



Salesforce

Exam Questions Heroku-Architect

Salesforce Certified Heroku Architect (SU22)

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NEW QUESTION 1

A ClientService Representative (CSR) receives a call from a customer on Saturday. The CSR determines that the customer is covered, but the coverage is about to expire.

Which two upsell activities should the CSR consider? (Choose two.)

- A. Open a Case and a renewal Opportunity for the Sales team.
- B. Open a Case and create a Work Order for the Dispatch Team.
- C. Open a Case and inform Customer of weekend service pricing.
- D. Open a Case and send email with new Service offerings.

Answer: CD

NEW QUESTION 2

A client's Heroku web application displays data that is fetched from a back-end file storage system. The client now wants this data to be viewable, but not editable, from their Salesforce org.

Which recommendation should an Architect make in this scenario?

- A. Replicate the files to tables in a Heroku Postgres database, and use Heroku Connect to synchronize the tables to the Salesforce org.
- B. Store all file URLs in a Heroku Postgres table, and use Heroku Connect to synchronize the table to the Salesforce org.
- C. Replicate the files to tables in a Heroku Postgres database, and use Heroku External Objects to expose the tables to the Salesforce org.
- D. Replicate the files to the application's local filesystem, and use worker dynos to periodically sync them to the Salesforce org.

Answer: A

NEW QUESTION 3

A client wants to deconstruct a monolithic application into a set of microservices. The microservices require secure direct peer-to-peer communications.

Which Heroku Enterprise features should an Architect recommend? Choose one answer.

- A. Heroku Private Spaces and Apache Kafka on Heroku
- B. Shield Private Spaces and Heroku Shield Connect
- C. Heroku Private Spaces and Internal Routing.
- D. Heroku Private Spaces and Private Space VPN connections.

Answer: C

NEW QUESTION 4

Universal Containers uses Heroku Connect to sync their Salesforce org's data with Heroku Postgres. Periodically, they write a very large set of changes that needs to be fully replicated between these two systems.

Which two sets of actions should an Architect propose? (Choose two.)

- A. Make the changes directly in Heroku Postgres
- B. Then allow Heroku Connect to expose them to the Salesforce org using Heroku External Objects.
- C. Use Data Loader to write the changes to the Salesforce org
- D. Then allow Heroku Connect to sync them to Heroku Postgres.
- E. Make the changes directly in Heroku Postgres
- F. Then allow Heroku Connect to use the Bulk API to sync them to the Salesforce org.
- G. Pause Heroku Connect then make the changes directly in the Salesforce org
- H. Then allow Heroku Connect to use the Salesforce Bulk API to sync them to Heroku Postgres.

Answer: AC

NEW QUESTION 5

Callouts from Salesforce to Heroku can be made using:

- A. Corba
- B. Web sockets
- C. Message bus
- D. Apex triggers or outbound messages

Answer: D

NEW QUESTION 6

Which of the following is NOT an advantage of Salesforce Connect over ETL?

- A. The data is always fetched on demand
- B. If the origin is offline, the data is still available via Salesforce Connect.
- C. Standard protocols like OData can easily proxy external data into Salesforce.
- D. Data security can be enforced using per-user or per-application authentication.

Answer: B

NEW QUESTION 7

A Heroku application uses Heroku Connect to integrate with data from a Salesforce org. Since then, several fields from the Salesforce objects that were mapped using Connect have been removed. As a result, the development team will reload the mapping using Heroku Connect.

What is an implication of reloading the mapping?

- A. The mapped tables in Heroku Postgres will continue to store the previously synchronized data, and synchronization will restart normally.
- B. The mapped tables in Heroku Postgres will be truncated as part of the reload actio
- C. The data in removed fields will be lost, and synchronization will pause until manually restarted.
- D. The mapped tables in Heroku Postgres will continue to store the previously synchronized data, but synchronization will pause until manually restarted.
- E. The mapped tables in Heroku Postgres will be truncated as part of the reload actio
- F. The data in removed fields will be lost, and synchronization will restart normally.

Answer: A

NEW QUESTION 8

A client has a Heroku app that uses Apache Kafka on Heroku. They want to refactor the app into 2 distinct appsthat will both continue to use Kafka (because they probably don't have so much to do in their life). Based on this refactoring, what should an Architect recommend?

- A. Ensure that the apps consume mutually exclusive sets of Kafka topics
- B. Attach the existing Kafka add-on to both apps
- C. Designate one app as a producer and the other as a consumer
- D. Attach the existing Kafka add-on to one app and attach a new Kafka add-on to the other app

Answer: B

NEW QUESTION 9

Universal Containers wants to give Field Technicians the ability to create follow-upappointments if they are unable to complete a Work Order due to missing inventory

What should a Consultant implement to meet this requirement?

