

## 72201X Dumps

### Avaya Aura Core Components Support Certified Exam

<https://www.certleader.com/72201X-dumps.html>



**NEW QUESTION 1**

What is the reason why the initial REGISTER request from a SIP endpoint is rejected by Avaya Aura® Session Manager (SM)?

- A. The initial REGISTER request does not contain authentication details.
- B. The initial REGISTER request is rejected only if the user provided the wrong security code/password.
- C. It must confirm the reliable delivery of this initial REGISTER request.
- D. System manager needs time to look-up the Communication Address in its database.
- E. The initial REGISTER request contains an invalid contact header.

**Answer:** A

**Explanation:**

Source: <https://downloads.avaya.com/css/P8/documents/100175557>

**NEW QUESTION 2**

A customer reports that when they make a call from an H.323 endpoint at the Main office to an H.323 telephone at the Branch office across the WAN, the call fails due to codec mismatch. Which five Avaya Aura® Communication Manager (CM) System Administration Terminal (SAT) forms can be used to troubleshoot this problem? (Choose five.)

- A. codec
- B. ip-network-region
- C. media-gateway
- D. ip-codec-set
- E. network-region-control
- F. ip-services
- G. ip-network-map

**Answer:** ABCDE

**NEW QUESTION 3**

In the context of the 8D Troubleshooting Methodology, what Discipline is associated with the decision to temporarily use TCP in place of TLS?

- A. Discipline 1 - Establish the Team
- B. Discipline 2 - Describe the Problem
- C. Discipline 3 - Develop Interim Containment Actions
- D. Discipline 4 - Determine Root Cause
- E. Discipline 5 - Choose and Verify Corrective Actions

**Answer:** C

**NEW QUESTION 4**

Using the Avaya Aura® Session Manager (SM) command line interface, which Linux command will display a quick, at-a-glance status of SM internal services?

- A. statSM
- B. traceSM
- C. smconfig
- D. statapp
- E. smstatus

**Answer:** E

**NEW QUESTION 5**

What is the function of a Virtual Network Region?

- A. It allows one Network Region to temporarily use bandwidth allocated to another Network Region if it runs out of bandwidth.
- B. It makes DSP resources available in other Network Regions.
- C. It allows Inter-Gateway Alternate Routing (IGAR).
- D. It prevents oversubscription of WAN links for interconnecting Network Regions with different bandwidth limitations.
- E. It enables the use of different codecs between Network Regions.

**Answer:** D

**NEW QUESTION 6**

You are preparing to enable EASG to provide Avaya Services local and remote access for performing support and system optimization. What are the three methods to enable EASG during the implementation? (Choose three.)

- A. During the OVA deployment
- B. Using the CLI command EASGManage after deployment
- C. Open a ticket to Avaya services and request to enable it
- D. Using SMGR web GUI, check the "Enable EASG" check box on the desired component in the Inventory/Manage Elements screen
- E. Using the SDM after the deployment
- F. Using SSH to access Avaya servers

**Answer:** ABD

**NEW QUESTION 7**

A customer states they are having voice quality issues when they make calls over a WAN link. You would like to see what the Quality of Service is for a call, as the customer makes the call.

Which Avaya Aura® Communication Manager (CM) SAT command will display packet loss and jitter for a call in progress?

- A. monitor station qos xxxx, where XXXX is the station number
- B. list monitor qos
- C. status station qos xxxx, where XXXX is the station number
- D. list trace station xxxx, where XXXX is the station number.
- E. status media-gateway
- F. list trace h248

**Answer:** D

**NEW QUESTION 8**

A customer called Avaya Support stating that shortly after some maintenance work was done, they cannot make or receive calls. Which command in Avaya Aura® Communication Manager (CM) can the administrator execute to determine if the H.248 Gateways were placed in a maintenance busy state?

- A. Status signaling group x
- B. Status health
- C. Status media-gateways
- D. Trace trunk x
- E. Status maintenance busy

**Answer:** E

**NEW QUESTION 9**

What is the correct statement about Interfaces and IP addresses on an Avaya Session Border Controller for Enterprise (SBCE) used for SIP-Trunking and Remote Worker services?

- A. SIP-Trunking and Remote Worker services must use different IP addresses configured on separate interfaces.
- B. SIP-Trunking and Remote Worker services can share the same IP address on the same interface.
- C. Only one IP-address should be configured for both SIP-Trunking and Remote Worker services.
- D. SBCE should not be used for both SIP-Trunking and Remote Worker services simultaneously.
- E. None of the above.

**Answer:** B

**Explanation:**

Source: <https://support.avaya.com/ext/index?page=content&id=SOLN341386>

**NEW QUESTION 10**

After an Avaya Aura® Communication Manager (CM) upgrade, a customer reported that their SIP telephones were unable to login. What could be the reason for this issue?

