



## **Microsoft**

### **Exam Questions MS-721**

Collaboration Communications Systems Engineer

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**NEW QUESTION 1**

- (Exam Topic 1)

You are configuring the new call queue to replace the response group.

Which setting should you disable to ensure that the agents can receive calls from the call queue?

- A. Music on hold
- B. Attendant routing
- C. Conference mode
- D. Round robin

**Answer: C**

**NEW QUESTION 2**

- (Exam Topic 2)

You need to validate the limited pilot based on the technical requirements. What should you use?

- A. Microsoft 365 network connectivity test tool
- B. self-help diagnostics for Teams
- C. the test -CsTeamsShiftsConnectionValidflte cmdlet
- D. the Teams device usage report in the Microsoft Teams admin center

**Answer: A**

**Explanation:**

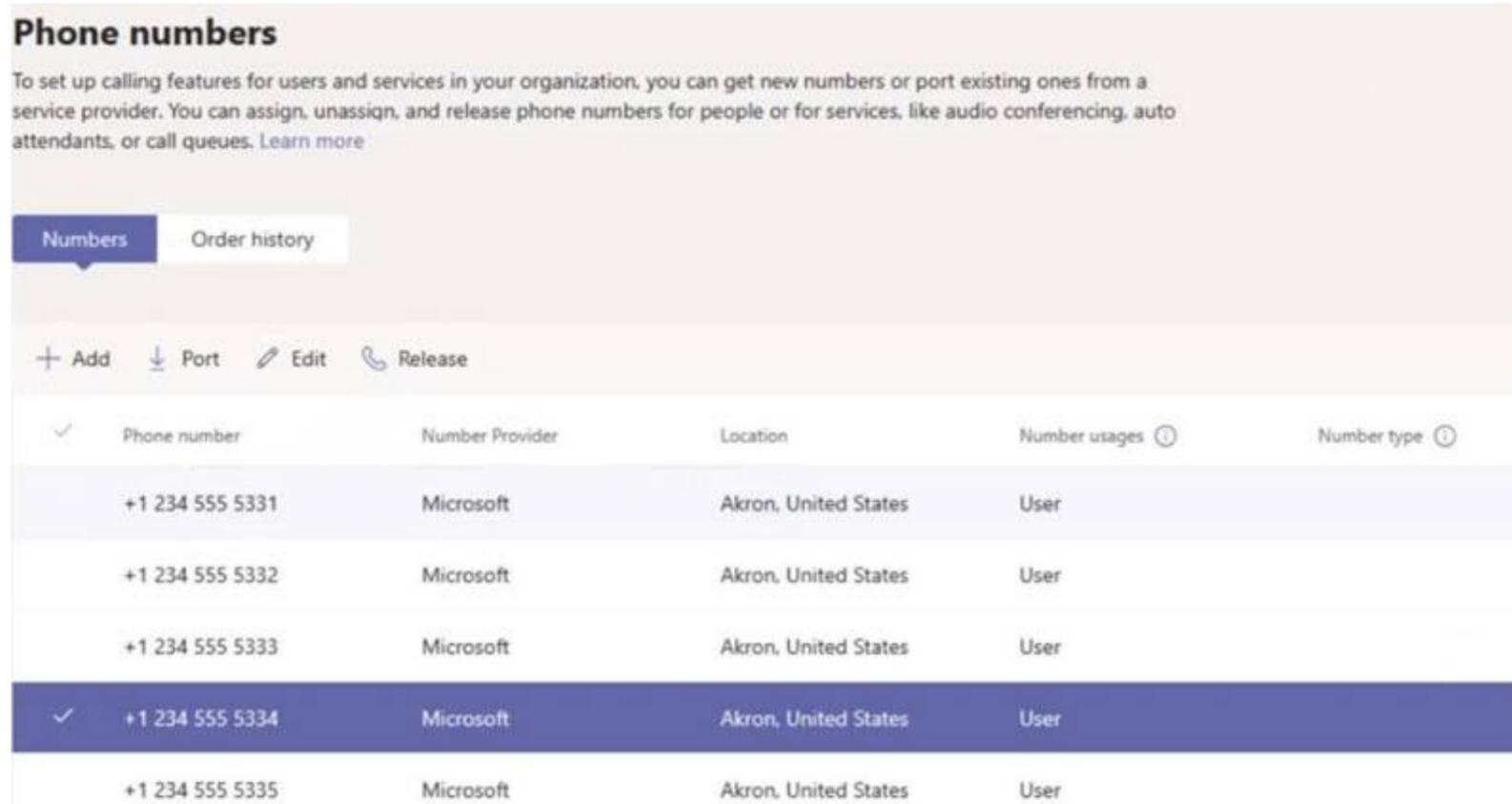
Reference:

<https://docs.microsoft.com/en-us/microsoft-365/enterprise/assessing-network-connectivity?view=o365-worldwi>

**NEW QUESTION 3**

- (Exam Topic 3)

