

PRINCE2-Exams

Exam Questions PRINCE2-Foundation

PRINCE2 Foundation exam



NEW QUESTION 1

- (Topic 1)

How many tasks does the product-based planning technique describe?

- A. One
- B. Two
- C. Three
- D. Four

Answer: D

NEW QUESTION 2

- (Topic 1)

Identify the missing words in the following sentence. An objective of the Directing a Project process is to [?] throughout a project's life,

- A. document how risks will be managed
- B. identify who will be responsible for quality
- C. provide management direction and control
- D. define the benefits to be realized

Answer: C

NEW QUESTION 3

- (Topic 1)

If the Project Board instructs the Project Manager to implement a request for change, which document would contain details of that change?

- A. Checkpoint Report
- B. Highlight Report
- C. Issue Report
- D. Product Status Account

Answer: C

NEW QUESTION 4

- (Topic 1)

Which is the purpose of the Change theme?

- A. Prevent change to baselined products
- B. Identify, assess and control any potential and approved changes to baselined products
- C. Establish mechanisms to monitor and compare actual achievements against those planned
- D. Assess and control uncertainty

Answer: B

NEW QUESTION 5

- (Topic 1)

Where should a Team Manager look for information on the quality required for a product?

- A. Project Initiation Documentation
- B. Product Description
- C. Team Plan
- D. Quality Management Strategy

Answer: B

NEW QUESTION 6

- (Topic 1)

Upon what environment is PRINCE2 based?

- A. Operational
- B. Configuration
- C. Programme
- D. Customer/supplier

Answer: D

NEW QUESTION 7

- (Topic 1)

Which of the following statements about lines of authority and reporting are true?

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 8

- (Topic 1)

Which is a task of product-based planning?

- A. Design the plan
- B. Create the product flow diagram
- C. Analyze the risks
- D. Prepare the schedule

Answer: B

NEW QUESTION 9

- (Topic 1)

Which of the following statements about customer's quality expectations and acceptance criteria are true?

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 10

Measurable criteria that a project product should meet in order to be acceptable to key stakeholders,

- A. Only 1 is true
- B. Only 2 is true
- C. Both 1 and 2 are true
- D. Neither 1 or 2 are true

Answer: D

NEW QUESTION 10

- (Topic 1)

Which is a type of issue?

- A. A lesson
- B. A request for change
- C. An Exception Report
- D. A risk with an estimated high impact

Answer: B

NEW QUESTION 15

- (Topic 1)

Which of the following refers to the actions identified to bring a situation to a level where exposure to a risk is acceptable?

- A. Risk category
- B. Risk description
- C. Risk response
- D. Risk status

Answer: C

NEW QUESTION 19

- (Topic 1)

Which product is NOT created in the Managing a Stage Boundary process?

- A. Benefits Review Plan
- B. End Stage Report
- C. Lessons Report
- D. Exception Plan

Answer: A

NEW QUESTION 21

- (Topic 1)

How should the Team Manager report that tolerances are forecast to be exceeded?

- A. Create an Exception Report
- B. Create a Highlight Report
- C. Raise an issue
- D. Grant a concession

Answer: C

NEW QUESTION 22

- (Topic 1)

Which is assumed to be a supplier's responsibility in the PRINCE2 customer/supplier environment?

- A. Specify the desired result
- B. Provide the resources and skills to deliver the desired result
- C. Pay for the project
- D. Specify the benefits of the project

Answer: B

NEW QUESTION 24

- (Topic 1)

Which is NOT a type of issue?

- A. A problem/concern
- B. A constraint
- C. An off-specification
- D. A request for change

Answer: B

NEW QUESTION 26

- (Topic 1)

Which risk response type is appropriate to respond to an opportunity?

- A. Accept
- B. Fallback
- C. Exploit
- D. Transfer

Answer: C

NEW QUESTION 27

- (Topic 1)

Which is a purpose of the Plans theme?

- A. Identify, assess and control any potential changes to the baseline
- B. Establish the project's structure of accountability
- C. Assess and control uncertainty
- D. Understand whether the targets are achievable

Answer: D

NEW QUESTION 30

- (Topic 1)

Which is a purpose of a Project Brief?

- A. Capture lessons from previous projects
- B. Ensure that there is a common understanding of the starting point for the project
- C. Confirm that the Project Plan is able to deliver the Business Case
- D. Define the quality techniques and standards to be applied during the project

Answer: B

NEW QUESTION 33

- (Topic 1)

Which is a purpose of quality planning?

