

Isaca

Exam Questions CISA

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NEW QUESTION 1

- (Topic 1)

Which of the following is MOST likely to result from a business process reengineering (BPR) project?

- A. An increased number of people using technology
- B. Significant cost savings, through a reduction in the complexity of information technology
- C. A weaker organizational structures and less accountability
- D. Increased information protection (IP) risk will increase

Answer: A

Explanation:

A BPR project more often leads to an increased number of people using technology, and this would be a cause for concern. Incorrect answers:

- B. As BPR is often technology oriented, and this technology is usually more complex and volatile than in the past, cost savings do not often materialize in this area.
- D. There is no reason for IP to conflict with a BPR project, unless the project is not run properly.

NEW QUESTION 2

- (Topic 1)

Which of the following is a benefit of using callback devices?

- A. Provide an audit trail
- B. Can be used in a switchboard environment
- C. Permit unlimited user mobility
- D. Allow call forwarding

Answer: A

Explanation:

A callback feature hooks into the access control software and logs all authorized and unauthorized access attempts, permitting the follow-up and further review of potential breaches. Call forwarding (choice D) is a means of potentially bypassing callback control. By dialing through an authorized phone number from an unauthorized phone number, a perpetrator can gain computer access. This vulnerability can be controlled through callback systems that are available.

NEW QUESTION 3

- (Topic 1)

Which of the following data validation edits is effective in detecting transposition and transcription errors?

- A. Range check
- B. Check digit
- C. Validity check
- D. Duplicate check

Answer: B

Explanation:

A check digit is a numeric value that is calculated mathematically and is appended to data to ensure that the original data have not been altered or an incorrect, but valid, value substituted. This control is effective in detecting transposition and transcription errors.

NEW QUESTION 4

- (Topic 1)

The MOST significant level of effort for business continuity planning (BCP) generally is required during the:

- A. testing stag
- B. evaluation stag
- C. maintenance stag
- D. early stages of plannin

Answer: D

Explanation:

Company.com in the early stages of a BCP will incur the most significant level of program development effort, which will level out as the BCP moves into maintenance, testing and evaluation stages. It is during the planning stage that an IS auditor will play an important role in obtaining senior management's commitment to resources and assignment of BCP responsibilities.

NEW QUESTION 5

- (Topic 1)

Which of the following network configuration options contains a direct link between any two host machines?

- A. Bus
- B. Ring
- C. Star
- D. Completely connected (mesh)

Answer: D

Explanation:

A completely connected mesh configuration creates a direct link between any two host machines.

NEW QUESTION 6

- (Topic 1)

A data administrator is responsible for:

- A. maintaining database system software
- B. defining data elements, data names and their relationships
- C. developing physical database structure
- D. developing data dictionary system software

Answer: B

Explanation:

A data administrator is responsible for defining data elements, data names and their relationship. Choices A, C and D are functions of a database administrator (DBA)

NEW QUESTION 7

- (Topic 1)

An IS auditor reviewing the key roles and responsibilities of the database administrator (DBA) is LEAST likely to expect the job description of the DBA to include:

- A. defining the conceptual schema
- B. defining security and integrity check
- C. liaising with users in developing data model
- D. mapping data model with the internal schema

Answer: D

Explanation:

A DBA only in rare instances should be mapping data elements from the data model to the internal schema (physical data storage definitions). To do so would eliminate data independence for application systems. Mapping of the data model occurs with the conceptual schema since the conceptual schema represents the enterprisewide view of data within an organization and is the basis for deriving an end-user department data model.

NEW QUESTION 8

- (Topic 1)

A critical function of a firewall is to act as a:

- A. special router that connects the Internet to a LAN
- B. device for preventing unauthorized users from accessing the LAN
- C. server used to connect authorized users to private trusted network resource
- D. proxy server to increase the speed of access to authorized user

Answer: B

Explanation:

A firewall is a set of related programs, located at a network gateway server, that protects the resources of a private network from users of other networks. An enterprise with an intranet that allows its workers access to the wider Internet installs a firewall to prevent outsiders from accessing its own private data resources and for controlling the outside resources to which its own users have access. Basically, a firewall, working closely with a router program, filters all network packets to determine whether or not to forward them toward their destination. A firewall includes or works with a proxy server that makes network requests on behalf of workstation users. A firewall is often installed in a specially designated computer separate from the rest of the network so no incoming request can get directed to private network resources.

NEW QUESTION 9

- (Topic 1)

The use of a GANTT chart can:

- A. aid in scheduling project tasks
- B. determine project checkpoints
- C. ensure documentation standard
- D. direct the post-implementation review

Answer: A

Explanation:

A GANTT chart is used in project control. It may aid in the identification of needed checkpoints but its primary use is in scheduling. It will not ensure the completion of documentation nor will it provide direction for the post-implementation review.

NEW QUESTION 10

- (Topic 1)

The initial step in establishing an information security program is the:

- A. development and implementation of an information security standards manua
- B. performance of a comprehensive security control review by the IS audito
- C. adoption of a corporate information security policy statemen
- D. purchase of security access control softwar

Answer: C

Explanation:

A policy statement reflects the intent and support provided by executive management for proper security and establishes a starting point for developing the security program.

NEW QUESTION 10

- (Topic 1)

Which of the following is a continuity plan test that uses actual resources to simulate a system crash to cost-effectively obtain evidence about the plan's effectiveness?

- A. Paper test
- B. Post test
- C. Preparedness test
- D. Walk-through

Answer: C

Explanation:

A preparedness test is a localized version of a full test, wherein resources are expended in the simulation of a system crash. This test is performed regularly on different aspects of the plan and can be a cost-effective way to gradually obtain evidence about the plan's effectiveness. It also provides a means to improve the plan in increments.

NEW QUESTION 14

- (Topic 1)

In a public key infrastructure (PKI), the authority responsible for the identification and authentication of an applicant for a digital certificate (i.e., certificate subjects) is the:

- A. registration authority (RA).
- B. issuing certification authority (CA).
- C. subject C
- D. policy management authorit

Answer: A

Explanation:

A RA is an entity that is responsible for identification and authentication of certificate subjects, but the RA does not sign or issue certificates. The certificate subject usually interacts with the RA for completing the process of subscribing to the services of the certification authority in terms of getting identity validated with standard identification documents, as detailed in the certificate policies of the CA. In the context of a particular certificate, the issuing CA is the CA that issued the certificate. In the context of a particular CA certificate, the subject CA is the CA whose public key is certified in the certificate.

NEW QUESTION 18

- (Topic 1)

Which of the following is a data validation edit and control?

- A. Hash totals
- B. Reasonableness checks
- C. Online access controls
- D. Before and after image reporting

Answer: B

Explanation:

A reasonableness check is a data validation edit and control, used to ensure that data conforms to predetermined criteriA.

NEW QUESTION 20

- (Topic 1)

What is the primary objective of a control self-assessment (CSA) program?

- A. Enhancement of the audit responsibility
- B. Elimination of the audit responsibility
- C. Replacement of the audit responsibility
- D. Integrity of the audit responsibility

Answer: A

Explanation:

Audit responsibility enhancement is an objective of a control self-assessment (CSA) program.

NEW QUESTION 23

- (Topic 1)

IS auditors are MOST likely to perform compliance tests of internal controls if, after their initial evaluation of the controls, they conclude that control risks are within the acceptable limits. True or false?

- A. True
- B. False

Answer: A

Explanation:

IS auditors are most likely to perform compliance tests of internal controls if, after their initial evaluation of the controls, they conclude that control risks are within the acceptable limits. Think of it this way: If any reliance is placed on internal controls, that reliance must be validated through compliance testing. High control risk results in little reliance on internal controls, which results in additional substantive testing.

NEW QUESTION 27

- (Topic 1)

As compared to understanding an organization's IT process from evidence directly collected, how valuable are prior audit reports as evidence?

- A. The same value
- B. Greater value
- C. Lesser value
- D. Prior audit reports are not relevant

Answer: C

Explanation:

Prior audit reports are considered of lesser value to an IS auditor attempting to gain an understanding of an organization's IT process than evidence directly collected.

NEW QUESTION 30

- (Topic 1)

After an IS auditor has identified threats and potential impacts, the auditor should:

- A. Identify and evaluate the existing controls
- B. Conduct a business impact analysis (BIA)
- C. Report on existing controls
- D. Propose new controls

Answer: A

Explanation:

After an IS auditor has identified threats and potential impacts, the auditor should then identify and evaluate the existing controls.

NEW QUESTION 33

- (Topic 1)

The use of statistical sampling procedures helps minimize:

- A. Detection risk
- B. Business risk
- C. Controls risk
- D. Compliance risk

Answer: A

Explanation:

The use of statistical sampling procedures helps minimize detection risk.

NEW QUESTION 34

- (Topic 1)

What type of risk results when an IS auditor uses an inadequate test procedure and concludes that material errors do not exist when errors actually exist?

- A. Business risk
- B. Detection risk
- C. Residual risk
- D. Inherent risk

Answer: B

Explanation:

Detection risk results when an IS auditor uses an inadequate test procedure and concludes that material errors do not exist when errors actually exist.

NEW QUESTION 35

- (Topic 1)

Which of the following could lead to an unintentional loss of confidentiality? Choose the BEST answer.

- A. Lack of employee awareness of a company's information security policy
- B. Failure to comply with a company's information security policy
- C. A momentary lapse of reason
- D. Lack of security policy enforcement procedures

Answer: A

Explanation:

Lack of employee awareness of a company's information security policy could lead to an unintentional loss of confidentiality.

NEW QUESTION 37

- (Topic 1)

An IS auditor usually places more reliance on evidence directly collected. What is an example of such evidence?

- A. Evidence collected through personal observation
- B. Evidence collected through systems logs provided by the organization's security administration
- C. Evidence collected through surveys collected from internal staff
- D. Evidence collected through transaction reports provided by the organization's IT administration

Answer: A

Explanation:

An IS auditor usually places more reliance on evidence directly collected, such as through personal observation.

NEW QUESTION 40

- (Topic 1)

Atomicity enforces data integrity by ensuring that a transaction is either completed in its entirety or not at all. Atomicity is part of the ACID test reference for transaction processing. True or false?

- A. True
- B. False

Answer: A

Explanation:

Atomicity enforces data integrity by ensuring that a transaction is either completed in its entirety or not at all. Atomicity is part of the ACID test reference for transaction processing.

NEW QUESTION 42

- (Topic 1)

What are used as a countermeasure for potential database corruption when two processes attempt to simultaneously edit or update the same information? Choose the BEST answer.

- A. Referential integrity controls
- B. Normalization controls
- C. Concurrency controls
- D. Run-to-run totals

Answer: A

Explanation:

Concurrency controls are used as a countermeasure for potential database corruption when two processes attempt to simultaneously edit or update the same information.

NEW QUESTION 43

- (Topic 1)

What is an initial step in creating a proper firewall policy?

- A. Assigning access to users according to the principle of least privilege
- B. Determining appropriate firewall hardware and software
- C. Identifying network applications such as mail, web, or FTP servers
- D. Configuring firewall access rules

Answer: C

Explanation:

Identifying network applications such as mail, web, or FTP servers to be externally accessed is an initial step in creating a proper firewall policy.