Exhibit



**Phone numbers**

To set up calling features for users and services in your organization, you can get new numbers or port existing ones from a service provider. You can assign, unassign, and release phone numbers for people or for services, like audio conferencing, auto attendants, or call queues. [Learn more](#)

Numbers | Order history

+ Add | ↓ Port | ✎ Edit | 📞 Release

✓	Phone number	Number Provider	Location	Number usages ⓘ	Number type ⓘ
	+1 234 555 5331	Microsoft	Akron, United States	User	
	+1 234 555 5332	Microsoft	Akron, United States	User	
	+1 234 555 5333	Microsoft	Akron, United States	User	
✓	+1 234 555 5334	Microsoft	Akron, United States	User	
	+1 234 555 5335	Microsoft	Akron, United States	User	

You are deploying Microsoft Teams Calling Plans.

You port all phone numbers to Microsoft Teams Phone as shown in the exhibit (Click the Exhibit tab.) You need to assign. The number -1-234-555-5334 to an auto attendant.

What should you do first?

- A. Get an auto attendant toll number.
- B. Assign the number to the resource account of the auto attendant.
- C. Open a Microsoft support case to initiate an inventory type change.
- D. Create a port order for a user number.

**Answer: D**

**NEW QUESTION 4**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that has 10 offices. Each office has a Session Border Controller (SBC).

A user reports that she can make internal calls by using the dial pad, but cannot use the dial pad to make external calls.

What is a possible cause of the issue?

- A. The user has the incorrect Teams app setup policy applied.
- B. The user has the incorrect voice routing policy applied.
- C. The user is missing a validated emergency address.

D. Enterprise Voice is disabled for the user.

**Answer:** B

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/manage-voice-routing-policies>

**NEW QUESTION 5**

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -IPVideoHode parameter to disabled. Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

**NEW QUESTION 6**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You use Direct Routing with a Survivable Branch Appliance (SBA) at a site. The site experiences an extended internet outage. Which three PSTN calling scenarios are possible during the outage? Each coned answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. dynamic emergency calling
- B. outbound PSTN calls
- C. inbound PSTN calls
- D. call transfer of PSTN calls
- E. hold and resume of PSTN calls

**Answer:** ABC

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/skypeforbusiness/plan-your-deployment/enterprise-voice-solution/enterprise-v>

**NEW QUESTION 7**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. You create a new Teams user named User1. You need to enable User1 as an agent in a call queue. What should you do first?

- A. Assign a dial plan to User1.
- B. Assign a phone number to User1.
- C. Enable hosted voicemail for User1.
- D. Enable Enterprise Voice for User1.

**Answer:** D

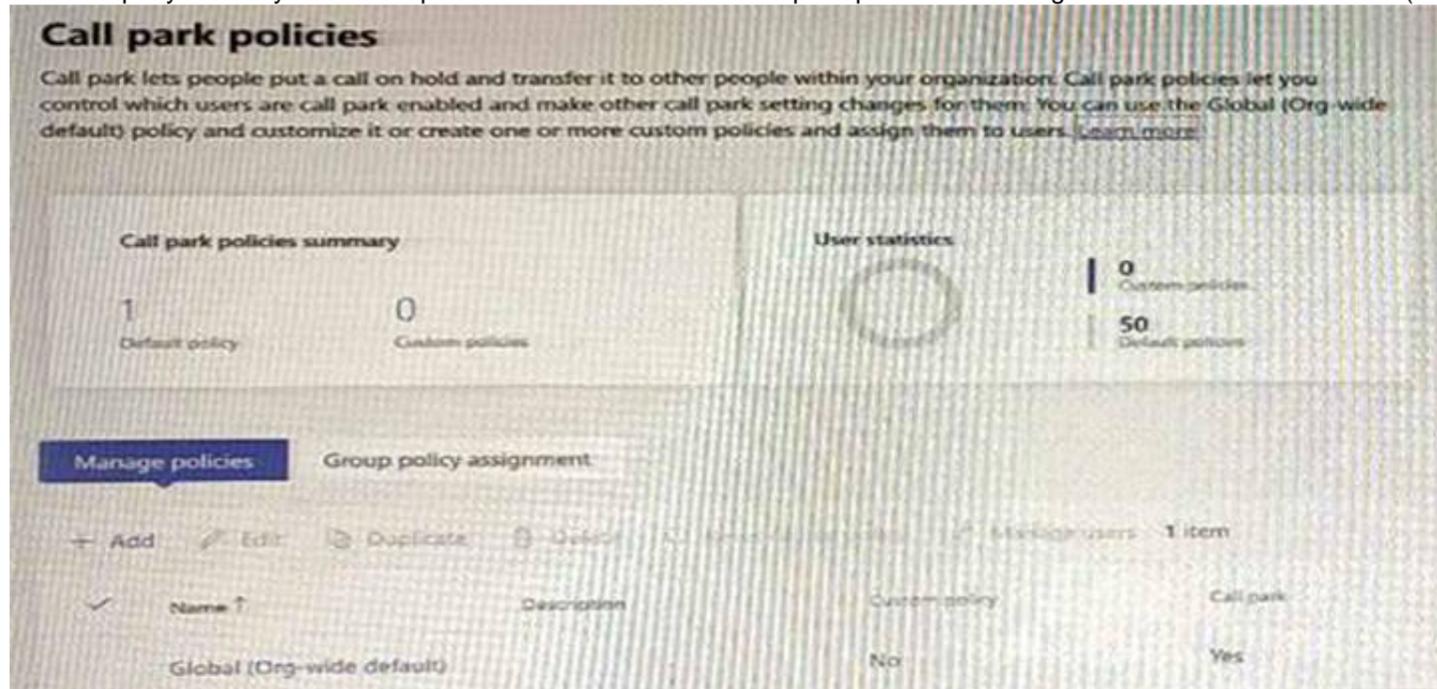
**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