- A. The telephones were not upgraded.
- B. The licensing specification provided was inaccurate.
- C. Third-party equipment and software were not tested.
- D. The version installed was not compatible with existing versions.

**Answer:** D

**NEW QUESTION 10**

What happens if Session Manager cannot find a matching SIP Communication Profile for a user in its SIP registry when that user tries to make a SIP call?

- A. The call is sent to Communication Manager to check if the number dialed exists in CM??s call routing tables.
- B. The caller receives a busy tone.
- C. Network Routing Policy (NRP) is consulted for further routing instructions.
- D. The call is routed to voicemail to check if the extension is associated with a mailbox.
- E. Session Manager attempts to create a new SIP Communication Profile for the user.

**Answer:** C

**NEW QUESTION 14**

Which two methods are used to obtain Avaya Aura® Communication Manager (CM) software version information? (Choose two.)

- A. In CM SMI, navigate to Administration > Server Maintenance > Server > Software Version.
- B. In Avaya Aura® System Manager (SMGR), navigate to Services > Inventory > Managed Elements.
- C. In Linux, issue the swversio
- D. command.
- E. In Linux, issue the software version show.command.
- F. In CM SAT, issue the display software versio
- G. command.
- H. In CM SAT, issue the list software versio
- I. command.

**Answer:** AC

**NEW QUESTION 18**

During installation, the Trust Management Service establishes trust between different entities through the exchange of security certificates. Which three entities does the Trust Management Service establish trust between?

- A. Identity Management
- B. Communication Manager
- C. System Manager
- D. Certificate Authority
- E. Session Manager
- F. Media Gateway Controller

**Answer:** BDE

**NEW QUESTION 20**

Where are Avaya Aura® Communication Manager (CM) translation files stored?

- A. /var/home/ftp/pub
- B. /etc/home/defty
- C. /craft/home/xlations
- D. /var/home/Avaya/xln/
- E. /var/home/cm/translations
- F. /usr/local/cm/translations

**Answer:** E

**NEW QUESTION 21**

What are three purposes of the Shared Bandwidth Management feature introduced in Avaya Aura® R7.I? (Choose three.)

- A. Protect the quality of existing connections by allowing oversubscription
- B. Provide more DSP resources to the Remote Workers
- C. Better determination of bandwidth usage at any location
- D. Protect the quality of existing connections by preventing oversubscription
- E. Prevent the use of compressed Codecs during video call
- F. Dynamically adjust the available bandwidth based on network conditions

**Answer:** ACF

**NEW QUESTION 23**

When one entity is marked as down on the Session Manager dashboard, which two of the following troubleshooting tools can be used to investigate the problem?

- A. List trace station on Avaya Aura® Communication Manager
- B. statapp on the Command Line Interface of Avaya Aura® Session Manager
- C. traceSM on the Command Line Interface of Avaya Aura® Session Manager
- D. the replication page in Avaya Aura® System Manager
- E. Avaya Aura® Session Manager Entity Link Connection Status page in Avaya Aura® System Manager
- F. Wireshark on the network switch

**Answer:** CE

**NEW QUESTION 26**

When a 96xx telephone with SIP firmware boots up, it goes through a number of steps. These steps include:

Phone Registration. Download PPM.

Obtain IP Address and Utility Server address from DHCP Server.

Check if firmware upgrade is required and download 46xxsettings.txt file.

Send Subscribe (avaya-cm-feature-status) to Avaya Aura® Communication Manager (CM) via Avaya Aura® Session Manager (SM).

What is the correct sequence of these steps?

- A. 3, 1, 5, 1, 2
- B. 3, 5, 1, 2, 4
- C. 3, 4, 2, 1, 5
- D. 3, 4, 1, 5, 2
- E. 4, 3, 1, 2, 5
- F. 5, 3, 1, 2, 4

**Answer:** D

**Explanation:**

Source: <https://downloads.avaya.com/css/P8/documents/100182495>

**NEW QUESTION 27**

After implementation, the Avaya Aura® Session Manager (SM) replication status is Not Polling, and both replica nodes are not reachable. The network connectivity has been verified, although Avaya Aura® System Manager (SMGR) cannot connect to SM, but can connect to other network components. Based on an analysis of what is working and not working, where should the administrator try to isolate the issue?