NEW QUESTION 45

- (Topic 1)

What type of cryptosystem is characterized by data being encrypted by the sender using the recipient's public key, and the data then being decrypted using the recipient's private key?

- A. With public-key encryption, or symmetric encryption
- B. With public-key encryption, or asymmetric encryption

- C. With shared-key encryption, or symmetric encryption
- D. With shared-key encryption, or asymmetric encryption

Answer: B

Explanation:

With public key encryption or asymmetric encryption, data is encrypted by the sender using the recipient's public key; the data is then decrypted using the recipient's private key.

NEW QUESTION 47

- (Topic 1)

What are used as the framework for developing logical access controls?

- A. Information systems security policies
- B. Organizational security policies
- C. Access Control Lists (ACL)
- D. Organizational charts for identifying roles and responsibilities

Answer: A

Explanation:

Information systems security policies are used as the framework for developing logical access controls.

NEW QUESTION 49

- (Topic 1)

Which of the following are effective controls for detecting duplicate transactions such as payments made or received?

- A. Concurrency controls
- B. Reasonableness checks
- C. Time stamps
- D. Referential integrity controls

Answer: C

Explanation:

Time stamps are an effective control for detecting duplicate transactions such as payments made or received.

NEW QUESTION 52

- (Topic 1)

What does PKI use to provide some of the strongest overall control over data confidentiality, reliability, and integrity for Internet transactions?

- A. A combination of public-key cryptography and digital certificates and two-factor authentication
- B. A combination of public-key cryptography and two-factor authentication
- C. A combination of public-key cryptography and digital certificates
- D. A combination of digital certificates and two-factor authentication

Answer: C

Explanation:

PKI uses a combination of public-key cryptography and digital certificates to provide some of the strongest overall control over data confidentiality, reliability, and integrity for Internet transactions.

NEW QUESTION 54

- (Topic 1)

Which of the following is an effective method for controlling downloading of files via FTP? Choose the BEST answer.

- A. An application-layer gateway, or proxy firewall, but not stateful inspection firewalls
- B. An application-layer gateway, or proxy firewall
- C. A circuit-level gateway
- D. A first-generation packet-filtering firewall

Answer: B

Explanation:

Application-layer gateways, or proxy firewalls, are an effective method for controlling downloading of files via FTP. Because FTP is an OSI application-layer protocol, the most effective firewall needs to be capable of inspecting through the application layer.

NEW QUESTION 57

- (Topic 1)

What is an effective countermeasure for the vulnerability of data entry operators potentially leaving their computers without logging off? Choose the BEST answer.

- A. Employee security awareness training
- B. Administrator alerts
- C. Screensaver passwords
- D. Close supervision

Answer: C

Explanation:

Screensaver passwords are an effective control to implement as a countermeasure for the vulnerability of data entry operators potentially leaving their computers without logging off.

NEW QUESTION 60

- (Topic 1)

What can ISPs use to implement inbound traffic filtering as a control to identify IP packets transmitted from unauthorized sources? Choose the BEST answer.

- A. OSI Layer 2 switches with packet filtering enabled
- B. Virtual Private Networks
- C. Access Control Lists (ACL)
- D. Point-to-Point Tunneling Protocol

Answer: C

Explanation:

ISPs can use access control lists to implement inbound traffic filtering as a control to identify IP packets transmitted from unauthorized sources.

NEW QUESTION 61

- (Topic 1)

Which of the following is used to evaluate biometric access controls?

- A. FAR
- B. EER
- C. ERR
- D. FRR

Answer: B

Explanation:

When evaluating biometric access controls, a low equal error rate (EER) is preferred. EER is also called the crossover error rate (CER).

NEW QUESTION 62

- (Topic 1)

Who is ultimately responsible and accountable for reviewing user access to systems?

- A. Systems security administrators
- B. Data custodians
- C. Data owners
- D. Information systems auditors

Answer: C

Explanation:

Data owners are ultimately responsible and accountable for reviewing user access to systems.

NEW QUESTION 63

- (Topic 1)

What influences decisions regarding criticality of assets?

- A. The business criticality of the data to be protected
- B. Internal corporate politics
- C. The business criticality of the data to be protected, and the scope of the impact upon the organization as a whole
- D. The business impact analysis

Answer: C

Explanation:

Criticality of assets is often influenced by the business criticality of the data to be protected and by the scope of the impact upon the organization as a whole. For example, the loss of a network backbone creates a much greater impact on the organization as a whole than the loss of data on a typical user's workstation.

NEW QUESTION 68

- (Topic 1)

With the objective of mitigating the risk and impact of a major business interruption, a disaster recovery plan should endeavor to reduce the length of recovery time necessary, as well as costs associated with recovery. Although DRP results in an increase of pre-and post-incident operational costs, the extra costs are more than offset by reduced recovery and business impact costs. True or false?

- A. True
- B. False

Answer: A

Explanation:

With the objective of mitigating the risk and impact of a major business interruption, a disaster-recovery plan should endeavor to reduce the length of recovery time necessary and the costs associated with recovery. Although DRP results in an increase of pre-and post-incident operational costs, the extra costs are more than offset by reduced recovery and business impact costs.

NEW QUESTION 70

- (Topic 1)

Any changes in systems assets, such as replacement of hardware, should be immediately recorded within the assets inventory of which of the following? Choose the BEST answer.

- A. IT strategic plan
- B. Business continuity plan
- C. Business impact analysis
- D. Incident response plan

Answer: B

Explanation:

Any changes in systems assets, such as replacement of hardware, should be immediately recorded within the assets inventory of a business continuity plan.

NEW QUESTION 72

- (Topic 1)

Although BCP and DRP are often implemented and tested by middle management and end users, the ultimate responsibility and accountability for the plans remain with executive management, such as the _____. (fill-in-the-blank)

- A. Security administrator
- B. Systems auditor
- C. Board of directors
- D. Financial auditor

Answer: C

Explanation:

Although BCP and DRP are often implemented and tested by middle management and end users, the ultimate responsibility and accountability for the plans remain with executive management, such as the board of directors.

NEW QUESTION 74

- (Topic 1)

Obtaining user approval of program changes is very effective for controlling application changes and maintenance. True or false?

- A. True
- B. False

Answer: A

Explanation:

Obtaining user approval of program changes is very effective for controlling application changes and maintenance.

NEW QUESTION 75

- (Topic 1)

Library control software restricts source code to:

- A. Read-only access
- B. Write-only access
- C. Full access
- D. Read-write access

Answer: A

Explanation:

Library control software restricts source code to read-only access.

NEW QUESTION 77

- (Topic 1)

What is often the most difficult part of initial efforts in application development? Choose the BEST answer.

- A. Configuring software
- B. Planning security
- C. Determining time and resource requirements
- D. Configuring hardware

Answer: C

Explanation:

Determining time and resource requirements for an application-development project is often the most difficult part of initial efforts in application development.

NEW QUESTION 78

- (Topic 1)

What is a primary high-level goal for an auditor who is reviewing a system development project?

- A. To ensure that programming and processing environments are segregated
- B. To ensure that proper approval for the project has been obtained
- C. To ensure that business objectives are achieved
- D. To ensure that projects are monitored and administrated effectively

Answer: C

Explanation:

A primary high-level goal for an auditor who is reviewing a systems-development project is to ensure that business objectives are achieved. This objective guides all other systems development objectives.

NEW QUESTION 82

- (Topic 1)

The quality of the metadata produced from a data warehouse is _____ in the warehouse's design. Choose the BEST answer.

- A. Often hard to determine because the data is derived from a heterogeneous data environment
- B. The most important consideration
- C. Independent of the quality of the warehoused databases
- D. Of secondary importance to data warehouse content

Answer: B

Explanation:

The quality of the metadata produced from a data warehouse is the most important consideration in the warehouse's design.

NEW QUESTION 83

- (Topic 1)

Who assumes ownership of a systems-development project and the resulting system?

- A. User management
- B. Project steering committee
- C. IT management
- D. Systems developers

Answer: A

Explanation:

User management assumes ownership of a systems-development project and the resulting system.

NEW QUESTION 84

- (Topic 1)

What is a reliable technique for estimating the scope and cost of a software-development project?

- A. Function point analysis (FPA)
- B. Feature point analysis (FPA)
- C. GANTT
- D. PERT

Answer: A

Explanation:

A function point analysis (FPA) is a reliable technique for estimating the scope and cost of a software-development project.

NEW QUESTION 87

- (Topic 1)

Which of the following is a program evaluation review technique that considers different scenarios for planning and control projects?

- A. Function Point Analysis (FPA)
- B. GANTT
- C. Rapid Application Development (RAD)
- D. PERT

Answer: D

Explanation:

PERT is a program-evaluation review technique that considers different scenarios for planning and control projects.

NEW QUESTION 88

- (Topic 1)

Fourth-Generation Languages (4GLs) are most appropriate for designing the application's graphical user interface (GUI). They are inappropriate for designing any intensive data-calculation procedures. True or false?

- A. True
- B. False

Answer: A

Explanation:

Fourth-generation languages(4GLs) are most appropriate for designing the application's graphical user interface (GUI). They are inappropriate for designing any intensive data-calculation procedures.

NEW QUESTION 89

- (Topic 1)

Run-to-run totals can verify data through which stage(s) of application processing?

- A. Initial
- B. Various
- C. Final
- D. Output

Answer: B

Explanation:

Run-to-run totals can verify data through various stages of application processing.

NEW QUESTION 91

- (Topic 1)

What can be used to help identify and investigate unauthorized transactions? Choose the BEST answer.

- A. Postmortem review
- B. Reasonableness checks
- C. Data-mining techniques
- D. Expert systems

Answer: C

Explanation:

Data-mining techniques can be used to help identify and investigate unauthorized transactions.

NEW QUESTION 93

- (Topic 1)

_____ risk analysis is not always possible because the IS auditor is attempting to calculate risk using nonquantifiable threats and potential losses. In this event, a _____ risk assessment is more appropriate. Fill in the blanks.

- A. Quantitative; qualitative
- B. Qualitative; quantitative
- C. Residual; subjective
- D. Quantitative; subjective

Answer: A

Explanation:

Quantitative risk analysis is not always possible because the IS auditor is attempting to calculate risk using nonquantifiable threats and potential losses. In this event, a qualitative risk assessment is more appropriate.

NEW QUESTION 98

- (Topic 1)

What must an IS auditor understand before performing an application audit? Choose the BEST answer.

- A. The potential business impact of application risk
- B. Application risks must first be identified
- C. Relative business processes
- D. Relevant application risk

Answer: C

Explanation:

An IS auditor must first understand relative business processes before performing an application audit.

NEW QUESTION 103

- (Topic 1)

A transaction journal provides the information necessary for detecting unauthorized _____ (fill in the blank) from a terminal.

- A. Deletion
- B. Input
- C. Access
- D. Duplication

Answer: B

Explanation:

A transaction journal provides the information necessary for detecting unauthorized input from a terminal.

NEW QUESTION 107

- (Topic 1)

An intentional or unintentional disclosure of a password is likely to be evident within control logs. True or false?

- A. True
- B. False

Answer: B

Explanation:

An intentional or unintentional disclosure of a password is not likely to be evident within control logs.

NEW QUESTION 110

- (Topic 1)

When are benchmarking partners identified within the benchmarking process?

