



Microsoft

Exam Questions MB-920

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps (ERP)

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NEW QUESTION 1

A company uses Dynamics 365 Human Resources. The company establishes a new department and hires employees to staff the department. The company wants to manage annual employee reviews.

What are two capabilities of Dynamics 365 Human Resources performance management? Each correct answer presents a part of the solution.

NOTE: Each correct selection is worth one point.

- A. Personnel actions
- B. Goals
- C. Competencies
- D. Performance journals

Answer: CD

NEW QUESTION 2

A construction services firm plans to standardize financial and payroll functions including the capability of adding timesheets to track work and costs for community improvement projects. You need to recommend a solution for the company. What should you recommend?

- A. Power Platform
- B. Dynamics 365 Project Operations
- C. Dynamics 365 Supply Chain Management
- D. Dynamics 365 Human Resources

Answer: B

NEW QUESTION 3

A company plans to implement Dynamics 365 Human Resources. You need to describe the capabilities of the app to the company's human resource manager.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can define benefit plans including retirement, medical, and dental plans.	<input type="radio"/>	<input type="radio"/>
You can manage compliance of employees with regional employment standards and required certifications.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

NEW QUESTION 4

You are evaluating expense management capabilities in Dynamics 365 Finance.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Enabling intercompany expenses allows workers employed by one legal entity to submit expenses for another legal entity in the same organization.	<input type="radio"/>	<input type="radio"/>
The Expense management mobile workspace allows workers to create, submit, and approve expense reports.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Enabling intercompany expenses allows workers employed by one legal entity to submit expenses for another legal entity in the same organization.	<input checked="" type="radio"/>	<input type="radio"/>
The Expense management mobile workspace allows workers to create, submit, and approve expense reports.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 5

A company plans to implement Dynamics 365 Commerce. Some products must only be available in specific physical stores due to product weight and physical measurements. You need to recommend a solution to meet the requirement. What should you recommend? To answer, select the appropriate option in the answer area.

Answer Area

Implement ▼ to restrict the products that are available at each physical location.

promotions

product dimensions

product assortments

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Implement ▼ to restrict the products that are available at each physical location.

promotions

product dimensions

product assortments

NEW QUESTION 6

A company plans to implement Dynamics 365 Project Operations. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can create project-based sales orders directly from a project record.	<input type="radio"/>	<input type="radio"/>
Project sales orders are automatically created or amended when you save item requirements for a project.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can create project-based sales orders directly from a project record.	<input checked="" type="radio"/>	<input type="radio"/>
Project sales orders are automatically created or amended when you save item requirements for a project.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 7

A company uses Dynamics 365 Supply Chain Management.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Tools, machines, and people are resources that are used to produce goods.	<input type="radio"/>	<input type="radio"/>
A formula defines the materials, ingredients, and outcomes of a specific process.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Tools, machines, and people are resources that are used to produce goods.	<input checked="" type="radio"/>	<input type="radio"/>
A formula defines the materials, ingredients, and outcomes of a specific process.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 8

A company plans to use Dynamics 365 Supply Chain Management.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Lean manufacturing processes produce only what is needed to meet customer demands.	<input type="radio"/>	<input type="radio"/>
Lean manufacturing processes rely on recipes, ingredients, and formulas to mix ingredients in specific proportions.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Lean manufacturing processes produce only what is needed to meet customer demands.	<input checked="" type="radio"/>	<input type="radio"/>
Lean manufacturing processes rely on recipes, ingredients, and formulas to mix ingredients in specific proportions.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 9

A company implements the performance management feature in Dynamics 365 Human Resources. Which performance management component can employees create by using the Employee Self-Service workspace?

- A. Goals
- B. Workflows
- C. Performance reviews
- D. Performance Journal

Answer: D

NEW QUESTION 10

An organization has two legal entities. Items may be sold by one company only or by both companies. You need to recommend a solution to standardize the items across the legal entities. What should you recommend?

- A. Lifecycle Services
- B. Item templates
- C. Products and product masters
- D. Product Insights

Answer: C

NEW QUESTION 10

A company is evaluating Dynamics 365 Fraud Protection for various types of transactions. Which experience should you use? To answer, drag the appropriate experiences to the correct scenarios. Experiences may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Experiences	Answer Area	Experience
Evaluate the effectiveness of fraud protection.	Scenario Analyze three years of historical customer transaction data and generate reports that provide insights into existing fraud patterns in their business. Flag an online purchase that is initiated from a geographic region that is far away from the address of the account owner.	Experience
Diagnose experience in fraud protection.		Experience
Protect online purchases from fraud.		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Experiences	Answer Area	Experience
Evaluate the effectiveness of fraud protection.	Scenario Analyze three years of historical customer transaction data and generate reports that provide insights into existing fraud patterns in their business. Flag an online purchase that is initiated from a geographic region that is far away from the address of the account owner.	Evaluate the effectiveness of fraud protection.
Diagnose experience in fraud protection.		Protect online purchases from fraud.
Protect online purchases from fraud.		