- A. Avaya Aura® Session Manager (SM)
- B. Avaya Aura® System Manager (SMGR)
- C. Avaya Aura® Communication Manager (CM)
- D. Avaya Aura® Utility Server (US)



E. Network switch configuration

**Answer:** A

**NEW QUESTION 32**

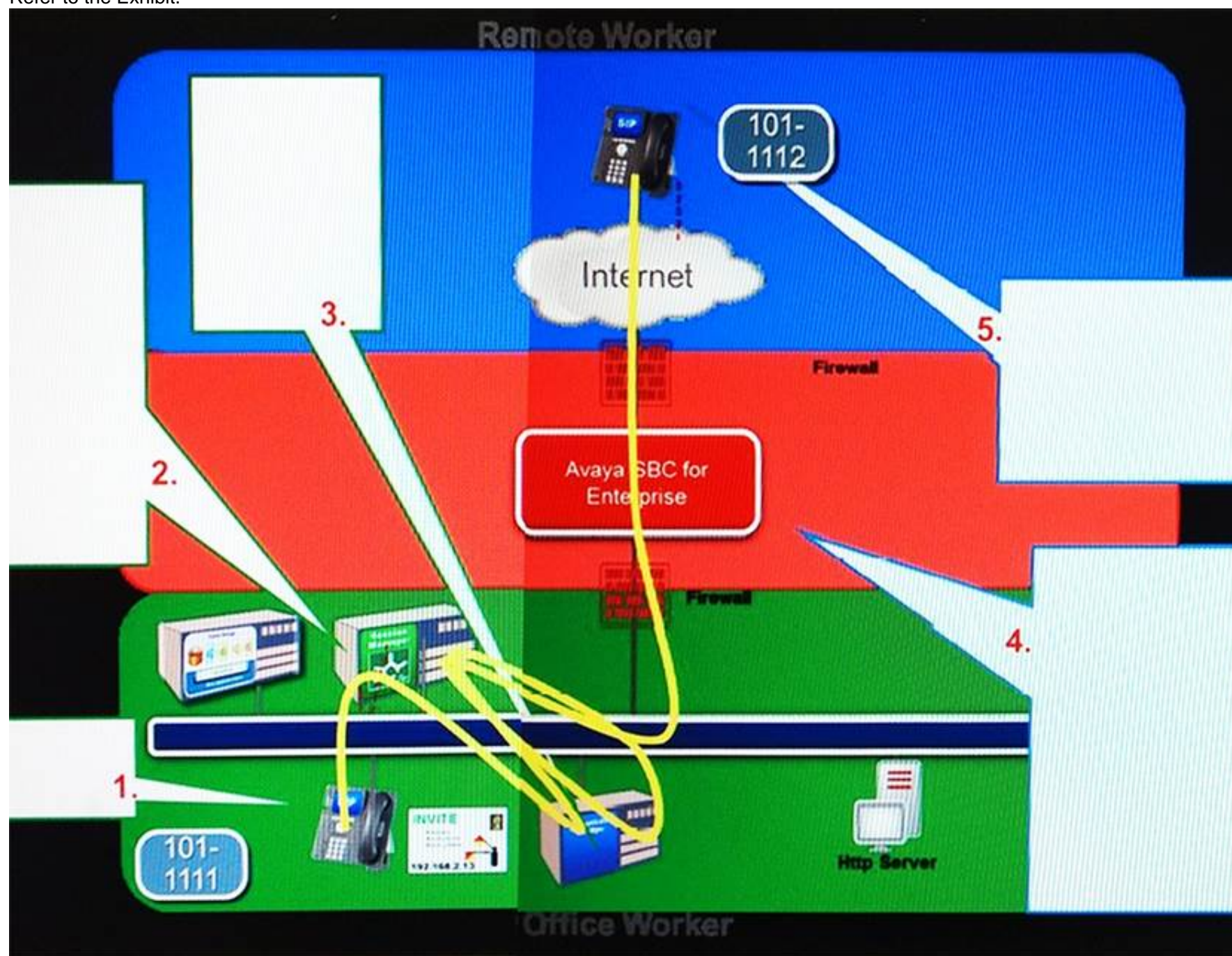
Which event packages would you expect to see an AST Endpoint subscribe to in Avaya Aura® System Manager?

- A. dialog, avaya-cm-feature-status, avaya-ccs-profile, reg and message
- B. avaya-cm-feature-status, entity links, reg and message-summary
- C. avaya-ccs-profile, network status and message-summary dialog
- D. dialog, avaya-cm-feature-status, avaya-ccs-profile and network status
- E. entity links, avaya-cm-feature-status, avaya-ccs-profile and reg

**Answer:** A

**NEW QUESTION 33**

Refer to the Exhibit.



What are the necessary configurations needed to enable a call between AST 1011111 and Remote Worker AST 1011112? (Choose all that apply.)

- A. Enable NAT traversal in Avaya Aura® Session Manager (SM).
- B. Configure a trusted SIP Entity and Entity link for remote workers in Avaya Session Border Controller for Enterprise (SBCE).
- C. Disable SIP Options in Avaya Session Border Controller for Enterprise (SBCE).
- D. Set the Remote Worker AST to register from an IP address equal to the Avaya Session Border Controller for Enterprise (SBCE) Remote Worker Public IP address.
- E. Configure the Remote Worker AST differently from the Office Worker AST in the Avaya Aura® System Manager (SMGR) user profiles.