- A. In the design stage
- B. In the testing stage
- C. In the research stage
- D. In the development stage

Answer: C

Explanation:

Benchmarking partners are identified in the research stage of the benchmarking process.

NEW QUESTION 114

- (Topic 1)

A check digit is an effective edit check to:

- A. Detect data-transcription errors
- B. Detect data-transposition and transcription errors
- C. Detect data-transposition, transcription, and substitution errors
- D. Detect data-transposition errors

Answer: B

Explanation:

A check digit is an effective edit check to detect data-transposition and transcription errors.

NEW QUESTION 118

- (Topic 1)

Parity bits are a control used to validate:

- A. Data authentication
- B. Data completeness
- C. Data source
- D. Data accuracy

Answer: B

Explanation:

Parity bits are a control used to validate data completeness.

NEW QUESTION 121

- (Topic 1)

Which of the following would prevent accountability for an action performed, thus allowing nonrepudiation?

- A. Proper authentication
- B. Proper identification AND authentication
- C. Proper identification
- D. Proper identification, authentication, AND authorization

Answer: B

Explanation:

If proper identification and authentication are not performed during access control, no accountability can exist for any action performed.

NEW QUESTION 126

- (Topic 1)

Which of the following is of greatest concern to the IS auditor?

- A. Failure to report a successful attack on the network
- B. Failure to prevent a successful attack on the network
- C. Failure to recover from a successful attack on the network
- D. Failure to detect a successful attack on the network

Answer: A

Explanation:

Lack of reporting of a successful attack on the network is a great concern to an IS auditor.

NEW QUESTION 128

- (Topic 1)

An advantage of a continuous audit approach is that it can improve system security when used in time-sharing environments that process a large number of transactions. True or false?

- A. True
- B. False

Answer: A

Explanation:

It is true that an advantage of a continuous audit approach is that it can improve system security when used in time-sharing environments that process a large number of transactions.

NEW QUESTION 130

- (Topic 1)

Ensuring that security and control policies support business and IT objectives is a primary objective of:

- A. An IT security policies audit
- B. A processing audit
- C. A software audit
- D. A vulnerability assessment

Answer: A

Explanation:

Ensuring that security and control policies support business and IT objectives is a primary objective of an IT security policies audit.

NEW QUESTION 135

- (Topic 1)

When auditing third-party service providers, an IS auditor should be concerned with which of the following? Choose the BEST answer.

- A. Ownership of the programs and files
- B. A statement of due care and confidentiality, and the capability for continued service of the service provider in the event of a disaster
- C. A statement of due care
- D. Ownership of programs and files, a statement of due care and confidentiality, and the capability for continued service of the service provider in the event of a disaster

Answer: D

Explanation:

When auditing third-party service providers, an auditor should be concerned with ownership of programs and files, a statement of due care and confidentiality, and the capability for continued service of the service provider in the event of a disaster.

NEW QUESTION 139

- (Topic 1)

Allowing application programmers to directly patch or change code in production programs increases risk of fraud. True or false?

- A. True
- B. False

Answer: A

Explanation:

Allowing application programmers to directly patch or change code in production programs increases risk of fraud.

NEW QUESTION 142

- (Topic 1)

How do modems (modulation/demodulation) function to facilitate analog transmissions to enter a digital network?

- A. Modems convert analog transmissions to digital, and digital transmission to analog
- B. Modems encapsulate analog transmissions within digital, and digital transmissions within analog
- C. Modems convert digital transmissions to analog, and analog transmissions to digital
- D. Modems encapsulate digital transmissions within analog, and analog transmissions within digital

Answer: A

Explanation:

Modems (modulation/demodulation) convert analog transmissions to digital, and digital transmissions to analog, and are required for analog transmissions to enter a digital network.

NEW QUESTION 146

- (Topic 1)

What type(s) of firewalls provide(s) the greatest degree of protection and control because both firewall technologies inspect all seven OSI layers of network traffic?

- A. A first-generation packet-filtering firewall
- B. A circuit-level gateway
- C. An application-layer gateway, or proxy firewall, and stateful-inspection firewalls
- D. An application-layer gateway, or proxy firewall, but not stateful-inspection firewalls

Answer: C

Explanation:

An application-layer gateway, or proxy firewall, and stateful-inspection firewalls provide the greatest degree of protection and control because both firewall technologies inspect all seven OSI layers of network traffic.

NEW QUESTION 149

- (Topic 1)

Which of the following help(s) prevent an organization's systems from participating in a distributed denial-of-service (DDoS) attack? Choose the BEST answer.

- A. Inbound traffic filtering
- B. Using access control lists (ACLs) to restrict inbound connection attempts
- C. Outbound traffic filtering
- D. Recentralizing distributed systems

Answer: C

Explanation:

Outbound traffic filtering can help prevent an organization's systems from participating in a distributed denial-of-service (DDoS) attack.

NEW QUESTION 153

- (Topic 1)

What is a common vulnerability, allowing denial-of-service attacks?

- A. Assigning access to users according to the principle of least privilege
- B. Lack of employee awareness of organizational security policies
- C. Improperly configured routers and router access lists
- D. Configuring firewall access rules

Answer: C

Explanation:

Improperly configured routers and router access lists are a common vulnerability for denial-of-service attacks.

NEW QUESTION 158

- (Topic 1)

What can be used to gather evidence of network attacks?

- A. Access control lists (ACL)
- B. Intrusion-detection systems (IDS)
- C. Syslog reporting
- D. Antivirus programs

Answer: B

Explanation:

Intrusion-detection systems (IDS) are used to gather evidence of network attacks.

NEW QUESTION 161

- (Topic 1)

Which of the following is a passive attack method used by intruders to determine potential network vulnerabilities?

- A. Traffic analysis
- B. SYN flood
- C. Denial of service (DoS)
- D. Distributed denial of service (DoS)

Answer: A

Explanation:

Traffic analysis is a passive attack method used by intruders to determine potential network vulnerabilities. All others are active attacks.

NEW QUESTION 163

- (Topic 1)

What type of fire-suppression system suppresses fire via water that is released from a main valve to be delivered via a system of dry pipes installed throughout the facilities?

- A. A dry-pipe sprinkler system

- B. A deluge sprinkler system
- C. A wet-pipe system
- D. A halon sprinkler system

Answer: A

Explanation:

A dry-pipe sprinkler system suppresses fire via water that is released from a main valve to be delivered via a system of dry pipes installed throughout the facilities.

NEW QUESTION 165

- (Topic 1)

Digital signatures require the sender to "sign" the data by encrypting the data with the sender's public key, to then be decrypted by the recipient using the recipient's private key. True or false?

- A. False
- B. True

Answer: B

Explanation:

Digital signatures require the sender to "sign" the data by encrypting the data with the sender's private key, to then be decrypted by the recipient using the sender's public key.

NEW QUESTION 168

- (Topic 1)

Which of the following should an IS auditor review to determine user permissions that have been granted for a particular resource? Choose the BEST answer.

- A. Systems logs
- B. Access control lists (ACL)
- C. Application logs
- D. Error logs

Answer: B

Explanation:

IS auditors should review access-control lists (ACL) to determine user permissions that have been granted for a particular resource.

NEW QUESTION 170

- (Topic 1)

Organizations should use off-site storage facilities to maintain _____ (fill in the blank) of current and critical information within backup files. Choose the BEST answer.

- A. Confidentiality
- B. Integrity
- C. Redundancy
- D. Concurrency

Answer: C

Explanation:

Redundancy is the best answer because it provides both integrity and availability. Organizations should use off-site storage facilities to maintain redundancy of current and critical information within backup files.

NEW QUESTION 175

- (Topic 1)

The purpose of business continuity planning and disaster-recovery planning is to:

- A. Transfer the risk and impact of a business interruption or disaster
- B. Mitigate, or reduce, the risk and impact of a business interruption or disaster
- C. Accept the risk and impact of a business
- D. Eliminate the risk and impact of a business interruption or disaster

Answer: B

Explanation:

The primary purpose of business continuity planning and disaster-recovery planning is to mitigate, or reduce, the risk and impact of a business interruption or disaster. Total elimination of risk is impossible.

NEW QUESTION 176

- (Topic 1)

Why is a clause for requiring source code escrow in an application vendor agreement important?

- A. To segregate systems development and live environments
- B. To protect the organization from copyright disputes
- C. To ensure that sufficient code is available when needed
- D. To ensure that the source code remains available even if the application vendor goes out of business

Answer: D

Explanation:

A clause for requiring source code escrow in an application vendor agreement is important to ensure that the source code remains available even if the application vendor goes out of business.

NEW QUESTION 180

- (Topic 1)

What protects an application purchaser's ability to fix or change an application in case the application vendor goes out of business?

- A. Assigning copyright to the organization
- B. Program back doors
- C. Source code escrow
- D. Internal programming expertise

Answer: C

Explanation:

Source code escrow protects an application purchaser's ability to fix or change an application in case the application vendor goes out of business.

NEW QUESTION 181

- (Topic 1)

Which of the following uses a prototype that can be updated continually to meet changing user or business requirements?

- A. PERT
- B. Rapid application development (RAD)
- C. Function point analysis (FPA)
- D. GANTT

Answer: B

Explanation:

Rapid application development (RAD) uses a prototype that can be updated continually to meet changing user or business requirements.

NEW QUESTION 183

- (Topic 1)

Who is responsible for the overall direction, costs, and timetables for systems-development projects?

- A. The project sponsor
- B. The project steering committee
- C. Senior management
- D. The project team leader

Answer: B

Explanation:

The project steering committee is responsible for the overall direction, costs, and timetables for systems-development projects.

NEW QUESTION 188

- (Topic 1)

Input/output controls should be implemented for which applications in an integrated systems environment?

- A. The receiving application
- B. The sending application
- C. Both the sending and receiving applications
- D. Output on the sending application and input on the receiving application

Answer: C

Explanation:

Input/output controls should be implemented for both the sending and receiving applications in an integrated systems environment

NEW QUESTION 191

- (Topic 1)

After identifying potential security vulnerabilities, what should be the IS auditor's next step?

- A. To evaluate potential countermeasures and compensatory controls
- B. To implement effective countermeasures and compensatory controls
- C. To perform a business impact analysis of the threats that would exploit the vulnerabilities
- D. To immediately advise senior management of the findings

Answer: C

Explanation:

After identifying potential security vulnerabilities, the IS auditor's next step is to perform a business impact analysis of the threats that would exploit the vulnerabilities.

NEW QUESTION 193

- (Topic 1)

Business process re-engineering often results in _____ automation, which results in _____ number of people using technology. Fill in the blanks.

- A. Increased; a greater
- B. Increased; a fewer
- C. Less; a fewer
- D. Increased; the same

Answer: A

Explanation:

Business process re-engineering often results in increased automation, which results in a greater number of people using technology.

NEW QUESTION 194

- (Topic 1)

Whenever business processes have been re-engineered, the IS auditor attempts to identify and quantify the impact of any controls that might have been removed, or controls that might not work as effectively after business process changes. True or false?

- A. True
- B. False

Answer: A

Explanation:

Whenever business processes have been re-engineered, the IS auditor should attempt to identify and quantify the impact of any controls that might have been removed, or controls that might not work as effectively after business process changes.

NEW QUESTION 197

- (Topic 1)

Processing controls ensure that data is accurate and complete, and is processed only through which of the following? Choose the BEST answer.