- A. Implement a Macro to generate Service Appointments on the existing Work Order
- B. Implement a Quick Action to create a new Work Order Line item on the existing Work Order
- C. Implement a Quick Action to create a new Service Appointment on the existing Work Order
- D. Implement a Custom Button to Create a Service Appointment on the existing Work Order

Answer: C

NEW QUESTION 10

Callouts in Apex trigger support which authentication mechanisms:

- A. Pre-shared keys
- B. username and password credentials
- C. All of these
- D. OAuth flows using named credentials in the Remote Site settings

Answer: C

NEW QUESTION 10

Which Heroku features should an Architect recommend to create a secure connection between Heroku and Microsoft Azure?

- A. Heroku Private Spaces and Private Space VPN Connections, using Azure's built-in VPN endpoint.
- B. Heroku Private Spaces and Private Space VPN Connections, using a compatible VPN endpoint on Azure
- C. Heroku Shield Private Spaces and Internal Routing, using Azure's built-in VPN endpoint
- D. Heroku Private Spaces and Private Space Peering, using Azure's VPC Peering.

Answer: B

Explanation:

<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#end-user-account-creation-and-removal>

NEW QUESTION 14

4Universal Containers wants to help their dispatches determine the length of time a Work Order should last What should the Consultant implement to help achieve this goal?

- A. Operating Hours for Customer Accounts.
- B. Work Types with an Estimated Duration.
- C. Work Orders with Operating Hours
- D. Work Types with Service Level Agreement.

Answer: AD

NEW QUESTION 19

A client wants to deconstruct a monolithic app into a collection of smaller apps which should be able to send HTTP requests to each other. The smaller apps should not be publicly accessible on the internet. Which Heroku Enterprise features should an Architect recommend to enable this architecture?

- A. Heroku and ApacheKafka on Heroku
- B. Heroku Connect and Internal Routing
- C. Heroku Private Spaces and Heroku Connect
- D. Heroku Private Spaces and Internal Routing

Answer: D

Explanation:

-<https://www.heroku.com/tech-sessions/get-started-wtth-apache-kafka>

NEW QUESTION 23

When designing a Heroku application, which two approaches observe the Twelve-Factor methodology? Choose 2 answers.

- A. On deployment, Heroku fetches and installs any dependencies that are missing according to the application's list of dependencies
- B. On startup, the application's source code fetches and installs any dependencies that are missing according to the application's list of dependencies.
- C. The application's database configuration is stored in the application's Profile
- D. The application's database configuration is stored in the application's config vars.

Answer: AD

Explanation:

- <https://devcenter.heroku.com/articles/heroku-connect-database-tables#encrypted-strings>

NEW QUESTION 27

A Field Technician from UniversalContainers arrived onsite for an appointment, and unfortunately the customer was not present UC wants to ensure they can track these customer no-show events for future process improvement
What process should a Consultant recommend to handle this situation?

- A. Set the existing Service Appointment status to Complete; Create a new Work Order and Service Appointment for the follow-up trip.
- B. Set the existing Service Appointment status to Cannot Complete; Create a new Work Order Line Item for the follow-up trip
- C. Set the existing Service Appointment status to Cannot Complete; Create a new Service Appointment against the same Work Order for the follow-up trip.
- D. Set the existing Service Appointment status to In Progress; Create a new Work Order and Service Appointment for the follow-up trip.

Answer: C

NEW QUESTION 31

A client has a Heroku Redis instance that can be accessed over the public internet. To meet compliance requirements, the IT Security team requires that all databases must be isolated from the public internet. Which solution should be suggested by an Architect?

- A. Enclose the existing Heroku Redis instance inside a Private Space
- B. Enable Private Space VPN.
- C. Use a Heroku Redis instance with a Private Tier plan
- D. Enable Trusted IP ranges on the Redis instance.
- E. Use a Heroku Private Space and a Heroku Redis instance with a Private Tier plan
- F. Redeploy the app into the Space
- G. Enclose the existing Heroku Redis instance inside a Shield Private Space
- H. Configure the firewall to allow Redis traffic through

Answer: C

Explanation:

- <https://devcenter.heroku.com/articles/event-driven-microservices-with-apache-kafka>

NEW QUESTION 36

Universal Containers would like to report on the volume of products installed within a specific timeframe. What solution will help meet the customer's requirement?