**NEW QUESTION 8**

- (Exam Topic 3)

Your company currently allows call park lot all PSIN users. The call pack policies are configured as shown in the exhibit. (Click the Exhibit tab.)



You have a Microsoft 365 group named Help Desk.

You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort. Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign Policy2 to all users.
- B. In the Global (Org-wide default) policy, set Allow call park to Off.
- C. Create a new call park policy named Policy2 and set Allow call park to Off.
- D. Assign Policy1 to the Help Desk group.
- E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
- F. Create a new call park policy named Policy1 and set Allow call park to On

**Answer:** BDF

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve>

**NEW QUESTION 9**

- (Exam Topic 3)

You have an analog phone system.

You plan to migrate to Microsoft Teams Phone.

You need to recommend devices for common area phones that any user can use. The solution must meet the following requirements;

- Can access the Teams directory for dial by name.
- Can be administered remotely.
- Can place and pick up calls.
- Support hot desking.
- Minimize costs.

Which type of devices should you recommend?

- A. Microsoft-certified 3PIP handsets
- B. Microsoft Teams-certified handsets
- C. Microsoft Teams Rooms devices
- D. Microsoft-certified headsets
- E. the existing analog handsets

**Answer:** C

**NEW QUESTION 10**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to implement PSTN connectivity by using Direct Routing.

What are three requirements for the implementation? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. a Session Border Controller (SBC) that uses a hostname in the onmicrosoft.com domain
- B. a firewall rule that opens a TCP signaling port to Microsoft Teams
- C. a public DNS entry that maps the FQDN of the Session Border Controller (SBC) to a public IP address
- D. a firewall rule that opens a UDP signaling port to Microsoft Teams
- E. a Teams-certified Session Border Controller (SBC)

**Answer:** BCE

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

**NEW QUESTION 10**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are configuring emergency services for Direct Routing.

You need to notify a group of users when an emergency number is dialed. What should you configure in the Microsoft Teams admin center?

- A. an emergency calling policy
- B. a calling policy
- C. an emergency call routing policy
- D. a voice routing policy

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

**NEW QUESTION 11**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.  
 You need to ensure that the users have phone numbers.  
 Solution: From the Microsoft Teams admin center, you create a new port order. Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

**NEW QUESTION 13**

- (Exam Topic 3)

You are planning a Microsoft Teams Phone deployment. That will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?

- A. 52.112.0.0/14 and 52.120.0.0/14
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4422/32
- D. 132.245.0.0/16 and 40.104.0.0/15

**Answer:** A

**NEW QUESTION 15**

- (Exam Topic 3)

Your company receives PSTN services in Microsoft Teams through a derived Direct Routing trunk from a telephone carrier. The carrier becomes an operator in the Operator Connect program. You need to migrate the users to Operator Connect. Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Run the Set-CsUser cmdlet and set the –OnPremLineURI parameter to \$null.
- B. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet and set the–Policyname parameter to Policy1.
- C. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet and set the–Policyname parameter to \$null.
- D. Run the Set-CsOnlineVoiceUser cmdlet and set the –TelephoneNumber parameter to each user's phone number.
- E. Run the Set-CsOnlineVoiceUser cmdlet and set the –TelephoneNumber parameter to \$null.
- F. Run the Set-CsUser cmdlet and set the –OnPremLineURI parameter to each user's phone number.