- A. Documented routines
- B. Authorized routines
- C. Accepted routines
- D. Approved routines

Answer: B

Explanation:

Processing controls ensure that data is accurate and complete, and is processed only through authorized routines.

NEW QUESTION 201

- (Topic 1)

Database snapshots can provide an excellent audit trail for an IS auditor. True or false?

- A. True
- B. False

Answer: A

Explanation:

Database snapshots can provide an excellent audit trail for an IS auditor.

NEW QUESTION 203

- (Topic 2)

An IS auditor is reviewing access to an application to determine whether the 10 most recent "new user" forms were correctly authorized. This is an example of:

- A. variable samplin
- B. substantive testin
- C. compliance testin
- D. stop-or-go samplin

Answer: C

Explanation:

Compliance testing determines whether controls are being applied in compliance with policy. This includes tests to determine whether new accounts were appropriately authorized. Variable sampling is used to estimate numerical values, such as dollar values. Substantive testing substantiates the integrity of actual processing, such as balances on financial statements. The development of substantive tests is often dependent on the outcome of compliance tests. If compliance tests indicate that there are adequate internal controls, then substantive tests can be minimized. Stop-or-go sampling allows a test to be stopped as early as possible and is not appropriate for checking whether procedures have been followed.

NEW QUESTION 206

- (Topic 2)

Which of the following sampling methods is MOST useful when testing for compliance?

- A. Attribute sampling
- B. Variable sampling
- C. Stratified mean per unit
- D. Difference estimation

Answer: A

Explanation:

Attribute sampling is the primary sampling method used for compliance testing. Attribute sampling is a sampling model that is used to estimate the rate of occurrence of a specific quality (attribute) in a population and is used in compliance testing to confirm whether the quality exists. The other choices are used in substantive testing, which involves testing of details or quantity.

NEW QUESTION 209

- (Topic 2)

Which of the following is the MOST likely reason why e-mail systems have become a useful source of evidence for litigation?

- A. Multiple cycles of backup files remain available
- B. Access controls establish accountability for e-mail activities
- C. Data classification regulates what information should be communicated via e-mail
- D. Within the enterprise, a clear policy for using e-mail ensures that evidence is available

Answer: A

Explanation:

Backup files containing documents that supposedly have been deleted could be recovered from these files. Access controls may help establish accountability for the issuance of a particular document, but this does not provide evidence of the e-mail. Data classification standards may be in place with regards to what should be communicated via e-mail, but the creation of the policy does not provide the information required for litigation purposes.

NEW QUESTION 212

- (Topic 2)

The PRIMARY advantage of a continuous audit approach is that it:

- A. does not require an IS auditor to collect evidence on system reliability while processing is taking place
- B. requires the IS auditor to review and follow up immediately on all information collected
- C. can improve system security when used in time-sharing environments that process a large number of transactions
- D. does not depend on the complexity of an organization's computer system

Answer: C

Explanation:

The use of continuous auditing techniques can improve system security when used in time-sharing environments that process a large number of transactions, but leave a scarce paper trail. Choice A is incorrect since the continuous audit approach often does require an IS auditor to collect evidence on system reliability while processing is taking place. Choice B is incorrect since an IS auditor normally would review and follow up only on material deficiencies or errors detected. Choice D is incorrect since the use of continuous audit techniques depends on the complexity of an organization's computer systems.

NEW QUESTION 216

- (Topic 2)

To ensure that audit resources deliver the best value to the organization, the FIRST step would be to:

- A. schedule the audits and monitor the time spent on each audit
- B. train the IS audit staff on current technology used in the company
- C. develop the audit plan on the basis of a detailed risk assessment
- D. monitor progress of audits and initiate cost control measures

Answer: C

Explanation:

Monitoring the time (choice A) and audit programs (choice D), as well as adequate training (choice B), will improve the IS audit staff's productivity (efficiency and performance), but that which delivers value to the organization are the resources and efforts being dedicated to, and focused on, the higher-risk areas.

NEW QUESTION 221

- (Topic 2)

While planning an audit, an assessment of risk should be made to provide:

- A. reasonable assurance that the audit will cover material items
- B. definite assurance that material items will be covered during the audit work
- C. reasonable assurance that all items will be covered by the audit work
- D. sufficient assurance that all items will be covered during the audit work

Answer: A

Explanation:

The ISACA IS Auditing Guideline G15 on planning the IS audit states, 'An assessment of risk should be made to provide reasonable assurance that material items

will be adequately covered during the audit work. This assessment should identify areas with a relatively high risk of the existence of material problems.' Definite assurance that material items will be covered during the audit work is an impractical proposition. Reasonable assurance that all items will be covered during the audit work is not the correct answer, as material items need to be covered, not all items.

NEW QUESTION 222

- (Topic 2)

When selecting audit procedures, an IS auditor should use professional judgment to ensure that:

- A. sufficient evidence will be collected
- B. all significant deficiencies identified will be corrected within a reasonable period
- C. all material weaknesses will be identified
- D. audit costs will be kept at a minimum level

Answer: A

Explanation:

Procedures are processes an IS auditor may follow in an audit engagement. In determining the appropriateness of any specific procedure, an IS auditor should use professional judgment appropriate to the specific circumstances. Professional judgment involves a subjective and often qualitative evaluation of conditions arising in the course of an audit. Judgment addresses a grey area where binary (yes/no) decisions are not appropriate and the auditor's past experience plays a key role in making a judgment. ISACA's guidelines provide information on how to meet the standards when performing IS audit work. Identifying material weaknesses is the result of appropriate competence, experience and thoroughness in planning and executing the audit and not of professional judgment. Professional judgment is not a primary input to the financial aspects of the audit.

NEW QUESTION 227

- (Topic 2)

An IS auditor is performing an audit of a remotely managed server backup. The IS auditor reviews the logs for one day and finds one case where logging on a server has failed with the result that backup restarts cannot be confirmed. What should the auditor do?

- A. Issue an audit finding
- B. Seek an explanation from IS management
- C. Review the classifications of data held on the server
- D. Expand the sample of logs reviewed

Answer: D

Explanation:

Audit standards require that an IS auditor gather sufficient and appropriate audit evidence. The auditor has found a potential problem and now needs to determine if this is an isolated incident or a systematic control failure. At this stage it is too preliminary to issue an audit finding and seeking an explanation from management is advisable, but it would be better to gather additional evidence to properly evaluate the seriousness of the situation. A backup failure, which has not been established at this point, will be serious if it involves critical data. However, the issue is not the importance of the data on the server, where a problem has been detected, but whether a systematic control failure that impacts other servers exists.

NEW QUESTION 230

- (Topic 2)

Which of the following is the PRIMARY advantage of using computer forensic software for investigations?

- A. The preservation of the chain of custody for electronic evidence
- B. Time and cost savings
- C. Efficiency and effectiveness
- D. Ability to search for violations of intellectual property rights

Answer: A

Explanation:

The primary objective of forensic software is to preserve electronic evidence to meet the rules of evidence. Choice B, time and cost savings, and choice C, efficiency and effectiveness, are legitimate concerns that differentiate good from poor forensic software packages. Choice D, the ability to search for intellectual property rights violations, is an example of a use of forensic software.

NEW QUESTION 233

CORRECT TEXT - (Topic 2)

The vice president of human resources has requested an audit to identify payroll overpayments for the previous year. Which would be the BEST audit technique to use in this situation?

- A. Test data
- B. Generalized audit software
- C. Integrated test facility
- D. Embedded audit module

Answer: B

NEW QUESTION 238

- (Topic 2)

Which of the following would normally be the MOST reliable evidence for an auditor?

- A. A confirmation letter received from a third party verifying an account balance

- B. Assurance from line management that an application is working as designed
- C. Trend data obtained from World Wide Web (Internet) sources
- D. Ratio analysts developed by the IS auditor from reports supplied by line management

Answer: A

Explanation:

Evidence obtained from independent third parties almost always is considered to be the most reliable. Choices B, C and D would not be considered as reliable.

NEW QUESTION 242

- (Topic 2)

Which of the following would be the BEST population to take a sample from when testing program changes?

- A. Test library listings
- B. Source program listings
- C. Program change requests
- D. Production library listings

Answer: D

Explanation:

The best source from which to draw any sample or test of system information is the automated system. The production libraries represent executables that are approved and authorized to process organizational data. Source program listings would be time-intensive. Program change requests are the documents used to initiate change; there is no guarantee that the request has been completed for all changes. Test library listings do not represent the approved and authorized executables.

NEW QUESTION 244

- (Topic 2)

An integrated test facility is considered a useful audit tool because it:

- A. is a cost-efficient approach to auditing application control
- B. enables the financial and IS auditors to integrate their audit test
- C. compares processing output with independently calculated data
- D. provides the IS auditor with a tool to analyze a large range of information

Answer: C

Explanation:

An integrated test facility is considered a useful audit tool because it uses the same programs to compare processing using independently calculated data. This involves setting up dummy entities on an application system and processing test or production data against the entity as a means of verifying processing accuracy.

NEW QUESTION 249

- (Topic 2)

Data flow diagrams are used by IS auditors to:

- A. order data hierarchically
- B. highlight high-level data definition
- C. graphically summarize data paths and storage
- D. portray step-by-step details of data generation

Answer: C

Explanation:

Data flow diagrams are used as aids to graph or chart data flow and storage. They trace the data from its origination to destination, highlighting the paths and storage of data. They do not order data in any hierarchy. The flow of the data will not necessarily match any hierarchy or data generation order.

NEW QUESTION 250

- (Topic 2)

The BEST method of proving the accuracy of a system tax calculation is by:

- A. detailed visual review and analysis of the source code of the calculation programs
- B. recreating program logic using generalized audit software to calculate monthly total
- C. preparing simulated transactions for processing and comparing the results to predetermined results
- D. automatic flowcharting and analysis of the source code of the calculation program

Answer: C

Explanation:

Preparing simulated transactions for processing and comparing the results to predetermined results is the best method for proving accuracy of a tax calculation. Detailed visual review, flowcharting and analysis of source code are not effective methods, and monthly totals would not address the accuracy of individual tax calculations.

NEW QUESTION 255

- (Topic 2)

In an audit of an inventory application, which approach would provide the BEST evidence that purchase orders are valid?

- A. Testing whether inappropriate personnel can change application parameters
- B. Tracing purchase orders to a computer listing
- C. Comparing receiving reports to purchase order details
- D. Reviewing the application documentation

Answer: A

Explanation:

To determine purchase order validity, testing access controls will provide the best evidence. Choices B and C are based on after-the-fact approaches, while choice D does not serve the purpose because what is in the system documentation may not be the same as what is happening.

NEW QUESTION 259

- (Topic 2)

Which of the following online auditing techniques is most effective for the early detection of errors or irregularities?

- A. Embedded audit module
- B. Integrated test facility
- C. Snapshots
- D. Audit hooks

Answer: D

Explanation:

The audit hook technique involves embedding code in application systems for the examination of selected transactions. This helps an IS auditor to act before an error or an irregularity gets out of hand. An embedded audit module involves embedding specially-written software in the organization's host application system so that application systems are monitored on a selective basis. An integrated test facility is used when it is not practical to use test data, and snapshots are used when an audit trail is required.

