

## CGEIT Dumps

### ISACA CGEIT Certification Practice Test

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**NEW QUESTION 1**

You are the project manager for your organization. You are preparing for the quantitative risk analysis. Mark, a project team member, wants to know why you need to do quantitative risk analysis when you just completed qualitative risk analysis. Which one of the following statements best defines what quantitative risk analysis is?

- A. Quantitative risk analysis is the process of prioritizing risks for further analysis or action by assessing and combining their probability of occurrence and impact.
- B. Quantitative risk analysis is the planning and quantification of risk responses based on probability and impact of each risk event.
- C. Quantitative risk analysis is the review of the risk events with the high probability and the highest impact on the project objectives.
- D. Quantitative risk analysis is the process of numerically analyzing the effect of identified risks on overall project objectives.

**Answer: D**

**NEW QUESTION 2**

Mary is the business analyst for your organization. She asks you what the purpose of the assess capability gaps task is. Which of the following is the best response to give Mary?

- A. It identifies the causal factors that are contributing to an effect the solution will solve.
- B. It identifies new capabilities required by the organization to meet the business need.
- C. It describes the ends that the organization wants to improve.
- D. It identifies the skill gaps in the existing resources.

**Answer: B**

**NEW QUESTION 3**

Which of the following are the roles of a CEO in the Resource management framework? Each correct answer represents a complete solution. Choose all that apply.

- A. Organizing and facilitating IT strategic implementations
- B. Establishment of business priorities & allocation of resources for IT performance
- C. Overseeing the aggregate IT funding
- D. Capitalization on knowledge & information

**Answer: ABD**

**NEW QUESTION 4**

You work as a project manager for TYU project. You are planning for risk mitigation. You need to identify the risks that will need a more in-depth analysis. Which of the following activities will help you in this?

- A. Estimate activity duration
- B. Quantitative analysis
- C. Qualitative analysis
- D. Risk identification

**Answer: C**

**NEW QUESTION 5**

Which of the following sub-processes of Service Portfolio Management is used to define the overall goals that the service provider should follow in its development based on the outcome of Strategic Service Assessment?

- A. Service Portfolio Update
- B. Strategic Service Assessment
- C. Service Strategy Definition
- D. Strategic Planning

**Answer: C**

**NEW QUESTION 6**

Gary has identified a project risk that could injure project team members. He does not want to accept any risk where someone could become injured on this project so he hires a professional vendor to complete this portion of the project work. This workaround to the risk event is known as what type of risk response?

- A. Avoidance
- B. Mitigation
- C. Acceptance
- D. Transference

**Answer: D**

**NEW QUESTION 7**

Wendy is the project manager of the FBL project for your company. She has identified several risks within her project and has created a risk contingency reserve of \$45,000 total. Her project is nearly complete and many of the risks have not happened in the project. What should Wendy do with the funds in the contingency reserve?

- A. The funds for the risks that have passed and have not happened are transferred to the project budget.
- B. The funds remain in the contingency reserve until all of the risks have passed.
- C. The funds remain in the contingency reserve until the project is closed.

D. The funds for the risks that have passed and have not happened are released.

**Answer:** D

**NEW QUESTION 8**

Which of the following essential elements of IT Portfolio Investment Management enables portfolio managers to include or exclude investments, change start and end-dates, adjust budgets and reevaluate priorities?

- A. Integrated Capability
- B. Portfolio Planning Analysis
- C. Portfolio What-If Planning
- D. Portfolio Management

**Answer:** C

**NEW QUESTION 9**

Elizabeth is a project manager for her organization and she finds risk management to be very difficult for her to manage. She asks you, a lead project manager, at what stage in the project will risk management become easier. What answer best resolves the difficulty of risk management practices and the effort required?

- A. Risk management only becomes easier the more often it is practiced.
- B. Risk management only becomes easier when the project is closed.
- C. Risk management is an iterative process and never becomes easier.
- D. Risk management only becomes easier when the project moves into project execution.

**Answer:** A

**NEW QUESTION 10**

Robert is the business analyst for his organization and he's working with several stakeholders to identify the business need for an opportunity. Robert needs to identify the stakeholder that will be responsible for authorizing the actions needed in order to meet the identified business need. Which stakeholder does Robert need to identify?

- A. Regulator
- B. Implementation Subject Matter Expert
- C. Sponsor
- D. Customer

**Answer:** C

**NEW QUESTION 10**

Your project is an agricultural-based project that deals with plant irrigation systems. You have discovered a byproduct in your project that your organization could use to make a profit you're your organization seizes this opportunity it would be an example of what risk response?

