expressway-E.
- B. Add CUCM under System Settings > Authz Servers in Cisco Expressway-C.
- C. Add CUCM under System Settings > Authz Servers in Cisco Unity.
- D. Add CUCM under System Settings > Authz Servers in Cisco Unity Connection.

Answer: D

NEW QUESTION 154

Refer to the exhibit



A collaboration engineer is troubleshooting a Cisco Jabber for Windows client issue. The end user is reporting that they cannot control the desk phone from the Cisco Jabber client Which action must the engineer take to resolve this issue?

- A. Associate the User with the desk phone under the user configuration page on Cisco UCM
- B. Select "Primary Line" under the user configuration page on Cisco UCM
- C. Add the "Allow control of the device from the CTI" option under the client services profile configuration page
- D. Add the "Allow control of the device from the CTI" option under the desk phone configuration page

Answer: D

NEW QUESTION 159

How is automatic fallback enabled on a Cisco IM and Presence server?

- A. In IM and Presence Service Parameter Configuration > Cisco Server Recovery Manager, change the Failover parameter to True.
- B. In Communications Manager Service Parameter Configuration > Cisco Server Recovery Manager, change the Enable Automatic Fallback parameter to True.
- C. Automatic fallback is enabled by default.
- D. In the Presence Redundancy Group Configuration > Cisco Unified Communications Manager, check the Enable Automatic Fallback parameter.

Answer: B

NEW QUESTION 160

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