NEW QUESTION 260

- (Topic 2)

While conducting an audit, an IS auditor detects the presence of a virus. What should be the IS auditor's next step?

- A. Observe the response mechanism
- B. Clear the virus from the network
- C. Inform appropriate personnel immediately
- D. Ensure deletion of the virus

Answer: C

Explanation:

The first thing an IS auditor should do after detecting the virus is to alert the organization to its presence, then wait for their response. Choice A should be taken after choice C. This will enable an IS auditor to examine the actual workability and effectiveness of the response system. An IS auditor should not make changes to the system being audited, and ensuring the deletion of the virus is a management responsibility.

NEW QUESTION 264

- (Topic 2)

Which of the following audit techniques would BEST aid an auditor in determining whether there have been unauthorized program changes since the last authorized program update?

- A. Test data run
- B. Code review
- C. Automated code comparison
- D. Review of code migration procedures

Answer: C

Explanation:

An automated code comparison is the process of comparing two versions of the same program to determine whether the two correspond. It is an efficient technique because it is an automated procedure. Test data runs permit the auditor to verify the processing of preselected transactions, but provide no evidence about unexercised portions of a program. Code review is the process of reading program source code listings to determine whether the code contains potential errors or inefficient statements. A code review can be used as a means of code comparison but it is inefficient. The review of code migration procedures would not detect program changes.

NEW QUESTION 269

- (Topic 2)

During a change control audit of a production system, an IS auditor finds that the change management process is not formally documented and that some migration procedures failed. What should the IS auditor do next?

- A. Recommend redesigning the change management process
- B. Gain more assurance on the findings through root cause analysis
- C. Recommend that program migration be stopped until the change process is documented

D. Document the finding and present it to management

Answer: B

Explanation:

A change management process is critical to IT production systems. Before recommending that the organization take any other action (e.g., stopping migrations, redesigning the change management process), the IS auditor should gain assurance that the incidents reported are related to deficiencies in the change management process and not caused by some process other than change management.

NEW QUESTION 272

- (Topic 2)

An IS auditor conducting a review of software usage and licensing discovers that numerous PCs contain unauthorized software. Which of the following actions should the IS auditor take?

- A. Personally delete all copies of the unauthorized software
- B. Inform the auditee of the unauthorized software, and follow up to confirm deletion
- C. Report the use of the unauthorized software and the need to prevent recurrence to auditee management
- D. Take no action, as it is a commonly accepted practice and operations management is responsible for monitoring such use

Answer: C

Explanation:

The use of unauthorized or illegal software should be prohibited by an organization. Software piracy results in inherent exposure and can result in severe fines. An IS auditor must convince the user and user management of the risk and the need to eliminate the risk. An IS auditor should not assume the role of the enforcing officer and take on any personal involvement in removing or deleting the unauthorized software.

NEW QUESTION 274

- (Topic 2)

The final decision to include a material finding in an audit report should be made by the:

- A. audit committee
- B. auditee's management
- C. IS auditor
- D. CEO of the organization

Answer: C

Explanation:

The IS auditor should make the final decision about what to include or exclude from the audit report. The other choices would limit the independence of the auditor.

NEW QUESTION 275

- (Topic 3)

Effective IT governance will ensure that the IT plan is consistent with the organization's:

- A. business plan
- B. audit plan
- C. security plan
- D. investment plan

Answer: A

Explanation:

To govern IT effectively, IT and business should be moving in the same direction, requiring that the IT plans are aligned with an organization's business plans. The audit and investment plans are not part of the IT plan, while the security plan should be at a corporate level.

NEW QUESTION 277

- (Topic 3)

IT governance is PRIMARILY the responsibility of the:

- A. chief executive office
- B. board of directors
- C. IT steering committee
- D. audit committee

Answer: B

Explanation:

IT governance is primarily the responsibility of the executives and shareholders (as represented by the board of directors). The chief executive officer is instrumental in implementing IT governance per the directions of the board of directors. The IT steering committee monitors and facilitates deployment of IT resources for specific projects in support of business plans. The audit committee reports to the board of directors and should monitor the implementation of audit recommendations.

NEW QUESTION 280

- (Topic 3)

Which of the following IT governance best practices improves strategic alignment?

- A. Supplier and partner risks are managed
- B. A knowledge base on customers, products, markets and processes is in place
- C. A structure is provided that facilitates the creation and sharing of business information
- D. Top management mediates between the imperatives of business and technology

Answer: D

Explanation:

Top management mediating between the imperatives of business and technology is an IT strategic alignment best practice. Supplier and partner risks being managed is a risk management best practice. A knowledge base on customers, products, markets and processes being in place is an IT value delivery best practice. An infrastructure being provided to facilitate the creation and sharing of business information is an IT value delivery and risk management best practice.

NEW QUESTION 281

- (Topic 3)

Effective IT governance requires organizational structures and processes to ensure that:

- A. the organization's strategies and objectives extend the IT strategy
- B. the business strategy is derived from an IT strategy
- C. IT governance is separate and distinct from the overall governance
- D. the IT strategy extends the organization's strategies and objectives

Answer: D

Explanation:

Effective IT governance requires that board and executive management extend governance to IT and provide the leadership, organizational structures and processes that ensure that the organization's IT sustains and extends the organization's strategies and objectives, and that the strategy is aligned with business strategy. Choice A is incorrect because it is the IT strategy that extends the organizational objectives, not the opposite. IT governance is not an isolated discipline; it must become an integral part of the overall enterprise governance.

NEW QUESTION 285

- (Topic 3)

Responsibility for the governance of IT should rest with the:

- A. IT strategy committee
- B. chief information officer (CIO)
- C. audit committee
- D. board of directors

Answer: D

Explanation:

Governance is the set of responsibilities and practices exercised by the board and executive management with the goal of providing strategic direction, ensuring that objectives are achieved, ascertaining that risks are managed appropriately and verifying that the enterprise's resources are used responsibly. The audit committee, the chief information officer (CIO) and the IT strategy committee all play a significant role in the successful implementation of IT governance within an organization, but the ultimate accountability resides with the board of directors.

NEW QUESTION 288

- (Topic 3)

Many organizations require an employee to take a mandatory vacation (holiday) of a week or more to:

- A. ensure the employee maintains a good quality of life, which will lead to greater productivity
- B. reduce the opportunity for an employee to commit an improper or illegal act
- C. provide proper cross-training for another employee
- D. eliminate the potential disruption caused when an employee takes vacation one day at a time

Answer: B

Explanation:

Required vacations/holidays of a week or more in duration in which someone other than the regular employee performs the job function is often mandatory for sensitive positions, as this reduces the opportunity to commit improper or illegal acts. During this time it may be possible to discover any fraudulent activity that was taking place. Choices A, C and D could all be organizational benefits from a mandatory vacation policy, but they are not the reason why the policy is established.

NEW QUESTION 293

- (Topic 3)

A local area network (LAN) administrator normally would be restricted from:

- A. having end-user responsibilities
- B. reporting to the end-user manager
- C. having programming responsibilities
- D. being responsible for LAN security administration

Answer: C

Explanation:

A LAN administrator should not have programming responsibilities but may have end-user responsibilities. The LAN administrator may report to the director of the IPF or, in a decentralized operation, to the end-user manager. In small organizations, the LAN administrator may also be responsible for security administration over the LAN.

NEW QUESTION 297

- (Topic 3)

A long-term IS employee with a strong technical background and broad managerial experience has applied for a vacant position in the IS audit department. Determining whether to hire this individual for this position should be based on the individual's experience and:

- A. length of service, since this will help ensure technical competence
- B. age, as training in audit techniques may be impractical
- C. IS knowledge, since this will bring enhanced credibility to the audit function
- D. ability, as an IS auditor, to be independent of existing IS relationships

Answer: D

Explanation:

Independence should be continually assessed by the auditor and management. This assessment should consider such factors as changes in personal relationships, financial interests, and prior job assignments and responsibilities. The fact that the employee has worked in IS for many years may not in itself ensure credibility. The audit department's needs should be defined and any candidate should be evaluated against those requirements. The length of service will not ensure technical competency. Evaluating an individual's qualifications based on the age of the individual is not a good criterion and is illegal in many parts of the world.

NEW QUESTION 298

- (Topic 3)

Which of the following reduces the potential impact of social engineering attacks?

- A. Compliance with regulatory requirements
- B. Promoting ethical understanding
- C. Security awareness programs
- D. Effective performance incentives

Answer: C

Explanation:

Because social engineering is based on deception of the user, the best countermeasure or defense is a security awareness program. The other choices are not user-focused.

NEW QUESTION 299

- (Topic 3)

To gain an understanding of the effectiveness of an organization's planning and management of investments in IT assets, an IS auditor should review the:

- A. enterprise data model
- B. IT balanced scorecard (BSC)
- C. IT organizational structure
- D. historical financial statement

Answer: B

Explanation:

The IT balanced scorecard (BSC) is a tool that provides the bridge between IT objectives and business objectives by supplementing the traditional financial evaluation with measures to evaluate customer satisfaction, internal processes and the ability to innovate. An enterprise data model is a document defining the data structure of an organization and how data interrelate. It is useful, but it does not provide information on investments. The IT organizational structure provides an overview of the functional and reporting relationships in an IT entity. Historical financial statements do not provide information about planning and lack sufficient detail to enable one to fully understand management's activities regarding IT assets. Past costs do not necessarily reflect value, and assets such as data are not represented on the books of accounts.

NEW QUESTION 300

- (Topic 3)

Which of the following would an IS auditor consider the MOST relevant to short-term planning for an IS department?

- A. Allocating resources
- B. Keeping current with technology advances
- C. Conducting control self-assessment
- D. Evaluating hardware needs

Answer: A

Explanation:

The IS department should specifically consider the manner in which resources are allocated in the short term. Investments in IT need to be aligned with top

management strategies, rather than focusing on technology for technology's sake. Conducting control self-assessments and evaluating hardware needs are not as critical as allocating resources during short-term planning for the IS department.

NEW QUESTION 305

- (Topic 3)

Which of the following would an IS auditor consider to be the MOST important when evaluating an organization's IS strategy? That it:

- A. has been approved by line management
- B. does not vary from the IS department's preliminary budget
- C. complies with procurement procedure
- D. supports the business objectives of the organization

Answer: D

Explanation:

Strategic planning sets corporate or department objectives into motion. Both long-term and short-term strategic plans should be consistent with the organization's broader plans and business objectives for attaining these goals. Choice A is incorrect since line management prepared the plans.

NEW QUESTION 310

- (Topic 3)

When reviewing IS strategies, an IS auditor can BEST assess whether IS strategy supports the organizations' business objectives by determining if IS:

- A. has all the personnel and equipment it need
- B. plans are consistent with management strategy
- C. uses its equipment and personnel efficiently and effectively
- D. has sufficient excess capacity to respond to changing direction

Answer: B

Explanation:

Determining if the IS plan is consistent with management strategy relates IS/IT planning to business plans. Choices A, C and D are effective methods for determining the alignment of IS plans with business objectives and the organization's strategies.

NEW QUESTION 313

- (Topic 3)

When reviewing the IT strategic planning process, an IS auditor should ensure that the plan:

- A. incorporates state of the art technology
- B. addresses the required operational control
- C. articulates the IT mission and vision
- D. specifies project management practice

Answer: C

Explanation:

The IT strategic plan must include a clear articulation of the IT mission and vision. The plan need not address the technology, operational controls or project management practices.