- A. Exploiting
- B. Positive
- C. Opportunistic
- D. Enhancing

**Answer:** A

**NEW QUESTION 14**

Which of the following responsibilities are performed by the core team of IT governance? Each correct answer represents a complete solution. Choose all that apply.

- A. Provide service feedback to providers.
- B. Undertake core tasks.
- C. Define plan and deliverables.
- D. Report on process.

**Answer:** BCD

**NEW QUESTION 17**

Choose and reorder the steps required in the development of business case.

Steps for development of business case

Steps

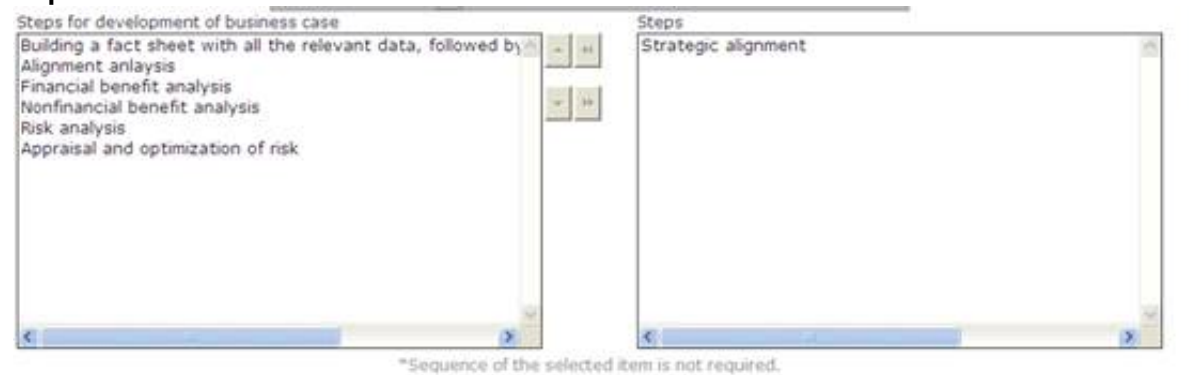
- Appraisal and optimization of risk
- Alignment analysis
- Nonfinancial benefit analysis
- Building a fact sheet with all the relevant data, followed by
- Strategic alignment
- Risk analysis
- Financial benefit analysis

\*Sequence of the selected item is not required.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**



**NEW QUESTION 18**

Which of the following concepts is the business practice of developing and implementing comprehensive risk management and security practices for a firm's entire value chain?

- A. TOGAF
- B. TQM
- C. BSC
- D. TSM

**Answer:** D

**NEW QUESTION 21**

Which of the following processes are involved under the COBIT framework? Each correct answer represents a complete solution. Choose all that apply.

- A. Managing the IT workforce.
- B. Correcting all risk issues.
- C. Conducting IT risk assessments.
- D. Developing a strategic plan.

**Answer:** ACD

**NEW QUESTION 23**

Which of the following domains of CGEIT aims to guarantee that the IT enables and supports the achievement of business objectives through the integration of IT strategic plans with business strategic plans and the alignment of IT services with enterprise operations?

- A. Risk Management
- B. IT Governance Framework
- C. Strategic Alignment
- D. Value Delivery

**Answer:** C

**NEW QUESTION 24**

Which of the following is a process improvement approach that provides organizations with the essential elements for effective process improvement and guides process improvement across a project, a division, or an entire organization?

- A. Capability Maturity Model Integration
- B. Service Portfolio
- C. COBIT
- D. Six Sigma

**Answer:** A

**NEW QUESTION 27**

Marsha is the project manager of the NHQ Project. There's a risk that her project team has identified, which could cause the project to be late by more than a month. Marsha does not want this risk event to happen so she devises extra project activities to ensure that the risk event will not happen. The extra steps, however, will cost the project an additional \$10,000. What type of risk response is this approach?

- A. Exploiting
- B. Transference
- C. Mitigation
- D. Enhancing

**Answer:** C

**NEW QUESTION 28**

You are the project manager of a large construction project. You are evaluating the strengths, weaknesses, opportunities, and threats involved in a project. In which of the following processes are you on?

- A. Define Scope

- B. Identify Risks
- C. Plan Risk Responses
- D. Plan Risk Management

**Answer:** B

#### NEW QUESTION 30

You are hosting a collection of stakeholders from across the organization to identify the ideas and attitudes about your company's help desk. You want the stakeholders to honestly share their opinions about the help desk service so you can identify problems, solutions, and take actions to improve the service. What type of requirements elicitation activity is this?