**Answer:** ABDE

**NEW QUESTION 36**

You notice that the Entity\_Link between your Session Manager and Communication Manager is down.

From Communication Manager, which four commands can be used to verify the health of this SIP link? (Choose four.)

- A. List trace station
- B. Status signaling group
- C. Status trunk
- D. Status health
- E. statapp
- F. Show entity-links
- G. Display link-monitoring
- H. List network-interfaces

**Answer:** ABCF

**NEW QUESTION 40**

After a successful registration, how does an Avaya SIP telephone learn if any of its Call Forward features are active at the moment?

- A. It queries the LDAP database for active feature status.
- B. It sends a Subscribe – avaya-cm-feature-status event package to Aura® Communication Manager (CM) via Aura® Session Manager (SM).
- C. It sends a PPM getDeviceData request to Aura® Session Manager (SM); Aura® Session Manager (SM) replies with a getDeviceData response.
- D. It sends a Subscribe – avaya-ccs-profile event package to Aura® Session Manager (SM); Aura® Session Manager (SM) in turn replies with a Notify-avaya-ccs-profile.
- E. It sends a SIP INFO request to Aura® Session Manager (SM), which replies with the active Call Forwarding status.

**Answer:** B

**NEW QUESTION 45**

In which five states can an Avaya Aura® System Manager (SMGR) Alarm exist? (Choose five.)

- A. Active
- B. Raised
- C. Resolved
- D. Acknowledged
- E. Cleared
- F. Closed
- G. Pending
- H. Ignored

**Answer:** ABCDE

**NEW QUESTION 49**

How can you view the entire contents of the current Avaya Aura® Communication Manager (CM) call processing log file, specifically for a certain date range?

- A. By using the CM SAT to enter the list callp log all commands
- B. By using the Linux cd to /var/log/Avaya and cat ecs.log commands
- C. By using the Linux cd to /var/log/esc and ls -l commands to find current <log filename>; cat <log file name>
- D. By using the CM SAT to enter the display callproc log all command
- E. By using the Linux cd to /var/log/Avaya and cat callproc.log commands
- F. By using the Linux command grep to filter the log file contents based on a specific date range

**Answer:** C

**NEW QUESTION 52**

A customer explains that calls are failing to route from Avaya Aura® Session Manager (SM) A (managed by Avaya Aura® System Manager (SMGR) A) to an Avaya Aura® Session Manager (SM) B (managed by Avaya Aura® System Manager (SMGR) B). When you check the configuration in Avaya Aura® Session Manager (SM) A, which statement describes what should you look for?

- A. SM B is defined as a SIP Entity of type ??other?? +Entity Link, Dial Pattern, and Routing Policy.
- B. SM B is defined as a SIP Entity of type ??Session Manager?? +Entity Link, Dial Pattern, and Routing Policy.
- C. SM B is defined as a SIP Entity of type ??Session Manager?? +Entity Link.
- D. SM B is defined as a SIP Entity of type ??other?? +Entity Link.
- E. SM B is defined as a SIP Entity of type ??System Manager?? +Entity Link, Dial Pattern, and Routing Policy.

**Answer:** B

**NEW QUESTION 53**

Who is primarily responsible for completing Discipline 4 – Determining Root Cause, of the 8D Troubleshooting Methodology?

- A. The customer
- B. Avaya Tier 1
- C. Avaya Tier 3
- D. Avaya Tier 4
- E. Avaya Tier 2

**Answer:** E

**NEW QUESTION 57**

What are the two types of certificates that need to be installed on Communication Manager (CM) to establish a TLS connection with Session Manager?

- A. Backup server and default certificates
- B. Site Root certificates and Security certificates
- C. Root or Certificate Authority (CA) and SIP default certificates
- D. Root or Certificate Authority (CA) and CM Server Identity certificates
- E. Session Manager and CM inter-cluster certificates

**Answer:** D

**NEW QUESTION 62**

What information is associated with System manager alarms? (Choose four.)

- A. Time Stamp
- B. Event ID
- C. Service Affecting Y/N
- D. Severity
- E. SIP Domain
- F. Alarm Description
- G. Affected Component

**Answer:** ABCD

**NEW QUESTION 63**

What are two functions performed by System Manager in Avaya Aura®?

- A. It delivers a set of shared management services and a common console.
- B. It establishes direct media for Direct IP-IP Audio Connections and h.323 two-party calls.
- C. It provides SIP registration and authentication.
- D. It enables SIP-SIP two-party calls to use direct media with 'Initial IP-IP Direct Media' enabled.
- E. It provides centralized management of enterprise-wide dial plans.
- F. None of the above

**Answer:** AE

**NEW QUESTION 67**

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