NEW QUESTION 318

- (Topic 3)

When developing a formal enterprise security program, the MOST critical success factor (CSF) would be the:

- A. establishment of a review board
- B. creation of a security unit
- C. effective support of an executive sponsor
- D. selection of a security process owner

Answer: C

Explanation:

The executive sponsor would be in charge of supporting the organization's strategic security program, and would aid in directing the organization's overall security management activities. Therefore, support by the executive level of management is the most critical success factor (CSF). None of the other choices are effective without visible sponsorship of top management.

NEW QUESTION 323

- (Topic 3)

When reviewing an organization's strategic IT plan an IS auditor should expect to find:

- A. an assessment of the fit of the organization's application portfolio with business objectives
- B. actions to reduce hardware procurement costs
- C. a listing of approved suppliers of IT contract resources
- D. a description of the technical architecture for the organization's network perimeter security

Answer:

A

Explanation:

An assessment of how well an organization's application portfolio supports the organization's business objectives is a key component of the overall IT strategic planning process. This drives the demand side of IT planning and should convert into a set of strategic IT intentions. Further assessment can then be made of how well the overall IT organization, encompassing applications, infrastructure, services, management processes, etc., can support the business objectives. Operational efficiency initiatives belong to tactical planning, not strategic planning. The purpose of an IT strategic plan is to set out how IT will be used to achieve or support an organization's business objectives. A listing of approved suppliers of IT contract resources is a tactical rather than a strategic concern. An IT strategic plan would not normally include detail of a specific technical architecture.

NEW QUESTION 327

- (Topic 3)

The advantage of a bottom-up approach to the development of organizational policies is that the policies:

- A. are developed for the organization as a whole
- B. are more likely to be derived as a result of a risk assessment
- C. will not conflict with overall corporate policy
- D. ensure consistency across the organization

Answer: B

Explanation:

A bottom-up approach begins by defining operational-level requirements and policies, which are derived and implemented as the result of risk assessments. Enterprise-level policies are subsequently developed based on a synthesis of existing operational policies. Choices A, C and D are advantages of a top-down approach for developing organizational policies. This approach ensures that the policies will not be in conflict with overall corporate policy and ensure consistency across the organization.

NEW QUESTION 329

- (Topic 3)

Which of the following is the GREATEST risk of an inadequate policy definition for ownership of data and systems?

- A. User management coordination does not exist
- B. Specific user accountability cannot be established
- C. Unauthorized users may have access to originate, modify or delete data
- D. Audit recommendations may not be implemented

Answer: C

Explanation:

Without a policy defining who has the responsibility for granting access to specific systems, there is an increased risk that one could gain (be given) system access when they should not have authorization. By assigning authority to grant access to specific users, there is a better chance that business objectives will be properly supported.

NEW QUESTION 334

- (Topic 3)

The development of an IS security policy is ultimately the responsibility of the:

- A. IS department
- B. security committee
- C. security administrator
- D. board of directors

Answer: D

Explanation:

Normally, the designing of an information systems security policy is the responsibility of top management or the board of directors. The IS department is responsible for the execution of the policy, having no authority in framing the policy. The security committee also functions within the broad security policy framed by the board of directors. The security administrator is responsible for implementing, monitoring and enforcing the security rules that management has established and authorized.

NEW QUESTION 339

- (Topic 3)

Which of the following is MOST critical for the successful implementation and maintenance of a security policy?

- A. Assimilation of the framework and intent of a written security policy by all appropriate parties
- B. Management support and approval for the implementation and maintenance of a security policy
- C. Enforcement of security rules by providing punitive actions for any violation of security rules
- D. Stringent implementation, monitoring and enforcing of rules by the security officer through access control software

Answer: A

Explanation:

Assimilation of the framework and intent of a written security policy by the users of the system is critical to the successful implementation and maintenance of the security policy. A good password system may exist, but if the users of the system keep passwords written on their desk, the password is of little value.

Management support and commitment is no doubt important, but for successful implementation and maintenance of security policy, educating the users on the importance of security is paramount. The stringent implementation, monitoring and enforcing of rules by the security officer through access control software, and provision for punitive actions for violation of security rules, is also required, along with the user's education on the importance of security.

NEW QUESTION 341

- (Topic 3)

In an organization where an IT security baseline has been defined, an IS auditor should FIRST ensure:

- A. implementatio
- B. complianc
- C. documentatio
- D. sufficienc

Answer: D

Explanation:

An IS auditor should first evaluate the definition of the minimum baseline level by ensuring the sufficiency of controls. Documentation, implementation and compliance are further steps.

NEW QUESTION 346

- (Topic 3)

To ensure an organization is complying with privacy requirements, an IS auditor should FIRST review:

- A. the IT infrastructur
- B. organizational policies, standards and procedure
- C. legal and regulatory requirement
- D. the adherence to organizational policies, standards and procedure

Answer: C

Explanation:

To ensure that the organization is complying with privacy issues, an IS auditor should address legal and regulatory requirements first. To comply with legal and regulatory requirements, organizations need to adopt the appropriate infrastructure. After understanding the legal and regulatory requirements, an IS auditor should evaluate organizational policies, standards and procedures to determine whether they adequately address the privacy requirements, and then review the adherence to these specific policies, standards and procedures.

NEW QUESTION 351

- (Topic 3)

When developing a security architecture, which of the following steps should be executed FIRST?

- A. Developing security procedures
- B. Defining a security policy
- C. Specifying an access control methodology
- D. Defining roles and responsibilities

Answer: B

Explanation:

Defining a security policy for information and related technology is the first step toward building a security architecture. A security policy communicates a coherent security standard to users, management and technical staff. Security policies will often set the stage in terms of what tools and procedures are needed for an organization. The other choices should be executed only after defining a security policy.

NEW QUESTION 352

- (Topic 3)

An IS auditor is reviewing a project to implement a payment system between a parent bank and a subsidiary. The IS auditor should FIRST verify that the:

- A. technical platforms between the two companies are interoperabl
- B. parent bank is authorized to serve as a service provide
- C. security features are in place to segregate subsidiary trade
- D. subsidiary can join as a co-owner of this payment syste

Answer: B

Explanation:

Even between parent and subsidiary companies, contractual agreement(s) should be in place to conduct shared services. This is particularly important in highly regulated organizations such as banking. Unless granted to serve as a service provider, it may not be legal for the bank to extend business to the subsidiary companies. Technical aspects should always be considered; however, this can be initiated after confirming that the parent bank can serve as a service provider. Security aspects are another important factor; however, this should be considered after confirming that the parent bank can serve as a service provider. The ownership of the payment system is not as important as the legal authorization to operate the system.

NEW QUESTION 357

- (Topic 3)

Which of the following provides the best evidence of the adequacy of a security awareness program?

- A. The number of stakeholders including employees trained at various levels
- B. Coverage of training at all locations across the enterprise
- C. The implementation of security devices from different vendors
- D. Periodic reviews and comparison with best practices

Answer: D

Explanation:

The adequacy of security awareness content can best be assessed by determining whether it is periodically reviewed and compared to industry best practices. Choices A, B and C provide metrics for measuring various aspects of a security awareness program, but do not help assess the content.

NEW QUESTION 360

- (Topic 3)

Which of the following should an IS auditor recommend to BEST enforce alignment of an IT project portfolio with strategic organizational priorities?

- A. Define a balanced scorecard (BSC) for measuring performance
- B. Consider user satisfaction in the key performance indicators (KPIs)
- C. Select projects according to business benefits and risks
- D. Modify the yearly process of defining the project portfolio

Answer: C

Explanation:

Prioritization of projects on the basis of their expected benefit(s) to business, and the related risks, is the best measure for achieving alignment of the project portfolio to an organization's strategic priorities. Modifying the yearly process of the projects portfolio definition might improve the situation, but only if the portfolio definition process is currently not tied to the definition of corporate strategies; however, this is unlikely since the difficulties are in maintaining the alignment, and not in setting it up initially. Measures such as balanced scorecard (BSC) and key performance indicators (KPIs) are helpful, but they do not guarantee that the projects are aligned with business strategy.

NEW QUESTION 364

- (Topic 3)

After the merger of two organizations, multiple self-developed legacy applications from both companies are to be replaced by a new common platform. Which of the following would be the GREATEST risk?

- A. Project management and progress reporting is combined in a project management office which is driven by external consultant
- B. The replacement effort consists of several independent projects without integrating the resource allocation in a portfolio management approach
- C. The resources of each of the organizations are inefficiently allocated while they are being familiarized with the other company's legacy system
- D. The new platform will force the business areas of both organizations to change their work processes, which will result in extensive training need

Answer: B

Explanation:

The efforts should be consolidated to ensure alignment with the overall strategy of the postmerger organization. If resource allocation is not centralized, the separate projects are at risk of overestimating the availability of key knowledge resources for the in-house developed legacy applications. In postmerger integration programs, it is common to form project management offices to ensure standardized and comparable information levels in the planning and reporting structures, and to centralized dependencies of project deliverables or resources. The experience of external consultants can be valuable since project management practices do not require in-depth knowledge of the legacy systems. This can free up resources for functional tasks. It is a good idea to first get familiar with the old systems, to understand what needs to be done in a migration and to evaluate the implications of technical decisions. In most cases, mergers result in application changes and thus in training needs as organizations and processes change to leverage the intended synergy effects of the merger.

NEW QUESTION 368

- (Topic 3)

Which of the following is the MOST important function to be performed by IS management when a service has been outsourced?

- A. Ensuring that invoices are paid to the provider
- B. Participating in systems design with the provider
- C. Renegotiating the provider's fees
- D. Monitoring the outsourcing provider's performance

Answer: D

Explanation:

In an outsourcing environment, the company is dependent on the performance of the service provider. Therefore, it is critical the outsourcing provider's performance be monitored to ensure that services are delivered to the company as required. Payment of invoices is a finance function, which would be completed per contractual requirements. Participating in systems design is a byproduct of monitoring the outsourcing provider's performance, while renegotiating fees is usually a one-time activity.

NEW QUESTION 371

- (Topic 3)

Is it appropriate for an IS auditor from a company that is considering outsourcing its IS processing to request and review a copy of each vendor's business continuity plan?

- A. Yes, because an IS auditor will evaluate the adequacy of the service bureau's plan and assist their company in implementing a complementary plan
- B. Yes, because based on the plan, an IS auditor will evaluate the financial stability of the service bureau and its ability to fulfill the contract
- C. No, because the backup to be provided should be specified adequately in the contract

D. No, because the service bureau's business continuity plan is proprietary informatio

Answer: A

Explanation:

The primary responsibility of an IS auditor is to assure that the company assets are being safeguarded. This is true even if the assets do not reside on the immediate premises. Reputable service bureaus will have a well-designed and tested business continuity plan.

NEW QUESTION 376

- (Topic 3)

An IS auditor should expect which of the following items to be included in the request for proposal (RFP) when IS is procuring services from an independent service provider (ISP)?