- A. Root cause analysis
- B. Stakeholder analysis
- C. Focus groups
- D. Workshop

**Answer:** C

#### NEW QUESTION 35

Which of the following techniques is used for understanding the "environment" in which a business operates?

- A. Critical success factor analysis
- B. PEST analysis
- C. SWOT analysis
- D. Market segmentation

**Answer:** B

#### NEW QUESTION 36

John is the project manager of the NHQ Project for his company. His project has 75 stakeholders, some of which are external to the organization. John needs to make certain that he communicates about risk in the most appropriate method for the external stakeholders. Which project management plan will be the best guide for John to communicate to the external stakeholders?

- A. Communications Management Plan
- B. Risk Response Plan
- C. Project Management Plan
- D. Risk Management Plan

**Answer:** A

#### NEW QUESTION 41

You are the project manager of the CUL project in your organization. You and the project team are assessing the risk events and creating a probability and impact matrix for the identified risks.

Which one of the following statements best describes the requirements for the data type used in qualitative risk analysis?

- A. A qualitative risk analysis requires fast and simple data to complete the analysis.
- B. A qualitative risk analysis required unbiased stakeholders with biased risk tolerances.
- C. A qualitative risk analysis encourages biased data to reveal risk tolerances.
- D. A qualitative risk analysis requires accurate and unbiased data if it is to be credible.

**Answer:** D

#### NEW QUESTION 42

Lisa is the project manager of the FKN project for her organization. She is working with Sam, the CIO, to discuss a discount the vendor has offered the project based on the amount of materials that is ordered. Lisa and Sam review the offer and agree that while their project may qualify for the discounted materials the savings is nominal and they would not necessarily pursue the savings. Lisa documents this positive risk response in the risk register. What risk response is this?

- A. Share
- B. Acceptance
- C. Enhance
- D. Transference

**Answer:** B

#### NEW QUESTION 45

You are the project manager of the GHY Project and would like to perform a review of your project from several different characteristics. You would like to review what worked in the project and what needed improvement. What type of analysis would be most appropriate for the end of project review?

- A. Feasibility study
- B. Product breakdown
- C. Business case study
- D. SWOT analysis

**Answer:** D

#### NEW QUESTION 49

Which of the following best describes the identification, analysis, and ranking of risks?

- A. Plan Risk management
- B. Design of experiments
- C. Fixed-price contracts
- D. Fast tracking

**Answer:** A

#### NEW QUESTION 54

There are five inputs to the quantitative risk analysis process. Which one of the following is NOT an input to the perform quantitative risk analysis process?

- A. Risk management plan
- B. Risk register
- C. Enterprise environmental factors
- D. Cost management plan

**Answer:** C

#### NEW QUESTION 59

Which of the following stages of the Forrester's IT Governance Maturity Model describes that the IT governance processes is fully developed and optimized across the enterprise, and a well-built IT portfolio management process is put to ensure that all IT investment decisions are themselves optimized?

- A. Stage 2-Fragmented
- B. Stage 4-Best practices
- C. Stage 3-Consistent
- D. Stage 1-Ad hoc

**Answer:** B

#### NEW QUESTION 60

You are the project manager of the NHQ Project for your company. You have completed qualitative and quantitative analysis of your identified project risks and you would now like to find an approach to increase project opportunities and to reduce threats within the project. What project management process would best help you?

- A. Plan risk responses
- B. Create a risk governance approach
- C. Create the project risk register
- D. Monitor and control project risks

**Answer:** A

#### NEW QUESTION 62

Fill in the blank with an appropriate phrase.

The \_\_\_\_\_ provides investment management services to the firm and directs on how to take decisions on fund.

- A. fund manager

**Answer:** A

#### NEW QUESTION 65

A project team member has just identified a new project risk. The risk event is determined to have significant impact but a low probability in the project. Should the risk event happen it'll cause the project to be delayed by three weeks, which will cause new risk in the project. What should the project manager do with the risk event?

- A. Add the identified risk to a quality control management control chart.
- B. Add the identified risk to the low-level risk watchlist.
- C. Add the identified risk to the risk register.
- D. Add the identified risk to the issues log.

**Answer:** C

#### NEW QUESTION 68

Which of the following steps are performed in the Planning phase of IT Assurance methodology? Each correct answer represents a complete solution. Choose all that apply.