- A. Define the structure of the project management team
- B. Detail the acceptance criteria, in order for the Project Board to agree the level of quality expected of the project's product
- C. Document approval records for those project products that have met their quality criteria
- D. Produce the Project Plan with resource and schedule information

Answer: B

NEW QUESTION 34

- (Topic 1)

Identify the missing word in the following sentence. The purpose of the [?] theme is to identify, assess and control uncertainty.

- A. Change
- B. Plans
- C. Quality
- D. Risk

Answer: D

NEW QUESTION 35

- (Topic 1)

Which role is responsible for the management of a risk assigned to it?

- A. ProjectSupport
- B. Risk owner
- C. Risk actionee
- D. Project Assurance

Answer: B

NEW QUESTION 38

- (Topic 1)

Which of the following is NOT part of quality planning?

- A. Define quality responsibilities
- B. Gain acceptance of the project product
- C. Agree acceptance criteria
- D. Set quality tolerances

Answer: B

NEW QUESTION 40

- (Topic 1)

What is defined as a temporary organization that is created for the purpose of delivering one or more business products?

- A. Corporate or programme management
- B. A project
- C. A product breakdown structure
- D. A user group

Answer: B

NEW QUESTION 45

Someone who thinks they will be affected by a project is a stakeholder on that project

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 49

- (Topic 1)

Which process provides the Project Board with sufficient information for it to review the success of a completed stage and confirm continued business justification?

- A. Controlling a Stage
- B. Closing a Project
- C. Directing a Project
- D. Managing a Stage Boundary

Answer: D

NEW QUESTION 52

- (Topic 1)

Which of the following statements about the Closing a Project process are true?

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 53

The Closing a Project process provides a fixed point for the receipt of completed Work Packages for the work performed in the final stage.

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 54

- (Topic 1)

Which describes the 'Identify Risks' step within the recommended risk management procedure?

- A. Identify responses to risks documented in the Business Case

- B. Gather information about the project environment and objectives
- C. Identify the roles to be involved in risk management activities
- D. Identify uncertainties that may impact on the delivery of the project objectives

Answer: D

NEW QUESTION 56

- (Topic 1)

Which statement about the Directing a Project process is FALSE?

- A. Supports the PRINCE2 principle of manage by exception
- B. Is triggered by a request to initiate a project
- C. Covers the day-to-day activities of the Project Manager
- D. Provides a mechanism for the Project Board to assure that there is continued business justification

Answer: C

NEW QUESTION 58

- (Topic 1)

Who should act as the communication channel between a project and corporate or programme management?

- A. Project Board
- B. Project Assurance
- C. Project Manager
- D. Project Support

Answer: A

NEW QUESTION 61

- (Topic 1)

Which is part of the PRINCE2 definition of a project?

- A. An undertaking that consists of at least two management stages
- B. A description of what must be delivered in order to gain acceptance
- C. The total of a plan's products
- D. A temporary organization that is created for the purpose of delivering business products

Answer: D

NEW QUESTION 64

- (Topic 1)

Identify the missing word(s) in the following sentence, PRINCE2 recommends three levels of [?] to reflect the needs of the different levels of management involved in a project,

- A. Management strategies
- B. Plan
- C. Stakeholder interests
- D. Time-driven controls

Answer: B

NEW QUESTION 69

- (Topic 1)

What process aims to ensure accurate progress information is provided to the Project Manager?

- A. Starting up a Project
- B. Managing a Stage Boundary
- C. Managing Product Delivery
- D. Directing a Project

Answer: C

NEW QUESTION 70

- (Topic 1)

Which is a purpose of a Project Product Description?

- A. Records the costs and timescales for delivery of the project's final product
- B. Shows the dependencies between the project's products to aid planning
- C. Provides a list of all the products to be delivered by the project
- D. Defines what the project must deliver in order to gain acceptance

Answer: D

NEW QUESTION 74

- (Topic 1)

Which theme provides the controls to escalate any forecast beyond tolerance to the next management level?

- A. Business Case
- B. Plans
- C. Progress
- D. Quality

Answer: C

NEW QUESTION 79

- (Topic 1)

Which is a benefit of using PRINCE2?

- A. Is a method specifically designed for technical projects
- B. Provides for the efficient and economic use of management time
- C. Includes many of the proven planning techniques, such as critical path analysis
- D. Can be used to manage both projects and programmes

Answer: B

NEW QUESTION 82

- (Topic 2)

Which is an objective of the Managing a Stage Boundary process?