**Answer:** ACD

**Explanation:**

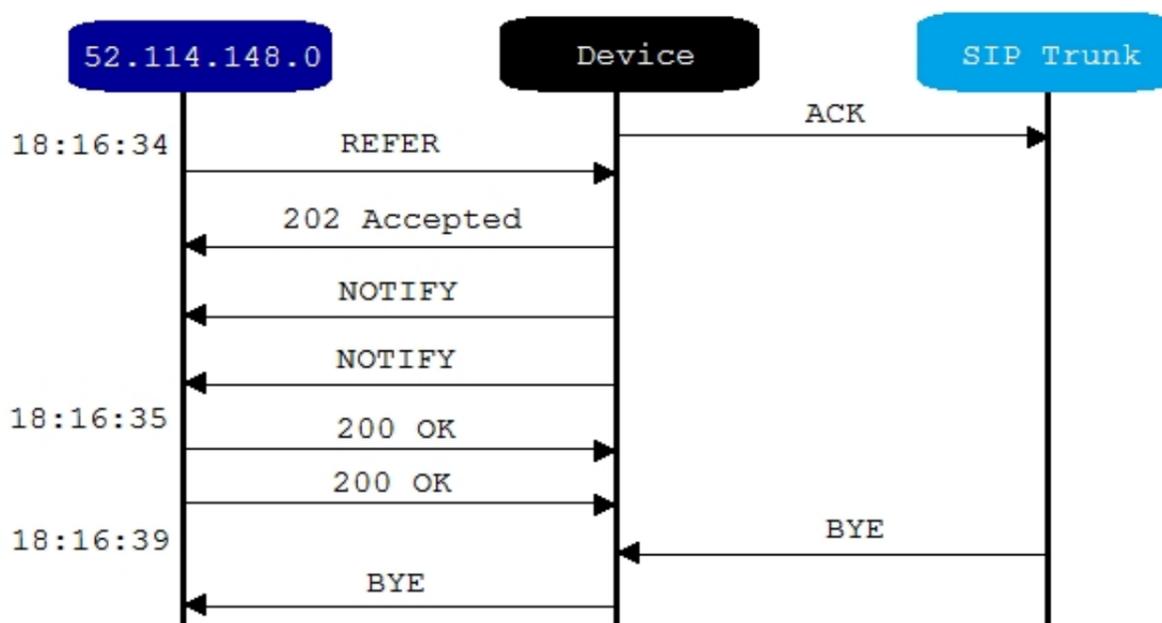
Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/operator-connect-configure> <https://docs.microsoft.com/en-us/microsoftteams/assign-change-or-remove-a-phone-number-for-a-user>

**NEW QUESTION 20**

- (Exam Topic 3)

Your company has a Microsoft Teams Phone deployment that uses Direct Routing and a single carrier. You deploy a new Session Border Controller (SBC) that shows as healthy in the Microsoft Teams admin center.

You place a test call over the new SBC, and the call succeeds. When you attempt to transfer the call, the transfer fails. A portion of the SIP ladder is shown in the exhibit. (Click the Exhibit tab.)



What is a possible cause of the issue?

- A. The SSL certificate of the SBC is incorrect.
- B. The Refer on the SBC is misconfigured.
- C. notify is enabled in the SIP options of the SBC.
- D. The carrier rejects the format of the forwarded FROM number.

**Answer:** B

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/issues-with-call-tran>

**NEW QUESTION 21**

- (Exam Topic 3)

Your company has a Microsoft 365 E5 subscription that uses Microsoft Teams. The company has a department named HR.

You need to ensure that when a user in the HR department creates a highly confidential meeting, a watermark is applied to the recording.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign a meeting policy for the HR department users.
- B. Assign a Microsoft Teams Premium license to the HR department users.
- C. Assign a customization policy for the HR department users.
- D. Assign an Azure Information Protection Premium P2 license to the HR department users.
- E. Assign a meeting template policy for the HR department users.
- F. Assign an Azure Active Directory Premium P2 license to the HR department users.

**Answer:** AB

**Explanation:**

Watermark requires a Teams Premium license and it is enabled in a Meeting Policy: [https://learn.microsoft.com/en-US/microsoftteams/settings-policies-reference?WT.mc\\_id=TeamsAdminCenterC](https://learn.microsoft.com/en-US/microsoftteams/settings-policies-reference?WT.mc_id=TeamsAdminCenterC)

**NEW QUESTION 24**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you select Phones, find the reported phones, and review the Configuration profile column.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

**NEW QUESTION 25**

- (Exam Topic 3)

You are deploying Teams Rooms to a Windows device.

You need to prevent meeting attendees from using room remote in the Teams mobile app. What should you configure in the Microsoft Teams admin center?

- A. Supported meeting mode
- B. Coordinated Meetings
- C. Front row experience
- D. Bluetooth beaconing

**Answer:** D

**Explanation:**

Manage a Microsoft Teams Rooms console settings remotely with an XML configuration file

This article discusses remote management of the default settings used by a Microsoft Teams Rooms device. It discusses how to create a master settings file and links to discussions of how to place them as needed on Teams Rooms.

It is possible for you to change default settings of Teams Rooms by updating a master XML file and sending copies to the remote Teams Rooms devices.

Create an XML configuration file

Any text editor can be used to create a settings file. The XML Elements table explains the elements shown in this sample SkypeSettings.xml (required file name) configuration file.

```
<SkypeSettings>
<AutoScreenShare>1</AutoScreenShare>
<HideMeetingName>1</HideMeetingName>
<AutoExitMeetingEnabled>true</AutoExitMeetingEnabled>
<AudioRenderDefaultDeviceVolume>70</AudioRenderDefaultDeviceVolume>
```

\* Details omitted\*

```
<AllowRoomRemoteEnabled>true</AllowRoomRemoteEnabled>
```

 Incorrect:

Not B: If you have one or more Microsoft Teams Rooms on Windows devices or Surface Hubs in a meeting room, you can set up Coordinated Meetings.