- A. Utilize a custom "Installation Date" field on Asset
- B. Utilize the standard "Installation Date" field on Asset.
- C. Utilize a Work Order related list on Asset
- D. Utilize Field History Tracking on Asset.

Answer: B

NEW QUESTION 37

A healthcare services client is requesting an architecture for a set of applications: one is a marketing application, and the other two are of customer service applications that allow for customers to interact with their healthcare records. The marketing application must be able to scale up within seconds in response to traffic spikes. The client wants to be able to deploy each of these applications to the U.S. East Coast and EMEA.
Which applications should be deployed into which Heroku runtime?

- A. The marketing application into Private Spaces; customer service applications into Shield Private Spaces
- B. The marketing application into the Common Runtime; customer service applications into Shield Private Spaces
- C. The marketing application into the Common Runtime; customer service applications into Private Spaces
- D. The marketing application into Private Spaces; customer service applications into separate Private Spaces

Answer: A

Explanation:

- <https://devcenter.heroku.com/articles/private-spaces#trusted-ip-ranges>

NEW QUESTION 38

Which two conventions of the Heroku platform reflect the Twelve-Factor methodology's recommendation to "execute the app as one or more stateless processes?" (Choose two.)

- A. Log messages from each of an app's dynos are kept separate from each other.
- B. Heroku apps define process types in a Procfile.
- C. A Heroku app's config vars are deleted on deploys and app restarts.
- D. Dynos have an ephemeral filesystem.

Answer: BC

NEW QUESTION 40

Universal Containers experienced an outage with their production Heroku Postgres database due to a fault with the underlying infrastructure. The database was unavailable for an hour. The database is on the Standard-0 plan.

Which two actions should an Architect recommend to mitigate such database failures and outages in the future? (Choose two.)

- A. Create a follower database that uses the same plan as the leader.
- B. Migrate the database to a Premium-tier plan.
- C. Migrate the database to a larger Standard-tier plan.
- D. Create a fork of the database that uses the same plan as the leader.

Answer: AC

NEW QUESTION 42

Salesforce Connect custom adapters support:

- A. Search
- B. Cross-object relationships
- C. All of these
- D. Data paging

Answer: C

NEW QUESTION 45

Which two features of the Heroku platform require Private Spaces? Choose 2 answers.

- A. Automated Certificate Management
- B. Apache Kafka on Heroku
- C. Internal Routing
- D. Trusted IP ranges

Answer: BD

Explanation:

<https://devcenter.heroku.com/articles/private-spaces#trusted-ip-ranges>

NEW QUESTION 50

A client wants to use Heroku to build a data bridge between Salesforce and Google Cloud Platform (GCP). Which combination of Heroku features should an Architect recommend to secure the connection between Heroku and GCP?

- A. Heroku Shield Private Spaces and Heroku Shield Connect
- B. Heroku Private Spaces and Private Space VPN Connections
- C. Heroku Private Spaces and Private Space Peering
- D. Heroku Shield Private Spaces and Internal Routing

Answer: A

NEW QUESTION 54

At Universal Containers (UC), a developer named Yuichiro wrote a PHP application that, in production, uses a MySQL database. Yuichiro is onboarding Mary, a new UC developer, who is setting up her development environment. Yuichiro asks Mary to:

- 1) install the related PHP libraries manually so the application will run;
- 2) use MongoDB, instead of MySQL, in the development environment.

According to the Twelve-Factor methodology, which changes should an Architect recommend?

- A. Explicitly declare code dependencies in the application's environment variables and use the same type of database in both development and production.
- B. Persist code dependencies in the application's production database.
- C. Use the same type of database locally to ensure that the dependencies are accessible.
- D. Recursively determine code dependencies on application startup and maintain separate Git branches for the MongoDB- and MySQL- compatible versions of the application.
- E. Explicitly declare code dependencies in the application's source and use the same type of database in both development and production.

Answer: B

NEW QUESTION 55

The Heroku CLI gives you the ability to:

- A. Leverage the most powerful interface in the galaxy to have complete control over a fully operational battle station
- B. Install your own Heroku instance on your on-prem servers
- C. Use Heroku with an expressive and powerful toolset on the command line
- D. Make a mean cup of Java

Answer: C

NEW QUESTION 57

Which two Heroku features require Heroku Enterprise Teams? (Choose two.)

- A. Fire-grained app access controls
- B. Single Sign-on
- C. Paid add-on plans
- D. Heroku Pipelines

Answer: AD

NEW QUESTION 60

Which three overview cards does the Field Service mobile app provide as context to Technicians on upcoming Service Appointments? (Choose three.)

