

Exam Questions PL-900

Microsoft Power Platform Fundamentals

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NEW QUESTION 1

You create a user-owned custom entity by using Common Data Service.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

| Statement | Yes | No |
|--|-----------------------|-----------------------|
| You can change the entity ownership from User to Organization-owned. | <input type="radio"/> | <input type="radio"/> |
| You can create a business rule for a custom entity that can be used in a Flow. | <input type="radio"/> | <input type="radio"/> |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: No

Common Data Service supports two types of record ownership. Organization owned, and User or Team owned. This is a choice that happens at the time the entity is created and can't be changed.

Box 2: Yes

By combining conditions and actions, you can do any of the following with business rules: Set field values

Clear field values

Set field requirement levels Show or hide fields

Enable or disable fields

Validate data and show error messages

Create business recommendations based on business intelligence.

NEW QUESTION 2

A company uses Microsoft Flow.

Each time a work order is created, a service manager must review and approve the work order before a worker is dispatched.

You need to create a flow to enforce the process. What should you create?

- A. plug-in
- B. approval flow
- C. business rule
- D. team flow
- E. instant flow

Answer: B

Explanation:

With Power Automate, you can manage the approval of documents or processes across several services, including SharePoint, Dynamics 365, Salesforce, OneDrive for Business, Zendesk, or WordPress.

NEW QUESTION 3

Your company has an on premises Microsoft SQL Server database that contains legacy sales data. You must display information from the database in a new Power Apps app.

You need to establish a secure connection between the database and the app. What should you use?

- A. Data source
- B. App
- C. Gateway
- D. Flow

Answer: C

Explanation:

For an on-premises database, identify a data gateway that was shared with you (or create one).

Specify Connect using on-premises data gateway, type or paste the server name, the database name, the user name, and the password for the database that you want to use, and specify the authentication type and the gateway.

NEW QUESTION 4

A large retail company implements Power Apps, Microsoft Flow, and the Common Data Service.

The board of directors is asking whether users are finding value in the technology. The company would like to measure and report usage of the software.

You need to recommend a tool to determine software usage. What should you recommend?

- A. Microsoft Intune
- B. Azure Stream Analytics
- C. Power Platform Analytics
- D. Dynamics 365 Product Insights

Answer: C

Explanation:

The Power Platform Analytics Usage report is the default reports seen by the logged in environment admin. It provides total app launches and daily active users across all apps in the environment. Admins can filter the view with attributes like device platform, player version, country, state, and city.

NEW QUESTION 5

A company plans to implement solutions that use Common Data Service as a data storage. You need to recommend features to meet the company's needs. Which features should you recommend? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Features | Requirement | Feature |
|------------------------|--|---------|
| business rules | Validate data across multiple fields and entities regardless of the app used to create data. | Feature |
| business process flows | Create visual guides to ensure that users enter data and perform tasks in a consistent manner. | Feature |
| Common Data Model | Accelerate development by using a standard set of entities for the most common scenarios. | Feature |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: business rules

You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.

Box 2: business process flows

Flows Power Automate includes several types of processes, each designed for a different purpose:

- > Automated flows. Create a flow that performs one or more tasks automatically after it's triggered by an event.
- > Button flows. Perform repetitive tasks simply by tapping a button on your mobile device.
- > Scheduled flows. Create a flow that performs one or more tasks on a schedule such as once a day, on a specific date, or after a certain time.
- > Business process flows. Ensure that people enter data consistently and follow the same steps every time they work in an app by creating a business process flow.
- > Workflows and actions. Dynamics 365 customizers may be familiar with the classic Common Data Service processes, which are workflows and actions.

Box 3: Common Data Model

Model-driven app design is a component-focused approach to app development. Model-driven app design doesn't require code and the apps you make can be simple or very complex. Unlike canvas app development where the designer has complete control over app layout, with model-driven apps much of the layout is determined for you and largely designated by the components you add to the app.

NEW QUESTION 6

You create a business rule on contact entity to enforce the requirement that users must enter either a telephone number, fax number, or an email when creating a new record.

The company decides to remove fax number from the condition. You need to update the business rule.

What are two ways of achieving the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Save a copy of the rule and change the condition.
- B. Deactivate and delete the original rule.
- C. Deactivate the business rule and change the condition.
- D. Take a snapshot of the business rule and change the condition.
- E. Change the condition and activate the change.