Coordinated Meetings lets you set up your Teams Rooms on Windows devices and Surface Hubs so that when you join a meeting on one device, the other devices in the room are also joined to the same meeting. You can configure your cameras, speakers, and microphones so that the ones that give participants the best experience are enabled while others are disabled. This avoids the dreaded echo and feedback noise participants can experience when adding multiple devices to a meeting.

Not C: Front Row layout in Teams Rooms— Additional functionality with the Front Row experience, a layout for hybrid meetings that enables users to see remote attendees at eye level and on dual screens. Users can see Chat in the right panel and participants with raised hands on the left panel. And, Meeting Chat is added in the Gallery, Large Gallery, and Together Mode layouts.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file> <https://learn.microsoft.com/en-us/microsoftteams/rooms/coordinated-meetings>

**NEW QUESTION 29**

- (Exam Topic 3)

You use Microsoft Teams live events.

You configure a live events policy as shown in the following exhibit.

## Sales Live Event Policy

Policy for Melbourne Live Events

Live events scheduling	<input checked="" type="checkbox"/> On
Transcription for attendees	<input checked="" type="checkbox"/> On
<small>This setting is also controlled at Meetings &gt; Meeting policies &gt; Voice &gt; Calling policies and voice &gt; Voicemail policies</small>	
Who can join scheduled live events	Everyone in the organization
<small>This setting is also controlled at Meetings &gt; Meeting policies and Meetings &gt; Meeting settings</small>	
Record an event	Always record
<small>This setting is also controlled at Meetings &gt; Meeting policies and voice &gt; Calling policies</small>	

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

**Answer Area**

The policy will allow [answer choice] to join a live event

▼
only employees
employees and their guests only
employees, guests, and federated partners

Live events based on the policy will support [answer choice]

▼
attendee registration
presenter bios
subtitles in different languages

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: only employees

In the exhibit we see: Who can join scheduled live events: Everyone in the organization Box 2: subtitles in different languages

We see: Transcription for attendees: On Reference:

<https://learn.microsoft.com/en-us/microsoftteams/teams-live-events/plan-for-teams-live-events>

**NEW QUESTION 31**

- (Exam Topic 3)

You have a Microsoft Teams deployment.

You plan to use a SkypeSettings.xml file to deploy Teams Rooms.

Which two actions can you perform in the file? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Define the account sign-in credentials.
- B. Allow remote control from personal devices.
- C. Automatically accept proximity-based meeting invitations.
- D. Enable the default video camera.

**Answer:** BC

**Explanation:**

Manage console settings with an XML configuration file

At startup, if a Microsoft Teams Rooms console finds an XML file named SkypeSettings.xml located at C:\Users\Skype\AppData\Local\Packages\Microsoft.SkypeRoomSystem\_8wekyb3d8bbwe\LocalState, it applies the configuration settings indicated by the XML file then deletes the XML file.

XML elements include:

\* <AllowRoomRemoteEnabled> Boolean

If true, room remote connections are allowed. Enabled by default.

\* <AutoAcceptProximateMeetingInvitations> Boolean

If true, proximity based meetings are automatically accepted. Disabled by default.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file>

### NEW QUESTION 34

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. The deployment has the following configurations:

- > Direct Routing Session Border Controller (SBC) public IP subnet: 198.51.100.0/24
- > Teams client external IP subnet: 203.0.113.0/24
- > Teams client internal IP subnet: 192.168.0.0/24

You need to configure the network topology to support emergency call routing. Which network range should you add to the trusted IP addresses?

- A. 52.112.0.0/14
- B. 198.51.100.0/24
- C. 203.0.113.0/24
- D. 192.168.0.0/24

**Answer: C**

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

### NEW QUESTION 36

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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The help desk receives reports that several user phones fail to lock automatically after the timeout period.

You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Teams Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.

Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

### NEW QUESTION 38

- (Exam Topic 3)

You have a dial plan named DPI.

You need to assign DPI to a new Microsoft Teams user named User1. You must verify that the appropriate dial plan and the associated normalization rules are assigned to User1.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

#### Answer Area

	<code>-Identity user1@contoso.com -PolicyName DP1</code>
Grant-CsTeamsCallingPolicy	
Grant-CsTenantDialPlan	
Set-CsTenantDialPlan	
Set-CsUser	

	<code>-Identity user1@contoso.com</code>
Get-CsEffectiveTenantDialPlan	
Get-CsOnlineUser	
Get-CsOnlineVoiceUser	
Test-CsEffectiveTenantDialPlan	

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

**NEW QUESTION 40**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a PBX that connects to the PSTN by using an E1/T1 Primary Rate interface (PRI). You plan to migrate to Direct Routing by using the existing PSTN services.

What should you install upstream of the PBX?