- A. Understand what has gone well and what can help the next stage
- B. Review and approve the next Stage Plan
- C. Assure the Project Board that all project products have been completed and approved
- D. Prepare an Exception Report to advise the Project Board of a forecast deviation from tolerance

Answer: A

NEW QUESTION 84

- (Topic 2)

Identify the missing word(s) in the following sentence. Quality assurance provides assurance to the [?] that the project is being conducted appropriately whilst Project Assurance provides the same assurance to all the project's stakeholders.

- A. Project Manager
- B. Executive
- C. corporate or programme management organization
- D. Supplier groups

Answer: C

NEW QUESTION 86

- (Topic 2)

Which of the following take place before the initiation of a project?

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 90

- (Topic 2)

Which is an objective of the Starting up a Project process?

- A. Approve all Product Descriptions prior to project initiation
- B. Obtain approval from corporate or programme management for the Communication Management Strategy
- C. Prevent projects with unrealistic delivery dates from being initiated
- D. Confirm that there is a valid method in place to measure the expected project benefits

Answer: C

NEW QUESTION 94

- (Topic 2)

Which process is used by a Team Manager to coordinate work on one or more of the project's products?

- A. Initiating a Project
- B. Controlling a Stage
- C. Managing a Stage Boundary
- D. Managing Product Delivery

Answer: D

NEW QUESTION 98

- (Topic 2)

When considering how long the project stages should be, which might be a reason for one stage to be longer than others?

- A. A substantial amount of the project budget is to be spent
- B. More human resources are required than in other stages
- C. The risk is lower
- D. No changes to the project management team are envisaged

Answer: C

NEW QUESTION 99

- (Topic 2)

Which is NOT a requirement of a Stage Plan?

- A. Produced to an appropriate level of detail to enable day-to-day control
- B. Produced near to the end of the previous management stage
- C. Approved and signed-off by Project Assurance
- D. Approved at the end of a management stage

Answer: C

NEW QUESTION 101

- (Topic 2)

Which should be used to document any uncompleted work that needs to be done to a project product after the project has closed?

- A. Off-specifications
- B. Follow-on action recommendations
- C. Issue Register
- D. Risk Register

Answer: B

NEW QUESTION 104

- (Topic 2)

Which theme defines the accountability for realization of the project's benefits?

- A. Plans
- B. Progress
- C. Organization
- D. Quality

Answer: C

NEW QUESTION 107

- (Topic 2)

Who carries out audits that are independent of the project?

- A. Quality assurance
- B. Project Assurance
- C. Project Support
- D. Project Manager

Answer: A

NEW QUESTION 111

- (Topic 2)

Which is a responsibility of a Team Manager?

- A. Producing Highlight Reports for the Project Manager
- B. Reviewing the status of the stage
- C. Setting WorkPackage tolerances
- D. Ensuring delivery of products in the Managing Product Delivery process

Answer: D

NEW QUESTION 113

- (Topic 2)

Which document should record the agreed amount of risk budget for a project?

- A. Project Brief
- B. Project Plan
- C. Risk Management Strategy
- D. Risk Register

Answer: B

NEW QUESTION 116

- (Topic 2)

Which is one of the six aspects of project performance that needs to be managed?

- A. Progress
- B. Change
- C. Risk
- D. Security

Answer: C

NEW QUESTION 119

- (Topic 2)

Which is a true statement about acceptance criteria?

- A. Acceptance criteria are used to produce the customer's quality expectations
- B. Acceptance criteria are less specific and precise than customer's quality expectations
- C. Once agreed, acceptance criteria CANNOT be changed
- D. Acceptance criteria should be agreed between the customer and the supplier

Answer: D

NEW QUESTION 122

- (Topic 2)

Identify the missing words in the following sentence.

A problem/concern, a request for change and [?] are the three types of issue.

- A. a constraint
- B. a deviation from tolerance
- C. an off-specification
- D. a threat

Answer: C

NEW QUESTION 124

- (Topic 2)

Which is an objective of the Closing a Project process?

- A. Review and approve the plan for project closure
- B. Review the performance of the project against its baseline
- C. Perform any post-project reviews
- D. Create a Benefits Review Plan

Answer: B

NEW QUESTION 129

- (Topic 2)

Which of the following is NOT part of quality control?