- A. Asset History
- B. Contact
- C. Address
- D. Site Details
- E. Product Catalog

Answer: BCD

NEW QUESTION 61

According to the Twelve-Factor methodology, which best practice helps minimize the gap between development and production?

- A. Using the same backing services in all of an application's environments.
- B. Configuring application logging to write stdout.
- C. Executing long-running tasks as background processes.
- D. Writing processes that are fast to start up and gracefully shut down

Answer: A

Explanation:

- <https://devcenter.heroku.com/articles/internal-routing>

NEW QUESTION 63

Universal Containers (UC) uses Apache Kafka on Heroku to stream shipment inventory data in real time throughout the world. A Kafka topic is used to send messages with updates on the shipping container GPS coordinates as they are in transit. UC is using a Heroku Kafka basic-0 plan. The topic was provisioned with 8 partitions, 1 week of retention, and no compaction. The keys for the events are being assigned by Heroku Kafka, which means that they will be randomly distributed between the partitions.

UC has a single-dyno consumer application that persists the data to their Enterprise Data Warehouse (EDW). Recently, they've been noticing data loss in the EDW.

What should an Architect with Kafka experience recommend?

- A. Enable compaction on the topic to drop older messages, which will drop older messages with the same key.
- B. Upgrade to a larger Apache Kafka for Heroku plan, which has greater data capacity.
- C. Use Heroku Redis to store message receipt information to account for "at-least" once delivery, which will guarantee that messages are never processed more than once.
- D. Scale up the consumer dynos to match the number of partitions so that there is one process for each partition.

Answer: C

NEW QUESTION 65

Universal Containers has an initiative to increase customer satisfaction by committing preferred resources to accounts and providing prompt service.

Which two Scheduling Policies would assist to meet this initiative? (Choose two.)

- A. Emergency Policy
- B. Customer First
- C. Soft Boundaries
- D. High Intensity

Answer: BC

NEW QUESTION 70

A client provisions a Heroku Postgres database in the EU region.

Which two services related to Heroku Postgres are located in the U.S.? (Choose two.)

- A. Fork and follower databases
- B. Heroku Postgres Continuous Protection backups
- C. Snapshots created with Heroku PGBackups
- D. Heroku Dataclips

Answer: AD

Explanation:

- <https://devcenter.heroku.com/articles/heroku-postgresql>

NEW QUESTION 71

A client is running an app on 20 Standard-2x dynos. They are noticing highly variable performance when the application is experiencing a heavy load. Which two suggestions should an Architect make in this scenario? (Choose two.)

- A. Configure the app to use Standard-1x dynos.
- B. Configure the app to use Performance dynos.
- C. Install a performance monitoring tool.
- D. Add additional Standard-2x dynos.

Answer: BD

NEW QUESTION 76

you can build Canvas apps and run them on Heroku with of the following languages:

- A. Node, js / JavaScript
- B. All of these
- C. Python
- D. Java, Scala, Clojure
- E. PHP

Answer: B

NEW QUESTION 77

Universal Containers (UC) wants to better understand their service business and Field Service Technician teams' schedules. A Consultant suggested UC start toforecast and plan.

Which two abilities does forecasting and planning provide? (Choose two)

- A. More accurately assign Work Orders based on skills.
- B. Proactively adjust to demand fluctuations.
- C. Proactively adjust Service Contracts
- D. More consistently meet customer response times

Answer: BD

NEW QUESTION 80

What set of configurations make up Scheduling Policies and let companies adhere to their business constraints and preferences?

- A. Service Levels and Work Rules
- B. Service Objectives and WonX Rules
- C. Service Contracts and Service Levels
- D. Service Objectives and Work Types

Answer: B

NEW QUESTION 83

Salesforce Connect is used for:

- A. Replicatingexternal data into Salesforce
- B. Bidirectional syncing of external data in Salesforce
- C. Proxying external data into Salesforce
- D. Developing ETL services

Answer: C

NEW QUESTION 84

Part of a client's design is the ability to easily share between two applications running on Heroku. What should an Architect recommend?

- A. Attach a single storage add-on, such as Heroku Postgres, to both applications.
- B. Create Foreign Data Wrappers to expose the tables from one database to another.
- C. Provision Heroku Connect to sync the data into a custom object in Salesforce.
- D. Provision Apache Kafka on Heroku to easily stream the data between the two apps.