- A. a physical Session Border Controller (SBC)
- B. an FXO SIP Analog Telephony Adapter (ATA)
- C. a virtual Session Border Controller (SBC)
- D. a Session Border Controller (SBC) in Azure

**Answer:** A

**NEW QUESTION 43**

- (Exam Topic 3)

Your company has offices in Paris and London.

You are migrating from an on-premises PBX telephony solution to a Microsoft Teams Phone deployment that uses Direct Routing. You plan to use the existing telephony earner. The new solution will provide telephony services to users in both offices.

You need to recommend a solution that is the most resistant to possible failures. The solution must ensure that calls are routed through each user's respective office.

Which two actions should you include in the recommendation? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

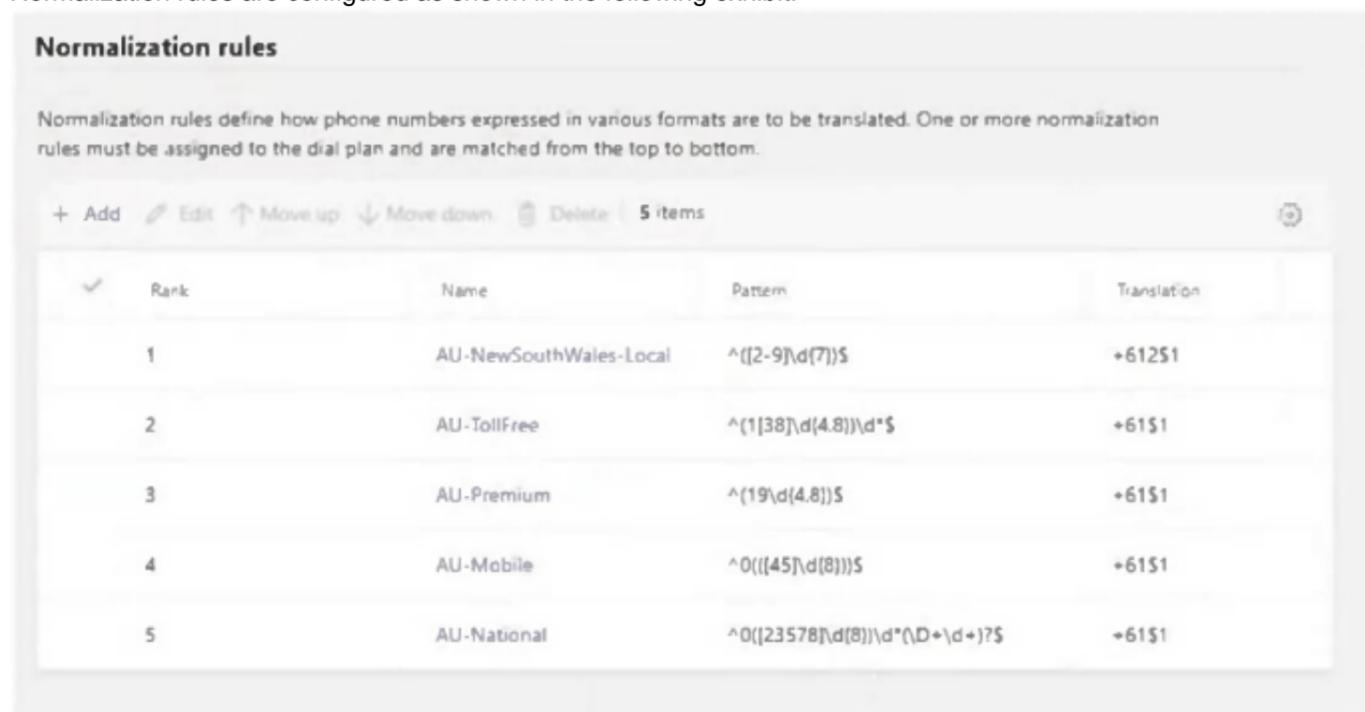
- A. Deploy one Session Border Controller (SBC) to each office
- B. Configure the SBCs as a high-availability pair.
- C. Deploy a highly available Session Border Controller (SBC) pair to each office.
- D. Configure voice routing policies for each office.
- E. Configure a single voice routing policy for all users.

**Answer:** AC

**NEW QUESTION 46**

- (Exam Topic 3)

Normalization rules are configured as shown in the following exhibit.



Rank	Name	Pattern	Translation
1	AU-NewSouthWales-Local	^([2-9]\d{7})\$	+61251
2	AU-TollFree	^(1[38]\d{4,8})\d*\$	+6151
3	AU-Premium	^(19\d{4,8})\$	+6151
4	AU-Mobile	^0([45]\d{8})\$	+6151
5	AU-National	^0([23578]\d{8})\d*(\D+\d+)?\$	+6151

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

**Answer Area**

When dialing 70105000, the phone number will normalize to [answer choice].

	▼
+61270105000	
+61370105000	
+6170105000	
+70105000	

Phone numbers that begin with 1900 will be evaluated by the [answer choice] normalization rule.