NEW QUESTION 12

A company plans to implement Dynamics 365 Commerce.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can create separate payment methods and price groups for each retail store channel.	<input type="radio"/>	<input type="radio"/>
Modern Point of Sale (MPOS) devices can process sales even if the device has no network connectivity.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can create separate payment methods and price groups for each retail store channel.	<input checked="" type="radio"/>	<input type="radio"/>
Modern Point of Sale (MPOS) devices can process sales even if the device has no network connectivity.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 16

A company plans to implement Dynamics 365 Supply Chain Management.

Which three actions can vendors perform? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Change the inventory cost of items.
- B. Submit invoices electronically.
- C. Create transfer orders.
- D. Approve purchase orders.
- E. Respond to a request for quote (RFQ).

Answer: BDE

NEW QUESTION 17

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Optical character recognition (OCR) processing of expense receipts is a Dynamics 365 Financial expense management capability.	<input type="radio"/>	<input type="radio"/>
Books are assigned to depreciation profiles in the Dynamics 365 Finance Fixed asset module.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

NEW QUESTION 20

A company plans to implement Dynamics 365 finance and operations apps. The company wants to integrate Microsoft Teams with these applications.

Which three platforms support Microsoft Teams integration? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Dynamics 365 Commerce
- B. Power BI
- C. Microsoft Dataverse
- D. Dynamics 365 Customer Engagement (on-premises)
- E. SharePoint Online

Answer: ABE

NEW QUESTION 22

A company implements Dynamics 365 Project Operations.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Users can associate one or more price lists with a customer, an opportunity, or a quote.	<input type="radio"/>	<input type="radio"/>
Revenue recognition can be performed at set project milestones.	<input type="radio"/>	<input type="radio"/>
A project task can have different prices for two different resources.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
Users can associate one or more price lists with a customer, an opportunity, or a quote.	<input checked="" type="radio"/>	<input type="radio"/>
Revenue recognition can be performed at set project milestones.	<input checked="" type="radio"/>	<input type="radio"/>
A project task can have different prices for two different resources.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 23

A company plans to implement Dynamics 365 Human Resources.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	<input type="radio"/>	<input type="radio"/>
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	<input type="radio"/>	<input type="radio"/>
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	<input checked="" type="radio"/>	<input type="radio"/>
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	<input type="radio"/>	<input checked="" type="radio"/>
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 26

A retail store uses a point of sale (POS) system to process customer sales. A customer selects several items for purchase. The customer wants to come back to pay for the items later the same day. You need to recommend a process to support the customer request. What should you recommend? To answer, drag the appropriate actions to the correct requirements. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
 NOTE: Each correct selection is worth one point.

Actions	Requirement	Action
Recall transaction.	Hold items.	Action
Void transaction.	Complete sales transactions.	Action
Cancel order.		
Suspend transaction.		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions	Requirement	Action
Recall transaction.	Hold items.	Void transaction.
Void transaction.	Complete sales transactions.	Recall transaction.
Cancel order.		
Suspend transaction.		

NEW QUESTION 31

An oil refinery uses Dynamics 365 Supply Chain Management. They create work orders for their equipment and machinery. The refinery needs to perform equipment and machinery maintenance according to internal requests. Which maintenance type is performed in enterprise asset management based on internal requests? To answer, select the appropriate option in the answer area.

maintenance in enterprise asset management is performed based on internal requests.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

NEW QUESTION 35

An organization consisting of several companies is implementing Dynamics 365 Finance. The organization views company and department data by geographical regions and business functions.

You need to recommend organization types for the company based on the requirements.

What should you recommend? To answer, drag the appropriate organization types to the correct scenarios. Each organization type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Organization types	Answer Area	
	Requirement	Organization type
Legal entity	One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.	Organization type
Operating unit	Define various regions in which multiple groups of business operate. All regions must use the same ledger.	Organization type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Organization types	Answer Area	
	Requirement	Organization type
Legal entity	One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.	Legal entity
Operating unit	Define various regions in which multiple groups of business operate. All regions must use the same ledger.	Operating unit

NEW QUESTION 40

A company manufactures, rents, and resells equipment for dental clinics. Maintaining high-quality standards is crucial for operations. All quality-related issues in the supply chain must be managed in the system.

Match each feature to its use case.

Instructions: To answer, drag the appropriate feature from the column on the left to its use case on the right. Each feature may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Features	Answer Area	
	Use case	Feature
Nonconformances	You perform regularly scheduled product testing in production.	Feature
Inventory blocking	You observe unexpected quality issues with a product during production.	Feature
Quality orders	You must inspect all materials before they can be used to produce products.	Feature

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Features	Answer Area	Use case	Feature
Nonconformances		You perform regularly scheduled product testing in production.	Quality orders
Inventory blocking		You observe unexpected quality issues with a product during production.	Nonconformances
Quality orders		You must inspect all materials before they can be used to produce products.	Inventory blocking

NEW QUESTION 43

A company is evaluating Dynamics 365 Supply Chain Management.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can initiate new production based on demand, open orders, and historical trends, as well as take into consideration the time to manufacture and ship product to customers.	<input type="radio"/>	<input type="radio"/>
You can account and plan for subcontracting services such as painting metal parts, during production.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can initiate new production based on demand, open orders, and historical trends, as well as take into consideration the time to manufacture and ship product to customers.	<input checked="" type="radio"/>	<input type="radio"/>
You can account and plan for subcontracting services such as painting metal parts, during production.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 47

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