Answer: A

NEW QUESTION 85

A company currently uses, and will continue to use, the MulesoftAnypoint Platform integration throughout their architecture. They want to use Heroku Connect to help them integrate Heroku apps with Salesforce apps. What is a benefit of introducing Heroku Connect in this environment?

- A. Heroku Connect provides Salesforce a bidirectional synchronization between Platform Events on Salesforce and Apache Kafka on Heroku
- B. HerokuConnect provides Mulesoft an endpoint that is easily consumable by a back-end integration tool
- C. Heroku Connect provides Salesforce a declarative bidirectional synchronization with Postgres and data proxy capability via Heroku Connect External Objects.
- D. Heroku Connect has a Microsoft connector for access to Heroku Postgres Heroku Redis, and Apache Kafka on Heroku

Answer:

C

NEW QUESTION 86

An app has two web dynos, Dyno A and Dyno B. The app receives a request, which is routed to Dyno A. A second request is sent from the same client. Which Dyno is the request routed to?

- A. The request is routed to Dyno A if it has finished handling the first request
- B. The request is routed randomly to Dyno A or Dyno B
- C. The request is definitely routed to Dyno A.
- D. The request is definitely routed to Dyno B.

Answer: B

Explanation:

- <https://devcenter.heroku.com/articles/internal-routing>

NEW QUESTION 88

A customer would like to analyze data stored in a single, large, high-traffic Heroku Postgres database using a reporting tool that runs long-running, expensive read queries. What reporting architecture should be recommended?

A client wants to create a Heroku web application that needs to provide a low-latency experience for its users, who are based primarily in Japan. Many common user actions will result in synchronous writes to the application's Heroku Postgres database. The application does not have advanced compliance requirements. Which should an Architect recommend?

- A. Deploy the application to a Shield Private Space in the Tokyo region
- B. Deploy the application to the Common Runtime in the Tokyo region
- C. Deploy the application to a Private Space in the Tokyo region
- D. Deploy the application to the Common Runtime in the U.S region and use a CDN to accelerate content delivery

Answer: C

Explanation:

- <https://devcenter.heroku.com/articles/dataclips>

NEW QUESTION 89

Universal Containers intends to build an app which will accept card payments. The app also needs to store, process, and transmit cardholder data. Which Heroku architecture should an Architect recommend?

- A. Common Runtime with secure, isolated containers for running the app's code.
- B. A Private Space restricted to a set of trusted IP ranges.
- C. A Shield Private Space with a Shield Postgres add-on.
- D. A Private Space with Internal Routing enabled on the app.

Answer: C

NEW QUESTION 94

A client is building a collection of web apps that will serve short-lived marketing sites during REST. The apps must support HTTPS connections. They also need to scale up and down at unpredictable intervals. The client is not currently a Heroku Enterprise customer. Given the scenario, what should an Architect recommend?

- A. Sign up for Heroku Enterprise and deploy each app to a different Private Space
- B. Sign up for Heroku Enterprise without deploying the apps to the same Private Space
- C. Sign up for Heroku Enterprise and deploy the apps to the same Private Space
- D. Deploy the apps to the Common Runtime

Answer: D

Explanation:

- <https://devcenter.heroku.com/articles/internal-routing>

NEW QUESTION 99

Applications on Heroku that use Salesforce REST APIs can use which authentication mechanisms:

- A. Username and password with an OAuth connected app
- B. None of these
- C. OAuth web or user-agent flow in which the user authorizes a connected app using browser redirects
- D. Anonymous access without credentials on trusted networks

Answer: AC

NEW QUESTION 104

A client is creating a new API application. The app should only be accessible from other apps that they deploy to Heroku. Also, traffic between the other apps and the API should not transit the public internet.

Which solution should an Architect recommend to meet these requirements?

- A. Create the application in a Private Space with default options.
- B. Create the application in a Private Space and restrict the application's set of trusted IP ranges.
- C. Create the application with Internal Routing enabled, in a Private Space.

D. Create the application in a Shield Private Space to enforce stricter requirements for TLS termination.

Answer: B

NEW QUESTION 109

A client runs an application on a background worker dyno. The application allows its users to request personalized information as a PDF. At peak usage, the app processes millions of requests at once. The resulting number of requests has caused a bottleneck that is impacting its performance. Which two solutions can an Architect recommend to resolve the bottleneck and improve performance? (Choose two.)

- A. Increase the number of workers to consume the job faster.
- B. Move the application to a Private Space.
- C. Add Heroku Redis as a job queue.
- D. Add a CDN add-on from the Elements marketplace.