- A. Plan the risk-based assurance initiatives.
- B. Scope and plan assurance initiatives.
- C. Perform a quick risk assessment.
- D. Assess process maturity.

**Answer:** ACD

#### NEW QUESTION 71

What stakeholder(s) must participate in the document elicitation result?



- A. Business analyst and the key stakeholders
- B. Business analyst and the business owner
- C. Business analyst, business analysis team, and the key stakeholders
- D. Business analyst

**Answer:** D

#### NEW QUESTION 74

You are the HR Professional for your organization and you're working with the management to define the role of contractors versus employees in your organization. According to the Internal Revenue Service, there are three categories of control that help determine whether a person is a contractor or an employee. Which one of the following is not one of the three levels of control as defined by the IRS for employee versus contractor?

- A. Type of relationship
- B. Locale of work performed
- C. Behavioral control
- D. Financial control

**Answer:** B

#### NEW QUESTION 77

Which of the following terms related to risk management represents the estimated frequency at which a threat is expected to occur?

- A. Single Loss Expectancy (SLE)
- B. Exposure Factor (EF)
- C. Annualized Rate of Occurrence (ARO)
- D. Safeguard

**Answer:** C

#### NEW QUESTION 80

Enterprise analysis provides many things for an organization. All of the following are tasks included in enterprise analysis except for which one?

- A. Solution performance assessment
- B. Define business need
- C. Determine solution approach
- D. Assess capability gaps

**Answer:** A

#### NEW QUESTION 82

Which of the following is a way of delivering value to customers by facilitating outcome that customers wish to get without the control of specific costs and risks?

- A. Processes
- B. Service Desk
- C. Functions
- D. Service

**Answer:** D

#### NEW QUESTION 85

Which of the following frameworks describes an enterprise view of all project management activities and how these activities contribute to the success of the organization?

- A. Casualty Actuarial Society framework
- B. COSO ERM
- C. Enterprise project management (EPM)
- D. COBIT

**Answer:** C

#### NEW QUESTION 88

Event Management, Problem Management, Access Management, and Request Fulfillment are part of which of the following stages of the Service Lifecycle?

- A. Service Strategy
- B. Service Transition
- C. Continual Service Improvement
- D. Service Operation

**Answer:** D

#### NEW QUESTION 89

What project management plan is most likely to direct the quantitative risk analysis process for a project in a matrix environment?

- A. Risk management plan
- B. Staffing management plan

- C. Risk analysis plan  
D. Human resource management plan

**Answer:** A

#### NEW QUESTION 91

Which of the following are the advantages of IT Resource Management? Each correct answer represents a complete solution. Choose all that apply.

- A. It develops the IT service quality and effectiveness.  
B. It reduces the IT project complexity.  
C. It reduces the enterprise risks.  
D. It provides customer organization to construct the Request for Proposal (RFP).

**Answer:** ABC

#### NEW QUESTION 93

Drag and drop the various SSE-CMM levels at the appropriate places.

DESCRIPTION	LEVEL	
It focuses on whether an organization or project performs a process that incorporates the BPs.	Drop Here	LEVEL 5
It focuses on project-level definition, planning, and performance issues.	Drop Here	LEVEL 3
It focuses on disciplined tailoring from defined processes at the organization level.	Drop Here	LEVEL 2
It gains leverage from all the management practice improvements seen in the earlier levels, then emphasizes the cultural shifts that will sustain the gains made.	Drop Here	LEVEL 1

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

DESCRIPTION	LEVEL	
It focuses on whether an organization or project performs a process that incorporates the BPs.	LEVEL 1	LEVEL 5
It focuses on project-level definition, planning, and performance issues.	LEVEL 2	LEVEL 3
It focuses on disciplined tailoring from defined processes at the organization level.	LEVEL 3	LEVEL 2
It gains leverage from all the management practice improvements seen in the earlier levels, then emphasizes the cultural shifts that will sustain the gains made.	LEVEL 5	LEVEL 1

#### NEW QUESTION 98

Which of the following are the main benefits of using Information Services Procurement Library (ISPL)? Each correct answer represents a complete solution. Choose all that apply.

- A. The contract can be used as a control instrument.  
B. The customer can take advantage of the competitive market.  
C. The proposals of consumers become comparable.  
D. The use of a strategy that really fits the situation.

**Answer:** ABD

#### NEW QUESTION 101

Which of the following components work to support achievements of the enterprise's mission, strategies, and related business objectives in an internal control system?

Each correct answer represents a complete solution. Choose all that apply.