- A. References from other customers
- B. Service level agreement (SLA) template
- C. Maintenance agreement
- D. Conversion plan

Answer: A

Explanation:

An IS auditor should look for an independent verification that the ISP can perform the tasks being contracted for. References from other customers would provide an independent, external review and verification of procedures and processes the ISP follows-issues which would be of concern to an IS auditor. Checking references is a means of obtaining an independent verification that the vendor can perform the services it says it can. A maintenance agreement relates more to equipment than to services, and a conversion plan, while important, is less important than verification that the ISP can provide the services they propose.

NEW QUESTION 377

- (Topic 3)

To minimize costs and improve service levels an outsourcer should seek which of the following contract clauses?

- A. O/S and hardware refresh frequencies
- B. Gain-sharing performance bonuses
- C. Penalties for noncompliance
- D. Charges tied to variable cost metrics

Answer: B

Explanation:

Because the outsourcer will share a percentage of the achieved savings, gain-sharing performance bonuses provide a financial incentive to go above and beyond the stated terms of the contract and can lead to cost savings for the client. Refresh frequencies and penalties for noncompliance would only encourage the outsourcer to meet minimum requirements. Similarly, tying charges to variable cost metrics would not encourage the outsourcer to seek additional efficiencies that might benefit the client.

NEW QUESTION 381

- (Topic 3)

When an organization is outsourcing their information security function, which of the following should be kept in the organization?

- A. Accountability for the corporate security policy
- B. Defining the corporate security policy
- C. Implementing the corporate security policy
- D. Defining security procedures and guidelines

Answer: A

Explanation:

Accountability cannot be transferred to external parties. Choices B, C and D can be performed by outside entities as long as accountability remains within the organization.

NEW QUESTION 386

- (Topic 3)

Which of the following is the BEST information source for management to use as an aid in the identification of assets that are subject to laws and regulations?

- A. Security incident summaries
- B. Vendor best practices
- C. CERT coordination center
- D. Significant contracts

Answer: D

Explanation:

Contractual requirements are one of the sources that should be consulted to identify the requirements for the management of information assets. Vendor best practices provides a basis for evaluating how competitive an enterprise is, while security incident summaries are a source for assessing the vulnerabilities associated with the IT infrastructure. CERT (www.cert.org) is an information source for assessing vulnerabilities within the IT infrastructure.

NEW QUESTION 391

- (Topic 3)

An organization has outsourced its help desk activities. An IS auditor's GREATEST concern when reviewing the contract and associated service level agreement (SLA) between the organization and vendor should be the provisions for:

- A. documentation of staff background check
- B. independent audit reports or full audit access
- C. reporting the year-to-year incremental cost reduction
- D. reporting staff turnover, development or training

Answer: B

Explanation:

When the functions of an IS department are outsourced, an IS auditor should ensure that a provision is made for independent audit reports that cover all essential areas, or that the outsourcer has full audit access. Although it is necessary to document the fact that background checks are performed, this is not as important as provisions for audits. Financial measures such as year-to-year incremental cost reductions are desirable to have in a service level agreement (SLA); however, cost reductions are not as important as the availability of independent audit reports or full audit access. An SLA might include human relationship measures such as resource planning, staff turnover, development or training, but this is not as important as the requirements for independent reports or full audit access by the outsourcing organization.

NEW QUESTION 394

- (Topic 3)

The output of the risk management process is an input for making:

- A. business plan
- B. audit charter
- C. security policy decision
- D. software design decision

Answer: C

Explanation:

The risk management process is about making specific, security-related decisions, such as the level of acceptable risk. Choices A, B and D are not ultimate goals of the risk management process.

NEW QUESTION 399

- (Topic 3)

An IS auditor was hired to review e-business security. The IS auditor's first task was to examine each existing e-business application looking for vulnerabilities. What would be the next task?

- A. Report the risks to the CIO and CEO immediately
- B. Examine e-business application in development
- C. Identify threats and likelihood of occurrence
- D. Check the budget available for risk management

Answer: C

Explanation:

An IS auditor must identify the assets, look for vulnerabilities, and then identify the threats and the likelihood of occurrence. Choices A, B and D should be discussed with the CIO, and a report should be delivered to the CEO. The report should include the findings along with priorities and costs.

NEW QUESTION 404

- (Topic 3)

Which of the following does a lack of adequate security controls represent?

- A. Threat
- B. Asset
- C. Impact
- D. Vulnerability

Answer: D

Explanation:

The lack of adequate security controls represents a vulnerability, exposing sensitive information and data to the risk of malicious damage, attack or unauthorized access by hackers. This could result in a loss of sensitive information and lead to the loss of goodwill for the organization. A succinct definition of risk is provided by the Guidelines for the Management of IT Security published by the International Organization for Standardization (ISO), which defines risk as the 'potential that a given threat will exploit the vulnerability of an asset or group of assets to cause loss or damage to the assets.' The various elements of the definition are vulnerability, threat, asset and impact. Lack of adequate security functionality in this context is a vulnerability.

NEW QUESTION 407

- (Topic 3)

An IS auditor is reviewing an IT security risk management program. Measures of security risk should:

- A. address all of the network risk
- B. be tracked over time against the IT strategic pla
- C. take into account the entire IT environmen
- D. result in the identification of vulnerability tolerance

Answer: C

Explanation:

When assessing IT security risk, it is important to take into account the entire IT environment. Measures of security risk should focus on those areas with the highest criticality so as to achieve maximum risk reduction at the lowest possible cost. IT strategic plans are not granular enough to provide appropriate measures. Objective metrics must be tracked over time against measurable goals, thus the management of risk is enhanced by comparing today's results against last week, last month, last quarter. Risk measures will profile assets on a network to objectively measure vulnerability risk. They do not identify tolerances.

NEW QUESTION 408

- (Topic 3)

Which of the following should be considered FIRST when implementing a risk management program?

- A. An understanding of the organization's threat, vulnerability and risk profile
- B. An understanding of the risk exposures and the potential consequences of compromise
- C. A determination of risk management priorities based on potential consequences
- D. A risk mitigation strategy sufficient to keep risk consequences at an acceptable level

Answer: A

Explanation:

Implementing risk management, as one of the outcomes of effective information security governance, would require a collective understanding of the organization's threat, vulnerability and risk profile as a first step. Based on this, an understanding of risk exposure and potential consequences of compromise could be determined. Risk management priorities based on potential consequences could then be developed. This would provide a basis for the formulation of strategies for risk mitigation sufficient to keep the consequences from risk at an acceptable level.

NEW QUESTION 409

- (Topic 3)

The PRIMARY benefit of implementing a security program as part of a security governance framework is the:

- A. alignment of the IT activities with IS audit recommendation
- B. enforcement of the management of security risk
- C. implementation of the chief information security officer's (CISO) recommendation
- D. reduction of the cost for IT securit

Answer: B

Explanation:

The major benefit of implementing a security program is management's assessment of risk and its mitigation to an appropriate level of risk, and the monitoring of the remaining residual risks. Recommendations, visions and objectives of the auditor and the chief information security officer (CISO) are usually included within a security program, but they would not be the major benefit. The cost of IT security may or may not be reduced.

NEW QUESTION 410

- (Topic 4)

Which of the following risks could result from inadequate software baselining?

- A. Scope creep
- B. Sign-off delays
- C. Software integrity violations
- D. inadequate controls

Answer: A

Explanation:

A software baseline is the cut-off point in the design and development of a system beyond which additional requirements or modifications to the design do not or cannot occur without undergoing formal strict procedures for approval based on a businesscost-benefit analysis. Failure to adequately manage the requirements of a system through baselining can result in a number of risks. Foremost among these risks is scope creep, the process through which requirements change during development. ChoicesB, C and D may not always result, but choice A is inevitable.

NEW QUESTION 414

- (Topic 4)

Many IT projects experience problems because the development time and/or resource requirements are underestimated. Which of the following techniques would provide the GREATEST assistance in developing an estimate of project duration?

- A. Function point analysis
- B. PERT chart
- C. Rapid application development
- D. Object-oriented system development

Answer: B

Explanation:

A PERT chart will help determine project duration once all the activities and the work involved with those activities are known. Function point analysis is a technique for determining the size of a development task based on the number of function points. Function points are factors such as inputs, outputs, inquiries, logical internal files, etc. While this will help determine the size of individual activities, it will not assist in determining project duration since there are many overlapping tasks. Rapid application development is a methodology that enables organizations to develop strategically important systems faster while reducing development costs and maintaining quality, while object-oriented system development is the process of solution specification and modeling.

NEW QUESTION 417

- (Topic 4)

The reason for establishing a stop or freezing point on the design of a new system is to:

- A. prevent further changes to a project in process
- B. indicate the point at which the design is to be complete
- C. require that changes after that point be evaluated for cost-effectiveness
- D. provide the project management team with more control over the project design

Answer: C

Explanation:

Projects often have a tendency to expand, especially during the requirements definition phase. This expansion often grows to a point where the originally anticipated cost-benefits are diminished because the cost of the project has increased. When this occurs, it is recommended that the project be stopped or frozen to allow a review of all of the cost-benefits and the payback period.

NEW QUESTION 421

- (Topic 4)

An IS auditor finds that a system under development has 12 linked modules and each item of data can carry up to 10 definable attribute fields. The system handles several million transactions a year. Which of these techniques could an IS auditor use to estimate the size of the development effort?

- A. Program evaluation review technique (PERT)
- B. Counting source lines of code (SLOC)
- C. Function point analysis
- D. White box testing

Answer: C

Explanation:

Function point analysis is an indirect method of measuring the size of an application by considering the number and complexity of its inputs, outputs and files. It is useful for evaluating complex applications. PERT is a project management technique that helps with both planning and control. SLOC gives a direct measure of program size, but does not allow for the complexity that may be caused by having multiple, linked modules and a variety of inputs and outputs. White box testing involves a detailed review of the behavior of program code, and is a quality assurance technique suited to simpler applications during the design and build stage of development.

NEW QUESTION 425

- (Topic 4)

Which of the following is a characteristic of timebox management?

- A. Not suitable for prototyping or rapid application development (RAD)
- B. Eliminates the need for a quality process
- C. Prevents cost overruns and delivery delays
- D. Separates system and user acceptance testing

Answer: C

Explanation:

Timebox management, by its nature, sets specific time and cost boundaries. It is very suitable for prototyping and RAD, and integrates system and user acceptance testing, but does not eliminate the need for a quality process.

NEW QUESTION 430

- (Topic 4)

Which of the following should an IS auditor review to gain an understanding of the effectiveness of controls over the management of multiple projects?

- A. Project database
- B. Policy documents
- C. Project portfolio database
- D. Program organization

Answer: C

Explanation:

A project portfolio database is the basis for project portfolio management. It includes project data, such as owner, schedules, objectives, project type, status and cost. Project portfolio management requires specific project portfolio reports. A project database may contain the above for one specific project and updates to various parameters pertaining to the current status of that single project. Policy documents on project management set direction for the design, development, implementation and monitoring of the project. Program organization is the team required (steering committee, quality assurance, systems personnel, analyst, programmer, hardware support, etc.) to meet the delivery objective of the project.