	▼
AU-Mobile	
AU-National	
AU-Premium	
AU-TollFree	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: +61270105000

Note:

Teams traverses the list of normalization rules from the top down and uses the first rule that matches the dialed number. If you set up a dial plan so that a dialed number can match more than one normalization rule, make sure the more restrictive rules are sorted above the less restrictive ones.

Box 2: AU-Premium Reference:

<https://learn.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

**NEW QUESTION 48**

- (Exam Topic 3)

You have a Teams Phone deployment. The deployment has a single Session Border Controller (SBC) that uses Direct Routing.

Users report that outbound PSTN calls fail.

You need to identify the quantity of specific SBC SIP errors. What should you review in the Microsoft Teams admin center?

- A. Endpoint Reports in Microsoft Call Quality Dashboard
- B. the network effectiveness ratio on the usage tab for the SBC
- C. the Jitter tab in Network parameters
- D. Quality of Experience Reports in Microsoft Call Quality Dashboard

**Answer:** A

**NEW QUESTION 53**

- (Exam Topic 3)

You have a Microsoft Teams deployment.

You have two teams that have meeting requirements as shown in the following table.

Name	Requirement
Human Resources	<ul style="list-style-type: none"> <li>• 5,000 attendees must be supported.</li> <li>• All attendees must be able to ask questions.</li> <li>• Streaming by using a Stream Encoder must be supported.</li> </ul>
Sales	<ul style="list-style-type: none"> <li>• 100 attendees must be supported.</li> <li>• The meeting must allow attendee registration.</li> <li>• Attendee registrations must be approved by meeting organizers.</li> </ul>

You need to recommend which type of meeting to use for each team.

What should you recommend for each team? To answer, drag the meeting types to the correct teams. Each meeting type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

### Meeting types

Live event

Teams meeting

Virtual appointment

Webinar

### Answer Area

Human Resources:

Sales:

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Box 1: Live event Live events

Live events are structured meetings that enable your organization to schedule and produce events that stream to large online audiences—up to 20,000 people. With live events, the audience interaction is a managed Q&A experience.

Note: Meetings, webinars, and live events are all types of meetings, but webinars and live events provide additional control for the organizer over the conversation and participants. Webinars provide two-way interaction while live events provide a managed Q&A experience.

The different types of meetings also have different participant limits and participant capabilities.

\* Live events

Number of participants: Up to 20,000

- Broadcast to large audiences.
- Moderated Q&A for audience interaction.
- Can specify producers and presenters, including external presenters.
- Supports more advanced production capabilities. Registration supported: no

Box 2: Webinar Webinars

Webinars are structured meetings where presenters and participants have clear roles. A key difference between webinars and Teams meetings is that webinars support robust registration management, customizable event and registration site, and event-oriented default meeting options.

Note: Meetings, webinars, and live events are all types of meetings, but webinars and live events provide additional control for the organizer over the conversation and participants. Webinars provide two-way interaction while live events provide a managed Q&A experience.

The different types of meetings also have different participant limits and participant capabilities.

\* Webinars

Number of participants: Up to 1,000

- Participants up to 1,000 have fully interactive capabilities.
- Audience interaction configurable.
- Can specify presenters Registration supported: yes Incorrect:

\* Meetings

Number of participants: Up to 20,000

- Participants up to 1,000 have fully interactive equal meeting capabilities.
- Participants over 1,000 up to 20,000 have View-only capabilities. Registration supported: yes

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/quick-start-meetings-live-events>

**NEW QUESTION 57**

- (Exam Topic 3)

Your company has a Microsoft Teams Phone deployment.

You plan to deploy auto attendants and call queues.

The support desk requires that its auto attendant be able to forward calls after hours to local mobile phone numbers.

You need to identify which licenses to assign to auto-attendant. The solution must minimize costs. Which two licenses should you identify? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Microsoft 365 Phone System
- B. Microsoft 365 Domestic Calling Plan
- C. Microsoft 365 Phone System - Virtual User
- D. Office 365 E3
- E. Microsoft 365 E5
- F. Microsoft 365 Domestic and International Calling Plan