Answer: AB

NEW QUESTION 113

The Private Spaces feature can be useful if you need to:

- A. None of these
- B. Write Apex applications quickly
- C. Speed up an application's response time by running it on dynos that are located geographically closer to your customers
- D. Ensure that your application's incoming traffic originates from a whitelisted set of IP addresses

Answer: CD

NEW QUESTION 116

Universal Containers provides multiple service types (i.e., Installation, Maintenance, Break/Fix, etc.) Each service requires a variety of skills and certifications in order for a resource to excel. Which two configurations should a Consultant implement to meet this requirement? (Choose two.)

- A. Use Work Types with Required Skills
- B. Assign the appropriate Skills to Resources
- C. Create Multiple Work Orders Line Items per service.
- D. Select the relevant Work Types for each Resource

Answer: AB

NEW QUESTION 120

A client has an e-commerce application that stores credit card information. The application will run in production. Which security certification does the application need to meet?

- A. ISO 27017
- B. PCI level 1
- C. SOC2 Type I
- D. ISO 27018

Answer: B

Explanation:

<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#end-user-account-creation-and-removal>

NEW QUESTION 124

Which of the following is a Heroku CLI command?

- A. heroku create
- B. heroku new
- C. git push heroku master
- D. git push

Answer: A

NEW QUESTION 127

A client is building a system that will sync data from multiple Salesforce orgs to a single Heroku Postgres database. This system also needs to push the synced data to an external data warehouse for analytics processing. Which solution meets all of the requirements in this scenario?

- A. Use Heroku Connect to synchronize data between the Salesforce orgs, the Heroku Postgres database and the external data warehouse
- B. Use Salesforce Connect to synchronize data between the Salesforce orgs and the Heroku Postgres database. Use Heroku Connect to sync data between the Heroku Postgres database and the external data warehouse.
- C. Use Heroku External Objects to synchronize data between the Salesforce orgs and the Heroku Postgres database. Use an ETL tool to push data from the Salesforce orgs to the external data warehouse.
- D. Use Heroku Connect to synchronize data between the Salesforce orgs and the Heroku Postgres database. Use an ETL tool to push data from the Salesforce orgs to the external data warehouse.

Answer: D

Explanation:

-<https://devcenter.heroku.com/articles/private-spaces#trusted-ip-ranges>

NEW QUESTION 130

Universal Containers (UC) has expressed a desire to have encryption-at-rest enabled on their Heroku Postgres databases. Which three tiers would UC need to use to have that feature enabled? (Choose three.)

- A. Private
- B. Standard
- C. Hobby
- D. Shield
- E. Premium

Answer: ABE

NEW QUESTION 132

A client wants to create a set of applications that all communicate with each other. Only one of the applications should be accessible from the public internet. This application will act as an API gateway and route requests to the internal applications using HTTPS. Which architecture should an Architect recommend?

- A. Create all of the apps in a Private Space
- B. Configure the Private Space's trusted IP ranges to only permit requests from within the Private Space
- C. Create the API gateway application in the Common Runtime
- D. Create all of the internal apps in a Private Space.
- E. Create all of the apps in the Common Runtime
- F. Ensure that the internal apps do not define a web process type.
- G. Create all of the apps in a Private Space. Create the internal apps with Internal Routing enabled
- H. Create the gateway app as a web app

Answer: D

Explanation:

-<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#end-user-account-creation-and-removal>

NEW QUESTION 135

A client wants to use Heroku Connect to sync data bidirectionally between a Salesforce org and a Heroku Postgres database. In this scenario, which two are advantages to setting a custom External Identifier field in the Heroku Connect mapping? (Choose two.)

- A. External IDs simplify the mapping of polymorphic relationships in the Salesforce org.
- B. External IDs improve speed when inserting multiple related objects.
- C. External IDs prevent the creation of orphaned duplicates in Heroku Postgres.
- D. External IDs are required to enable bidirectional synchronization.

Answer: CD

NEW QUESTION 136

A platform as a service (PaaS) is:

- A. A monthly bare-metal server rental service
- B. A way to deliver hardware and software tools, such as those needed for application development, to users as a service
- C. A service to help you buy and install your own server hardware
- D. A piece of software in the cloud that you can use just by logging in

Answer: B

NEW QUESTION 140

Universal Containers (UC) uses Heroku Connect to synchronize changes to the Account object in their Salesforce org. UC's Heroku application makes a batch update that changes one million records to the Heroku Postgres database table that mirrors the Account object. Approximately, how long will these updates take to sync back to the Salesforce org?