- A. Maintaining the documentation that records the approval of products
- B. Checking that the project's direction and management are adequate for the nature of the project
- C. Obtaining acceptance of the project product from relevant stakeholders
- D. Implementing the relevant quality methods and responsibilities

Answer: B

NEW QUESTION 132

- (Topic 2)

Where should the names of those who are to approve a product be recorded?

- A. Product Status Account
- B. Product Description
- C. Configuration Item Record
- D. Checkpoint Report

Answer: B

NEW QUESTION 133

- (Topic 2)

Which is one of the three levels of plan in PRINCE2?

- A. Benefits Review Plan
- B. Programme Plan
- C. Team Plan
- D. Project Brief

Answer:

C

NEW QUESTION 138

- (Topic 2)

What is the collective name for individuals or groups who may be affected by a project?

- A. Customers
- B. Project Support
- C. Stakeholders
- D. Team members

Answer: C

NEW QUESTION 143

- (Topic 2)

Which statement applies to Stage Plans?

- A. Always have the same duration as the Project Plan
- B. Are produced at the same time as the Project Initiation Documentation
- C. Assist the Project Manager in the day-to-day running and control of the project
- D. Provide a baseline against which the Project Board monitor overall progress

Answer: C

NEW QUESTION 146

- (Topic 2)

During the Managing a Stage Boundary process, what is reviewed and updated to provide the information needed by the Project Board for assessing the continuing viability of the project?

- A. Benefits Review Plan
- B. Product Status Account
- C. Business Case
- D. Project Plan

Answer: C

NEW QUESTION 149

- (Topic 2)

Which is a purpose of the Starting up a Project process?

- A. Prevent poorly conceived projects from ever being initiated
- B. Ensure the communication requirements of all stakeholders are documented
- C. Learn lessons from this project
- D. Document how changes required by corporate or programme management will be reviewed

Answer: A

NEW QUESTION 153

- (Topic 2)

Identify the missing word(s) in the following sentence.

Following initiation, the Controlling a Stage process is used to manage and control each [?] of a project.

- A. technical stage
- B. benefit
- C. management stage
- D. Team Plan

Answer: C

NEW QUESTION 155

Ensure that a project remains viable

- A. 1, 2, 3
- B. 1, 2, 4
- C. 1, 3, 4
- D. 2, 3, 4

Answer: C

NEW QUESTION 156

- (Topic 2)

Which does a Project Manager produce to define and control the work to be done?

- A. Configuration Item Record
- B. Stage scope tolerance

- C. Team Plan
- D. Work Package

Answer: D

NEW QUESTION 161

- (Topic 2)

Which aspect of project performance must be managed to avoid misunderstandings on what the project is to deliver?

- A. Timescale
- B. Scope
- C. Risk
- D. Costs

Answer: B

NEW QUESTION 166

- (Topic 2)

Which role does NOT set tolerances?

- A. Corporate or programme management
- B. Project Board
- C. Change Authority
- D. Project Manager

Answer: C

NEW QUESTION 170

- (Topic 2)

If Work Package tolerance is forecast to be exceeded, to whom should the Team Manager report?

- A. Corporate management
- B. Project Board
- C. Project Assurance
- D. Project Manager

Answer: D

NEW QUESTION 173

- (Topic 2)

Which role is part of the project management team?

- A. Change Authority
- B. Quality assurance
- C. Stakeholder
- D. Corporate or programme management

Answer: A

NEW QUESTION 175

- (Topic 2)

Which is NOT confirmed during the Initiating a Project process?

- A. How the management and specialist products of the project should be baselined
- B. How the method will be tailored for the size and complexity of the project
- C. Whether the expected benefits have been achieved
- D. Who will make decisions on any changes during the project

Answer: C

NEW QUESTION 176

- (Topic 2)

Which PRINCE2 principle helps to address a concern that the project team may NOT have worked on a similar project?

- A. Defined roles and responsibilities
- B. Learn from experience
- C. Manage by exception
- D. Focus on products

Answer: B

NEW QUESTION 178

- (Topic 2)

What takes place during the Closing a Project process?

- A. The post-project benefits reviews are performed
- B. Ownership of the project's products is transferred to the customer
- C. An End Stage Report is prepared for the final stage
- D. The project closure notification is reviewed and approved

Answer: B

NEW QUESTION 182

- (Topic 2)

Which is a purpose of an End Stage Report?

- A. Summarize progress to enable the Project Board to decide what action to take next
- B. Summarize how the project performed against the version of the Project Initiation Documentation used to authorize it
- C. Provide the detailed analysis of a deviation and offer options for the way to proceed
- D. Provide a plan for the next stage of the project

Answer: A

NEW QUESTION 186

- (Topic 3)

Which is a purpose of the Quality theme?