- A. Control activities



- B. Control environment
- C. Strategic alignment
- D. Risk assessment

**Answer:** ABD

#### NEW QUESTION 106

Which of the following are the objectives of Service Level Management (SLM)?

- \* 1. To negotiate SLAs with the customers and to design services in accordance with the agreed service level targets.
- \* 2. Defining, documenting, and agreeing the level of IT Services to be provided.
- \* 3. Identifying possible future markets that the Service Provider could operate in.
- \* 4. Monitoring, measuring, and reporting the actual level of services provided.
- \* 5. Monitoring and improving customer satisfaction.

- A. 1, 2, and 3 only
- B. 1, 2, 4, and 5 only
- C. 1, 2, 3, 4, and 5
- D. 1, 2, 3, and 5 only
- E. 1 and 2 only

**Answer:** B

#### NEW QUESTION 110

Where can a project manager find risk-rating rules?

- A. Risk management plan
- B. Enterprise environmental factors
- C. Risk probability and impact matrix
- D. Organizational process assets

**Answer:** D

#### NEW QUESTION 114

Jeff works as a project manager for BlueWell Inc. He is determining which risks can affect the project. Which of the following are the inputs to the identify risks process that Jeff will use to accomplish the task?

Each correct answer represents a complete solution. Choose all that apply.

- A. Risk management plan
- B. Activity cost estimates
- C. Scope baseline
- D. Risk register

**Answer:** ABC

#### NEW QUESTION 117

Which of the following types of agreement creates a confidential relationship between the parties to protect any type of confidential and proprietary information or a trade secret?

- A. CNC
- B. NDA
- C. SLA
- D. Non-price competition

**Answer:** B

#### NEW QUESTION 119

Gary is the project manager for his organization. He is working with the project stakeholders on the project requirements and how risks may affect their project. One of the stakeholders is confused about what constitutes risks in the project. Which of the following is the most accurate definition of a project risk?

- A. It is an unknown event that can affect the project scope.
- B. It is an uncertain event that can affect at least one project objective.
- C. It is an uncertain event that can affect the project costs.
- D. It is an uncertain event or condition within the project execution.

**Answer:** B

#### NEW QUESTION 123

Which of the following strategies includes marketing strategies, new product development strategies, HR strategies and, financial strategies?

- A. Operational strategy
- B. Corporate strategy
- C. Business strategy
- D. Functional strategy

**Answer:** D

**NEW QUESTION 124**

Which of the following phases in SDLC provides the basis for acquiring the resources needed to achieve a solution?

- A. Design
- B. Planning
- C. Development
- D. Initiation

**Answer:** B

**NEW QUESTION 127**

Which of the following phases of IT lifecycle occurs during the concept and idea stages of basic research?

- A. IT asset phase
- B. IT discovery phase
- C. IT process phase
- D. IT project phase

**Answer:** B

**NEW QUESTION 132**

Which of the following is a practice of forecasting possible risks to the organization and taking steps to mitigate their impact on operations?

- A. Timekeeping
- B. Enterprise risk management
- C. Applicant tracking systems
- D. HR audit

**Answer:** B

**NEW QUESTION 134**

Which of the following project management plans defines the risk identification, analysis, response, and monitoring strategies?

- A. Communications Management Plan
- B. Resource Management Plan
- C. Risk Management Plan
- D. Stakeholder management strategy

**Answer:** C

**NEW QUESTION 138**

Which of the following resource categories includes costs, productivity, availability, and change and configuration management?

- A. Products
- B. Processes
- C. People
- D. Partners

**Answer:** B

**NEW QUESTION 139**

What is the formula for measuring the "usage gap"?

- A. Usage gap = market potential - existing usage
- B. Usage gap = market potential \* existing usage
- C. Usage gap = market potential / existing usage
- D. Usage gap = market potential + existing usage

**Answer:** A

**NEW QUESTION 140**

In which of the following types of biases does the data collection itself interfere with the process it is measuring?

- A. Interaction
- B. Nonresponse
- C. Perception
- D. Operational

**Answer:** A

**NEW QUESTION 143**

Which of the following individuals ensures that IT complies with policy, laws and regulations?

- A. Project sponsor
- B. Compliance officer

- C. Supplier
- D. Business partner

**Answer:** B

**NEW QUESTION 147**

Which of the following is the amount of risk an enterprise is willing to except in pursuit of its mission?

- A. Threats
- B. Vulnerability
- C. Risk Appetite
- D. Inherent Risk

**Answer:** C

**NEW QUESTION 152**

Which of the following types of risks includes liability torts, property damage, natural catastrophe and financial risk?