- A. It depends on the sync performance, which can vary from one connection to another.
- B. 1 hour.
- C. One million updates is too many for Heroku Connect to handle; therefore, the sync will fail
- D. 12 hours.

Answer: A

Explanation:

- <https://devcenter.heroku.com/articles/using-sso-services-with-heroku#prerequisites-for-sso-with-heroku>

NEW QUESTION 144

Universal Containers has a microservices architecture on Heroku. One microservice, named the Metrics Microservice, periodically fetches metrics from a fleet of IoT sensors. Then, the Metrics Microservice is required to send relevant metrics to each of the other microservices using REST. When a new microservice is added to the architecture, the Metrics Microservice must send metrics to that new microservice too. As a result, adding microservices to the architecture causes performance issues. How should an Architect recommend changing this architecture to improve its scalability?

- A. Configure each microservice to directly fetch the sensor metrics that are relevant to it.

- B. Use Private Space DNS Service Discovery to reduce the amount of time required for the Metrics Microservice to obtain each other microservice's IP address
- C. Configure the other microservices to pull the Metrics Microservice for updates every five seconds
- D. Use Apache Kafka on Heroku to publish metrics to a topic that the other microservices can consume.

Answer: D

Explanation:

<https://devcenter.heroku.com/articles/heroku-connect-faq#can-i-use-sharing-rules-to-restrict-record-visibility>

NEW QUESTION 145

Which three items are required to successfully set up Single Sign-on (SSO) services with Heroku? (Choose three.)

- A. An identity provider with built-in support for Heroku
- B. A Heroku Enterprise Team
- C. An existing Heroku account for each user
- D. At least one valid SSO certificate
- E. Administrative permissions on the selected identity provider

Answer: ABE

Explanation:

- <https://devcenter.heroku.com/articles/using-sso-services-with-heroku#prerequisites-for-sso-with-heroku>

NEW QUESTION 148

Universal Containers (UC) recently acquired another company, International Shipping. Each company has its own Salesforce org, and UC wants those orgs to remain separate for the foreseeable future. Given this scenario, which Heroku feature should an Architect recommend to provide additional value to UC following the acquisition?

- A. Heroku Connect can be used to synchronize data directly between the two Salesforce orgs.
- B. Both orgs can be attached to the same Heroku application as an add-on to ensure data residency in the application's region.
- C. Heroku External Objects can expose read-only data from both Salesforce orgs to Heroku Postgres.
- D. A Heroku Postgres database can sync data from both orgs for advanced querying capabilities.

Answer: A

NEW QUESTION 151

Which technology do Salesforce REST APIs use for authentication?

- A. Basic usernames and passwords
- B. OAuth
- C. SAML
- D. Pre-shared keys

Answer: A

NEW QUESTION 153

Which is a characteristic of an add-on that is "available" for applications in Private Spaces but not "installable" in a Private Space?

- A. The add-on always runs in the same Private Space as the provisioning application.
- B. The traffic between the provisioning app and the add-on will travel across the public Internet.
- C. The add-on will always run in the same region, but not in the same Private Space, as the provisioning application.
- D. The add-on's data will always be stored in the same Private Space as the provisioning application.

Answer: C

NEW QUESTION 157

Universal Containers has a Heroku app that uses Heroku Connect to sync data with their Salesforce org. The app makes frequent updates to the same records over short period of time, and sync speeds have begun to worsen. An Architect recommends using Heroku Connect's Merged Writes algorithm to improve sync speeds. What are 2 implications of using the Merged Writes algorithm in this scenario?

- A. Relationships such as circular dependencies are known to cause issues.
- B. The Merged Writes algorithm does not support using Salesforce SOAP API
- C. The Merged Writes algorithm is more likely to approach Salesforce API rate limits.
- D. The Merged Writes algorithm does not support using the Salesforce Bulk API.

Answer: AD

Explanation:

<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#end-user-account-creation-and-removal>

NEW QUESTION 159

Dispatchers at Universal Containers want to ensure the Resource being assigned to a Work Order has the correct training. What should a Consultant implement to accomplish this requirement?

- A. Set up Skill Requirement
- B. Define Work Type

- C. Set up Routing Rules
- D. Define Skills, Set up Skill Requirements, and Set up Resource Skills
- E. Set up Service Locations, Set up Location Skill
- F. Define work Types
- G. Define Work Types, Define Work Order Status
- H. Set up Resource Skills

Answer: B

NEW QUESTION 163

Universal Containers (UC) has a front-end web application and a back-end service application running on Heroku. The applications are running in the Common Runtime. Now, UC wants to prevent any public access to the back-end application. Which two Heroku features should an Architect propose?