NEW QUESTION 434

- (Topic 4)

To minimize the cost of a software project, quality management techniques should be applied:

- A. as close to their writing (i.e., point of origination) as possible
- B. primarily at project start-up to ensure that the project is established in accordance with organizational governance standard
- C. continuously throughout the project with an emphasis on finding and fixing defects primarily during testing to maximize the defect detection rate
- D. mainly at project close-down to capture lessons learned that can be applied to future projects

Answer: C

Explanation:

While it is important to properly establish a software development project, quality management should be effectively practiced throughout the project. The major source of unexpected costs on most software projects is rework. The general rule is that the earlier in the development life cycle that a defect occurs, and the longer it takes to find and fix that defect, the more effort will be needed to correct it. A well-written quality management plan is a good start, but it must also be actively applied. Simply relying on testing to identify defects is a relatively costly and less effective way of achieving software quality. For example, an error in requirements discovered in the testing phase can result in scrapping significant amounts of work. Capturing lessons learned will be too late for the current project. Additionally, applying quality management techniques throughout a project is likely to yield its own insights into the causes of quality problems and assist in staff development.

NEW QUESTION 437

- (Topic 4)

When identifying an earlier project completion time, which is to be obtained by paying a premium for early completion, the activities that should be selected are those:

- A. whose sum of activity time is the shortest
- B. that have zero slack time
- C. that give the longest possible completion time
- D. whose sum of slack time is the shortest

Answer: B

Explanation:

A critical path's activity time is longer than that for any other path through the network. This path is important because if everything goes as scheduled, its length gives the shortest possible completion time for the overall project. Activities on the critical path become candidates for crashing, i.e., for reduction in their time by payment of a premium for early completion. Activities on the critical path have zero slack time and conversely, activities with zero slack time are on a critical path. By successively relaxing activities on a critical path, a curve showing total project costs vs. time can be obtained.

NEW QUESTION 439

- (Topic 4)

At the completion of a system development project, a postproject review should include which of the following?

- A. Assessing risks that may lead to downtime after the production release
- B. Identifying lessons learned that may be applicable to future projects
- C. Verifying the controls in the delivered system are working
- D. Ensuring that test data are deleted

Answer: B

Explanation:

A project team has something to learn from each and every project. As risk assessment is a key issue for project management, it is important for the organization to accumulate lessons learned and integrate them into future projects. An assessment of potential downtime should be made with the operations group and other specialists before implementing a system. Verifying that controls are working should be covered during the acceptance test phase and possibly, again, in the postimplementation review. Test data should be retained for future regression testing.

NEW QUESTION 444

- (Topic 4)

An IS auditor has been asked to participate in project initiation meetings for a critical project. The IS auditor's MAIN concern should be that the:

- A. complexity and risks associated with the project have been analyzed
- B. resources needed throughout the project have been determined
- C. project deliverables have been identified
- D. a contract for external parties involved in the project has been completed

Answer: A

Explanation:

Understanding complexity and risk, and actively managing these throughout a project are critical to a successful outcome. The other choices, while important during the course of the project, cannot be fully determined at the time the project is initiated, and are often contingent upon the risk and complexity of the project.

NEW QUESTION 446

- (Topic 4)

When reviewing a project where quality is a major concern, an IS auditor should use the project management triangle to explain that:

- A. increases in quality can be achieved, even if resource allocation is decrease
- B. increases in quality are only achieved if resource allocation is increase
- C. decreases in delivery time can be achieved, even if resource allocation is decrease
- D. decreases in delivery time can only be achieved if quality is decrease

Answer: A

Explanation:

The three primary dimensions of a project are determined by the deliverables, the allocated resources and the delivery time. The area of the project management triangle, comprised of these three dimensions, is fixed. Depending on the degree of freedom, changes in one dimension might be compensated by changing either one or both remaining dimensions. Thus, if resource allocation is decreased an increase in quality can be achieved, if a delay in the delivery time of the project will be accepted. The area of the triangle always remains constant.

NEW QUESTION 449

- (Topic 4)

A legacy payroll application is migrated to a new application. Which of the following stakeholders should be PRIMARILY responsible for reviewing and signing-off on the accuracy and completeness of the data before going live?

- A. IS auditor
- B. Database administrator
- C. Project manager
- D. Data owner

Answer: D

Explanation:

During the data conversion stage of a project, the data owner is primarily responsible for reviewing and signing-off that the data are migrated completely, accurately and are valid. An IS auditor is not responsible for reviewing and signing-off on the accuracy of the converted data. However, an IS auditor should ensure that there is a review and sign-off by the data owner during the data conversion stage of the project. A database administrator's primary responsibility is to maintain the integrity of the database and make the database available to users. A database administrator is not responsible for reviewing migrated data. A project manager provides day-to-day management and leadership of the project, but is not responsible for the accuracy and integrity of the data.

NEW QUESTION 451

- (Topic 4)

A project manager of a project that is scheduled to take 18 months to complete announces that the project is in a healthy financial position because, after 6 months, only one-sixth of the budget has been spent. The IS auditor should FIRST determine:

- A. what amount of progress against schedule has been achieved
- B. if the project budget can be reduced
- C. if the project could be brought in ahead of schedule
- D. if the budget savings can be applied to increase the project scope

Answer: A

Explanation:

Cost performance of a project cannot be properly assessed in isolation of schedule performance. Cost cannot be assessed simply in terms of elapsed time on a project. To properly assess the project budget position it is necessary to know how much progress has actually been made and, given this, what level of expenditure would be expected. It is possible that project expenditure appears to be low because actual progress has been slow. Until the analysis of project against schedule has been completed, it is impossible to know whether there is any reason to reduce budget, if the project has slipped behind schedule, then not only may there be no spare budget but it is possible that extra expenditure may be needed to retrieve the slippage. The low expenditure could actually be representative of a situation where the project is likely to miss deadlines rather than potentially come in ahead of time. If the project is found to be ahead of budget after adjusting for actual progress, this is not necessarily a good outcome because it points to flaws in the original budgeting process; and, as said above, until further analysis is undertaken, it cannot be determined whether any spare funds actually exist. Further, if the project is behind schedule, then adding scope may be the wrong thing to do.

NEW QUESTION 452

- (Topic 4)

Which of the following techniques would BEST help an IS auditor gain reasonable assurance that a project can meet its target date?

- A. Estimation of the actual end date based on the completion percentages and estimated time to complete, taken from status reports
- B. Confirmation of the target date based on interviews with experienced managers and staff involved in the completion of the project deliverables
- C. Extrapolation of the overall end date based on completed work packages and current resources
- D. Calculation of the expected end date based on current resources and remaining available project budget

Answer: C

Explanation:

Direct observation of results is better than estimations and qualitative information gained from interviews or status reports. Project managers and involved staff tend to underestimate the time needed for completion and the necessary time buffers for dependencies between tasks, while overestimating the completion percentage for tasks underway (80:20 rule). The calculation based on remaining budget does not take into account the speed at which the project has been progressing.

NEW QUESTION 454

- (Topic 4)

The editing/validation of data entered at a remote site would be performed MOST effectively at the:

- A. central processing site after running the application system
- B. central processing site during the running of the application system
- C. remote processing site after transmission of the data to the central processing site
- D. remote processing site prior to transmission of the data to the central processing site

Answer: D

Explanation:

It is important that the data entered from a remote site is edited and validated prior to transmission to the central processing site.

NEW QUESTION 456

- (Topic 4)

To reduce the possibility of losing data during processing, the FIRST point at which control totals should be implemented is:

- A. during data preparation
- B. in transit to the computer
- C. between related computer runs
- D. during the return of the data to the user department

Answer: A

Explanation:

During data preparation is the best answer, because it establishes control at the earliest point.

NEW QUESTION 458

- (Topic 4)

Functional acknowledgements are used:

- A. as an audit trail for EDI transactions
- B. to functionally describe the IS department
- C. to document user roles and responsibilities
- D. as a functional description of application software

Answer: A

Explanation:

Functional acknowledgements are standard EDI transactions that tell trading partners that their electronic documents were received. Different types of functional acknowledgements provide various levels of detail and, therefore, can act as an audit trail for EDI transactions. The other choices are not relevant to the description of functional acknowledgements.

NEW QUESTION 461

- (Topic 4)

What control detects transmission errors by appending calculated bits onto the end of each segment of data?

- A. Reasonableness check
- B. Parity check
- C. Redundancy check
- D. Check digits

Answer: C

Explanation:

A redundancy check detects transmission errors by appending calculated bits onto the end of each segment of data. A reasonableness check compares data to predefined reasonableness limits or occurrence rates established for the data. A parity check is a hardware control that detects data errors when data are read from one computer to another, from memory or during transmission. Check digits detect transposition and transcription errors.

NEW QUESTION 463

- (Topic 4)

Which of the following data validation edits is effective in detecting transposition and transcription errors?

- A. Range check
- B. Check digit
- C. Validity check
- D. Duplicate check

Answer: B

Explanation:

A check digit is a numeric value that is calculated mathematically and is appended to data to ensure that the original data have not been altered, e.g., an incorrect, but valid, value substituted for the original. This control is effective in detecting transposition and transcription errors. A range check is checking data that matches a predetermined range of values. A validity check is programmed checking of the data validity in accordance with predetermined criteria. In a duplicate check, new or fresh transactions are matched to those previously entered to ensure that they are not already in the system.

NEW QUESTION 466

- (Topic 4)

Which of the following is the GREATEST risk when implementing a data warehouse?

- A. increased response time on the production systems
- B. Access controls that are not adequate to prevent data modification
- C. Data duplication
- D. Data that is not updated or current

Answer: B

Explanation:

Once the data is in a warehouse, no modifications should be made to it and access controls should be in place to prevent data modification. Increased response time on the production systems is not a risk, because a data warehouse does not impact production data. Based on data replication, data duplication is inherent in a data warehouse. Transformation of data from operational systems to a data warehouse is done at predefined intervals, and as such, data may not be current.

NEW QUESTION 471

- (Topic 4)

Which of the following will BEST ensure the successful offshore development of business applications?

- A. Stringent contract management practices
- B. Detailed and correctly applied specifications
- C. Awareness of cultural and political differences
- D. Postimplementation reviews

Answer: B

Explanation:

When dealing with offshore operations, it is essential that detailed specifications be created. Language differences and a lack of interaction between developers and physically remote end users could create gaps in communication in which assumptions and modifications may not be adequately communicated. Contract management practices, cultural and political differences, and postimplementation reviews, although important, are not as pivotal to the success of the project.

NEW QUESTION 473

- (Topic 4)

Which of the following is the GREATEST risk to the effectiveness of application system controls?

- A. Removal of manual processing steps
- B. inadequate procedure manuals
- C. Collusion between employees
- D. Unresolved regulatory compliance issues

Answer: C

Explanation:

Collusion is an active attack that can be sustained and is difficult to identify since even well-thought-out application controls may be circumvented. The other choices do not impact well-designed application controls.

NEW QUESTION 476

- (Topic 4)

During the audit of an acquired software package, an IS auditor learned that the software purchase was based on information obtained through the Internet, rather than from responses to a request for proposal (RFP). The IS auditor should FIRST:

- A. test the software for compatibility with existing hardware
- B. perform a gap analysis
- C. review the licensing policy
- D. ensure that the procedure had been approved

Answer: D

Explanation:

In the case of a deviation from the predefined procedures, an IS auditor should first ensure that the procedure followed for acquiring the software is consistent with the business objectives and has been approved by the appropriate authorities. The other choices are not the first actions an IS auditor should take. They are steps that may or may not be taken after determining that the procedure used to acquire the software had been approved.

NEW QUESTION 477

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