- A. Establish how the project will ensure that all products created meet their requirements
- B. Establish quality assurance to maintain the quality management system
- C. Identify all the products of the project to ensure the scope has been adequately defined
- D. Determine the communication needs of the organization's quality assurance function

Answer: A

NEW QUESTION 187

- (Topic 3)

Identify the missing word in the following sentence.

The PRINCE2 method addresses project management with four integrated elements: principles, themes, [?] and tailoring PRINCE2 to the project environment.

- A. activities
- B. processes
- C. products
- D. quality

Answer: B

NEW QUESTION 189

Used to provide a foundation for the Initiating a Project process

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 193

Used by the Project Board to make an assessment of a project's progress

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 198

- (Topic 3)

Which of the following are typical core activities within configuration management?

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 199

Risk assessment

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 204

- (Topic 3)

Which is a purpose of the Initiating a Project process?

- A. Decide if it is worthwhile to initiate a project
- B. Decide on the project approach
- C. Establish solid foundations for a project
- D. Identify the number of Work Packages required

Answer: C

NEW QUESTION 209

- (Topic 3)

Who should use the information in a Lessons Report to refine, change and improve the standards within a quality management system?

- A. Corporate group
- B. Project Board
- C. Project Assurance
- D. Executive

Answer: A

NEW QUESTION 213

- (Topic 3)

Which project characteristic suggests that projects should have a defined start and a defined end?

- A. Change
- B. Temporary
- C. Cross-functional
- D. Risk

Answer: B

NEW QUESTION 215

- (Topic 3)

Which describes risk appetite?

- A. An organization's unique attitude towards risk-taking
- B. The risks to the expected benefits
- C. A common set of risk categories, risk scales and evaluation techniques
- D. The budget set aside for potential changes to the scope of the project

Answer: A

NEW QUESTION 216

- (Topic 3)

Identify the missing words in the following sentence.

At the end of a stage, the [?] should be used to check whether there is a requirement to send copies of the End Stage Report to external interested parties.

- A. Stage Plan
- B. Communication Management Strategy
- C. Follow-on action recommendations
- D. Quality Management Strategy

Answer: B

NEW QUESTION 220

- (Topic 3)

In which product would you find a product's quality tolerance defined?

- A. Product Description
- B. Quality Management Strategy
- C. Quality Register
- D. Configuration Item Record

Answer: A

NEW QUESTION 224

- (Topic 3)

Which is a purpose of a Lessons Log?

- A. Note any lessons that are raised in Checkpoint Reports
- B. Record that corrective action is being taken
- C. Escalate lessons to the Project Board
- D. Raise improvements with Project Assurance

Answer:

A

NEW QUESTION 228

- (Topic 3)

Which does the Executive need to ensure is in place before the project is initiated?

- A. All Work Packages are authorized
- B. An understanding of how the project will contribute to corporate objectives
- C. The Project Plan has been approved
- D. The Project Initiation Documentation is complete

Answer: B

NEW QUESTION 233

- (Topic 3)

Why would the Project Manager escalate an issue to the Project Board?

- A. The Project Board is responsible for determining the priority of all issues
- B. Direction is required on the best response for preventing the issue from occurring
- C. The issue is forecast to cause a deviation beyond stage tolerance and advice is required
- D. Escalating issues is a means of providing the Project Board with a regular update on their status

Answer: C

NEW QUESTION 237

- (Topic 3)

Why does PRINCE2 recommend three different levels of plans?

- A. To cover initiation, specialist work and exception situations
- B. To provide appropriate detail to each of the different levels of management within the project
- C. As an allowance for initiation, product delivery and project closure
- D. To match the different aspects of the product-based planning technique

Answer: B

NEW QUESTION 241

- (Topic 3)

Which is a purpose of the Directing a Project process?

- A. Create and authorize the project mandate
- B. Ensure that work on products allocated to the team is authorized and agreed
- C. Control the day-to-day running of the project
- D. Delegate day-to-day management of the project to the Project Manager

Answer: D

NEW QUESTION 245

- (Topic 3)

Which of the following describes a use of a Configuration Item Record?

- A. To record how changes to a product will be controlled
- B. To provide information on the approval procedure for the Work Package
- C. To record the history of a product
- D. To pass responsibility for the delivery of a product to a Team Manager

Answer: C

NEW QUESTION 246

- (Topic 3)

What product is used to maintain a record of those who have an interest in the project and their information requirements?