Answer: AD

NEW QUESTION 7

A company uses Dynamics 365 Supply Chain Management. The company wants to build customer user interfaces that add additional functionality. You need to recommend a solution for the company. What should you recommend?

- A. Power BI
- B. Power Apps canvas apps
- C. AI Builder
- D. Microsoft Flow

Answer: B

Explanation:

Microsoft Power Apps provides a consistent experience for building apps and extending Office 365 and Dynamics 365. Investments include enhancements on Unified Interface, support for embedding canvas apps in model-driven apps and native support of the Common Data Service for Apps.

NEW QUESTION 8

You need to use Microsoft Flow to perform data-management tasks when users interact with the sales opportunities in Dynamics 365. Which three types of triggers can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. record requested
- B. record deletion
- C. record creation
- D. record updated
- E. record selected

Answer: BCD

Explanation:

Triggers like When a record is created, When a record is updated, and When a record is deleted initiate your

NEW QUESTION 9

You manage the support team at a rapidly growing company. Customers and support technicians need a better experience when logging and responding to support requests. You need more visibility into what the support technicians are doing every week. You need to recommend tools to help the company's needs. Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

| Tools | Requirement | Tool |
|---------------------|--|------|
| Power Apps | Customers must be able to submit support requests by using a website. | Tool |
| Microsoft Flow | Support requests must be created and stored. | Tool |
| Power BI | Support technicians must be notified when a new support request is entered. | Tool |
| Common Data Service | Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app. | Tool |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

| Tools | Answer Area | Requirement | Tool |
|---------------------|-------------|--|---------------------|
| Power Apps | | | |
| Microsoft Flow | | Customers must be able to submit support requests by using a website. | Power BI |
| Power BI | | Support requests must be created and stored. | Common Data Service |
| Common Data Service | | Support technicians must be notified when a new support request is entered. | Microsoft Flow |
| | | Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app. | Power Apps |

NEW QUESTION 10

You plan to use Microsoft Flow to monitor what people are saying about your company's products. You store the feedback for research and development purposes.

You need to recommend Flow components to use for the solution.

To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Components | Answer Area | Requirement | Component |
|------------|-------------|--|-----------|
| action | | | |
| expression | | Retrieve the top five posts from your company's Facebook page. | Component |
| service | | Enter the resulting posts into the product database. | Component |
| trigger | | Combine author and link fields into a single field. | Component |
| flow type | | Run flow every hour. | Component |

Components

Answer Area

| Components | Requirement | Component |
|------------|--|------------|
| action | | |
| expression | Retrieve the top five posts from your company's Facebook page. | trigger |
| service | Enter the resulting posts into the product database. | action |
| trigger | Combine author and link fields into a single field. | expression |
| flow type | Run flow every hour. | flow type |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Trigger

A trigger is something that triggers or starts the workflow. It could be a new file uploaded to a document library, a new item created in the list or an email sent to your Inbox – something that will start (kick-off the workflow).

There are two types of triggers:

- > Automatic trigger is pre-programmed into the workflow based on a certain rule (i.e. new document or item created, email sent, etc.)
- > Manual Trigger is a trigger initiated by a user. Unlike with automatic trigger above, the workflow will only start when initiated manually by the end user (for example, from the Document Library for a selected file). Manual trigger is only supported for certain types of workflows (i.e. Get feedback from your manager for the selected file)

Box 2: action

An action is something that occurs as a result of the workflow. Box 3: expression

Sometimes users just need to do basic operations like getting the current time, adding numbers together, or replacing a part of a string of text. That's possible inline in any flow action. Microsoft Flow leverages the same Workflow Definition Language used by Azure Logic apps. For new users who are unfamiliar with the expression language, there is an inline help experience that shows how to use each expression as they build out their flow.

Box 4: flow type

There are four different Flow types that you can choose from when starting out. You can create a scheduled flow, automated flow, instant flow, or a business process flow.

NEW QUESTION 10

You are new to working with Microsoft Flow. You create a flow that extracts birth dates for users and then sends a birthday greeting email to users on their birthday.

The flow does not properly extract birth dates. Where should you make changes?

- A. Connectors
- B. Expression
- C. Templates

Answer: A

Explanation:

Select the new Date Time connector. There you will see all of the actions, which help you to convert time zones to format them for local time in an email, add or subtract times, or just get the current time.

NEW QUESTION 14

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