- A. Private Space VPN Connections
- B. Private Spaces DNS Service Discovery
- C. Heroku Internal Routing
- D. Apache Kafka on Heroku

Answer: AB

Explanation:

- <https://devcenter.heroku.com/articles/dataclips>

NEW QUESTION 164

How are languages, buildpacks, and slugs related?

- A. A slug and a buildpack are sandwiched together between several Heroku add-ons, and the result is a new open-source language.
- B. A slug is a shortened version of a language that compiles down into a buildpack
- C. A buildpack knows how to compile code in a specific language down to a slug that runs on Heroku
- D. A language uses a slug to deploy buildpacks as a service across the entire Salesforce Platform.

Answer: C

NEW QUESTION 169

A customer's Heroku Redis instance regularly reaches its storage limit. Besides upgrading to a bigger plan, what solution should an Architect recommend for this scenario?

- A. Explore a different key eviction scheme.
- B. Create a fork of the primary Heroku Redis instance.
- C. Migrate the data to a Heroku Postgres database
- D. Failover to ephemeral filesystem for the running dyno

Answer: A

Explanation:

<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#prerequisites-for-sso-with-heroku>

NEW QUESTION 174

Which 2 users can remove an application from a Heroku Enterprise Team?

- A. An administrator of the Enterprise Team
- B. A user with the "manage" permission for the app
- C. A user with the "deploy" permission for the app
- D. A user with the "operate" permission for the app

Answer: AB

Explanation:

- <https://devcenter.heroku.com/articles/event-driven-microservices-with-apache-kafka>

NEW QUESTION 175

You can use Heroku Connect for:

- A. Bidirectional data replication
- B. Data proxy with Salesforce Connect
- C. One-way data replication
- D. All of these

Answer: D

NEW QUESTION 177

Universal Containers is developing a Salesforce app that invokes a Heroku app's web service, which asynchronously generates customer invoices. The Heroku app is deployed to a Private Space. When an invoice is ready, the Heroku app sends a POST request to the Salesforce REST API. Which two options should an Architect recommend to ensure that neither the Salesforce nor the Heroku app is accessible from the public internet? Choose 2 answers.

- A. Restrict the Private Space's trusted IP range to Salesforce IP addresses

- B. Restrict the Private Space's trusted IP range to Universal Containers' VPN
- C. Restrict the Salesforce connected app's login IP ranges to Universal Containers' VPN
- D. Restrict the Salesforce connected app's login IP ranges to the stable outbound IP addresses of the Private Space

Answer: AD

Explanation:

This is no VPN connection and a trusted IP range is used to limit the trusted outside application's IP address And there is document related to this use case:<https://devcenter.heroku.com/articles/establish-trust-private-space-and-salesforce#salesforce-heroku-apps>

NEW QUESTION 179

The primary benefit of a workflow outbound message over an Apex trigger is:

- A. The message supports different authentication mechanisms
- B. The message can deliver the payload only as SOAP
- C. Messages are completely declarative.
- D. The message can handle every database event.

Answer: C

NEW QUESTION 184

Universal Containers has a large volume of cancellations occurring on their Work Orders. The COO wants to manage Work Order cancellations and subsequent follow-ups.

Which two options should a Consultant recommend? (Choose two)

- A. Change the Work Order with a closed status of "Cancelled".
- B. Address
- C. Re-use the existing Work Order for the follow-up.
- D. Create a child Work Order for the follow-up Work Order
- E. Change the Work Order with a status of "New".

Answer: AD

NEW QUESTION 188

What are two features of a Shield Private Space that has Private Space Logging enabled? Choose 2 answers.

- A. Logs must be forwarded to a destination either within the Shield Private Space or within a VPN that includes the Shield Private Space.
- B. Applications in the shield Private Space do not forward logs to Heroku's Logplex router.
- C. Applications in the Shield Private Space forward logs to a separate, high-compliance instance of Heroku's Logplex router
- D. All applications in the Shield Private Space forward their logs to the same destination.

Answer: BD

Explanation:

-<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#prerequisites-for-sso-with-heroku>

NEW QUESTION 193

Universal Containers has noticed that with every new product release there is a rise in customer reported Cases and a decrease in first-time fix-rate. Which two recommendations should a Consultant make? (Choose two.)

- A. Increase training to Field Service Technicians
- B. Publish training documentation in a closed Chatter group
- C. Publish pre-release documentation on the Customer Community.
- D. Increase training to Sales Representatives.

Answer: AC

NEW QUESTION 196

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