- A. Project Plan
- B. Communication Management Strategy
- C. Project Brief
- D. Project Product Description

Answer: B

NEW QUESTION 250

- (Topic 3)

Which is a purpose of the Closing a Project process?

- A. Authorize the final stage of the project
- B. Confirm that all benefits defined in the Business Case have been achieved
- C. Recognize whether objectives set out in the original Project Initiation Documentation have been achieved
- D. Delegate day-to-day management of the end of the project to the Project Manager

Answer: C

NEW QUESTION 251

- (Topic 3)

What product records any time tolerances agreed between the Project Manager and Team Manager?

- A. Product Description
- B. Work Package
- C. Project Initiation Documentation
- D. Stage Plan

Answer: B

NEW QUESTION 255

- (Topic 3)

Which is an objective of the Initiating a Project process?

- A. Develop the corporate quality management system as part of the Project InitiationDocumentation
- B. Prepare the plans for the subsequentstages
- C. Summarize how the organization's project management method will be tailored for the project
- D. Request authority from corporate management to deliver the project

Answer: C

NEW QUESTION 257

- (Topic 4)

Which is a task of product-based planning?

- A. Identify activities and dependencies
- B. Write the Project Product Description
- C. Prepare the Work Packages
- D. Produce Product Status Accounts

Answer: B

NEW QUESTION 259

- (Topic 4)

Which process ensures that key roles and responsibilities are allocated before a decision is made to initiate a project?

- A. Managing Product Delivery
- B. Initiating a Project
- C. Managing a Stage Boundary
- D. Starting up a Project

Answer: D

NEW QUESTION 260

- (Topic 4)

How many roles make up the Project Board?

- A. One
- B. Two
- C. Three
- D. Four

Answer: C

NEW QUESTION 262

- (Topic 4)

Which process is triggered towards the end of the final stage when all the assigned work has been completed?

- A. Managing a Stage Boundary
- B. Managing Product Delivery
- C. Closing a Project
- D. Controlling a Stage

Answer: C

NEW QUESTION 267

- (Topic 4)

Which is NOT a purpose of the Initiating a Project process?

- A. Enable a Project Boarddecision about the commitment of resources to a project
- B. Enable an organization to understand the work that needs to be done to deliver a project's products before a project is approved
- C. Establish solid foundations for a project

D. Enable the Project Board to decide whether it is worthwhile to initiate a project

Answer: D

NEW QUESTION 271

- (Topic 4)

Which of the following statements about customer's quality expectations and acceptance criteria are true?

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 276

Customer's quality expectations form a specific and precise list of measurable criteria that a project product should meet in order to be acceptable to key stakeholders.

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 281

- (Topic 4)

Which statement about the quality review technique is FALSE?

- A. It enables a check to be made on a product's fitness for purpose
- B. It defines the quality responsibilities of the project team
- C. It supports the management of future changes by providing a baseline for a product
- D. It is used to gain wider acceptance of a product by involving key interested parties

Answer: B

NEW QUESTION 283

- (Topic 4)

Which is a purpose of the Starting up a Project process?

- A. Provide information so a decision can be made as to whether a project is viable and worthwhile to initiate
- B. Define the means of communication between the project and corporate or programme management
- C. Define the project controls
- D. Record any identified risks in the Risk Register

Answer: A

NEW QUESTION 287

- (Topic 4)

Identify the missing words in the following sentence. A purpose of the Plans theme is to [?] the project's plans

- A. define a coding system to provide a unique identifier for the products within
- B. summarize the results of the quality activities performed on
- C. provide a framework to design, develop and maintain
- D. define the project benefits to be achieved by each of

Answer: C

NEW QUESTION 291

- (Topic 4)

Who should act as the communication channel between a project and corporate or programme management?

- A. Project Board
- B. Project Assurance
- C. Project Manager
- D. Project Support

Answer: A

NEW QUESTION 292

- (Topic 4)

Which is assumed to be a customer's responsibility in the PRINCE2 customer/supplier environment?

- A. Specify the desired result
- B. Provide the resources and skills to deliver the desired result
- C. Ensure the technical integrity of a project
- D. Develop a project's products

Answer: A

NEW QUESTION 295

- (Topic 4)

Identify the missing word in the following sentence. A member of the Project Board is responsible for [?] assurance.

- A. quality
- B. supplier
- C. risk
- D. product

Answer: B

NEW QUESTION 298

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