- A. Asset risk
- B. Hazard risk
- C. Operational risk
- D. Strategic risk

**Answer:** B

**NEW QUESTION 153**

Which of the following areas addresses the safeguarding of IT assets, disaster recovery and continuity of operations?

- A. Performance measurement
- B. Risk management
- C. Value delivery
- D. Strategic alignment

**Answer:** B

**NEW QUESTION 158**

Which of the following individuals/team allocates business resources for effective IT governance?

- A. Business Executive
- B. CEO
- C. CIO
- D. IT Strategy Committee

**Answer:** A

**NEW QUESTION 163**

Which of the following systems come under the category of linking systems to connect an enterprise with its customers and supplier?  
Each correct answer represents a complete solution. Choose all that apply.

- A. Website and portal
- B. Electronic data interchange (EDI)/extensible markup language (XML) data transfer systems
- C. Office productivity
- D. E-mail, smartphone, instant messaging

**Answer:** ABD

**NEW QUESTION 164**

Which of the following are the categories of IT-related spending or investments defined by the META group? Each correct answer represents a complete solution.  
Choose all that apply.

- A. Grow the business
- B. Strategic investment
- C. Transform the business
- D. Run the business

**Answer:** ACD

**NEW QUESTION 166**

Which of the following quadrant analysis identifies the key issues of cost containment, predictability or reliability, continual unit cost improvement, and benchmarking for justification?

- A. Low level role (tactical/utility) and business market leader (risk-taker/high growth)
- B. High level role (strategic/transformational) and business market leader (risk-taker/high growth)
- C. Low level role (tactical/utility) and business market followers (risk-averse/mature)
- D. High level role (strategic/transformational) and business market followers (risk-averse/mature)

**Answer:** C

**NEW QUESTION 168**

Which of the following are the process control objectives for the process controls embedment? Each correct answer represents a complete solution. Choose all that apply.

- A. Process ownership
- B. Process goals and objectives
- C. Process repeatability
- D. Process availability

**Answer:** ABC

**NEW QUESTION 169**

Fill in the blank with an appropriate phrase.

The \_\_\_\_ creates and delivers momentum in gaining executive support, and provides help to set up messaging that is constantly conveyed to motivate the team, and gives information to the stakeholders.

- A. communication plan

**Answer:** A

**NEW QUESTION 170**

Which of the following objectives are used by the system to increase costs or revenues? Each correct answer represents a complete solution. Choose all that apply.

- A. Erecting barriers to entry by competitors
- B. Increasing production rates
- C. Improving product quality
- D. Creating new distribution channels

**Answer:** AD

**NEW QUESTION 173**

The testing methods help in shaping opinion against assurance objectives by combining one or more of the test types. Which of the following are the test types used in this process?

Each correct answer represents a complete solution. Choose all that apply.

- A. Observe
- B. Inspect
- C. Plan
- D. Inquire

**Answer:** ABD

**NEW QUESTION 175**

Which of the following activity loops describes creation of new processes?

- A. Loop 3
- B. Loop 2
- C. Loop 4
- D. Loop 1

**Answer:** A

**NEW QUESTION 176**

Which of the following service delivery processes includes controls, document and record, as its sub processes?

- A. Service level management
- B. Service reporting
- C. Information security management
- D. Capacity management

**Answer:** C

**NEW QUESTION 180**

Which of the following service delivery processes has the goal to produce, agreed on, timely, reliable, and accurate reports for the effective communication?

- A. Service level management
- B. Service reporting
- C. Information security management
- D. Capacity management

**Answer:** B

**NEW QUESTION 182**

What is the major goal of risk management in the decision-making process?

- A. To manage the clients
- B. To manage the time
- C. To manage the resources
- D. To manage the uncertainty

**Answer:** D

**NEW QUESTION 187**

Which of the following is the process of identifying and assessing factors that may jeopardize the success of a project or the achievement of a goal?

- A. Risk retention
- B. Risk identification
- C. Risk communication
- D. Risk analysis

**Answer:** D

**NEW QUESTION 188**

Which of the following is the process of defining the way work is performed and the tasks that a given job requires?

- A. Selection
- B. Recruitment
- C. Job design
- D. Job analysis

**Answer:** C

**NEW QUESTION 193**

Which of the following is concerned with fairness and transparency?

- A. Continual Service Improvement
- B. Service Support
- C. Service Strategy
- D. Governance

**Answer:** D

**NEW QUESTION 195**

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