**Answer: BC**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

**NEW QUESTION 60**

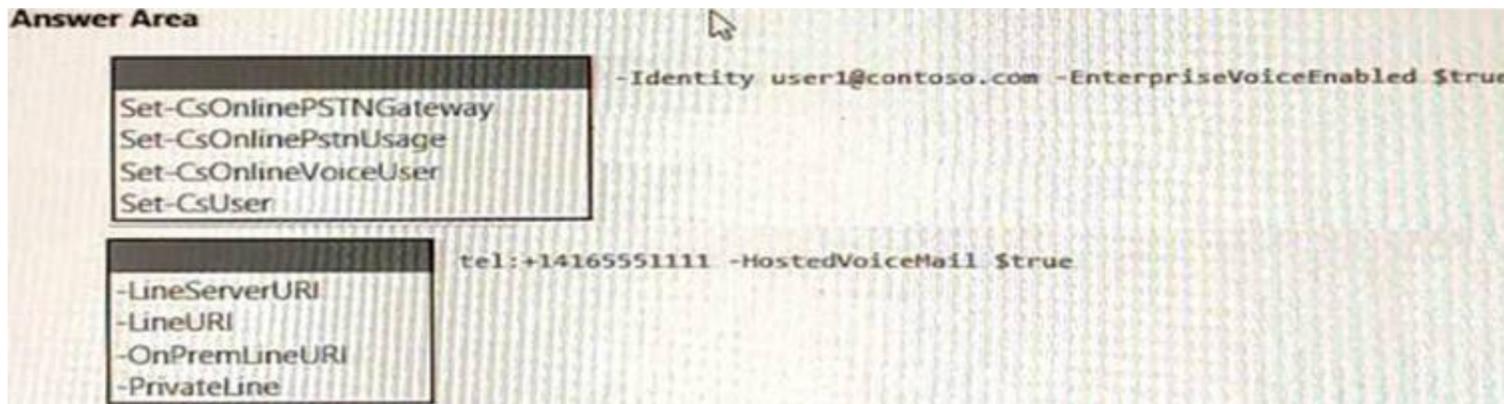
- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a cloud-only user named user1@contoso.com.

You need to enable a Direct Routing phone number for user1@contoso.com.

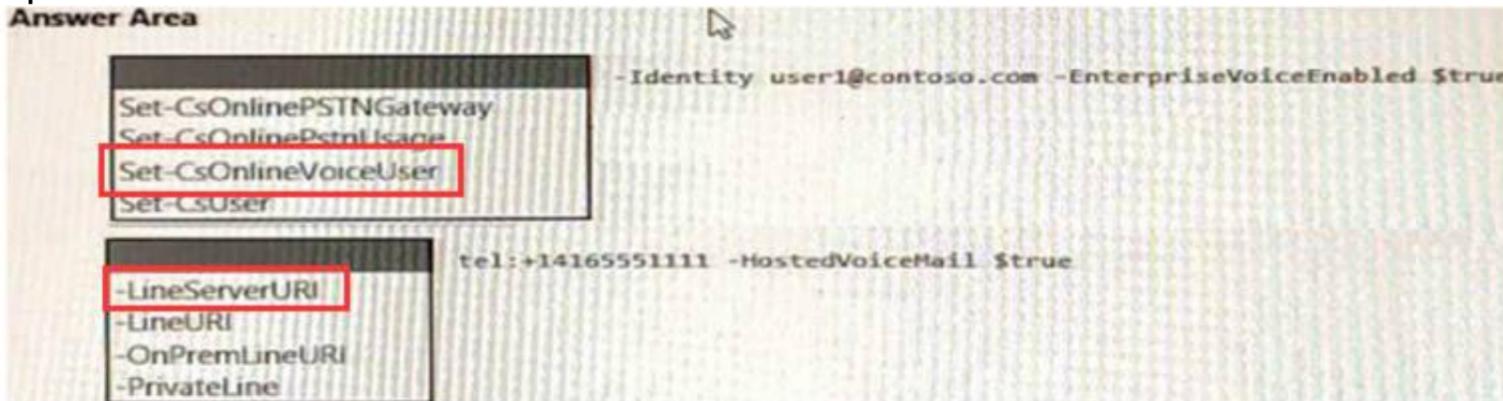
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



- A. Mastered
- B. Not Mastered

**Answer:** A

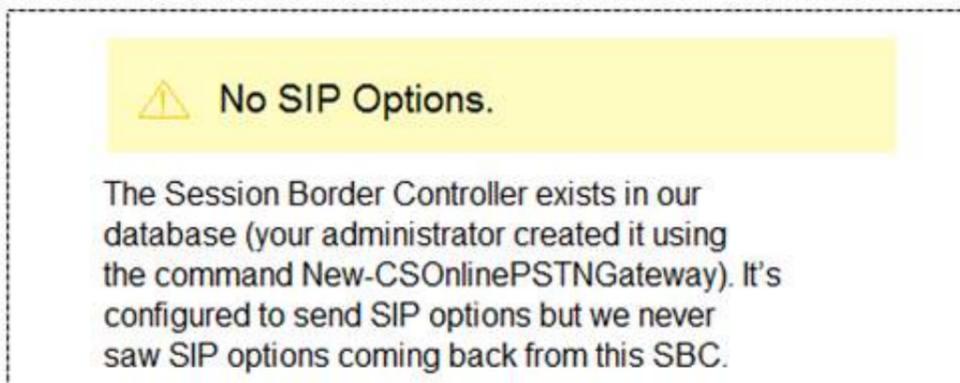
**Explanation:**



**NEW QUESTION 61**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing. All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com. When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



What is a possible cause of the issue?

- A. The certificate does not match the FQDN on the SBC.
- B. The firewall blocks inbound traffic on port 443 to the SBC.
- C. Only TLS 1.0 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

**Answer:** A

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

**NEW QUESTION 63**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen. You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort. Solution: You configure the call queue to use a Microsoft 365 group. Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

**Explanation:**

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

**NEW QUESTION 65**

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