



## **Salesforce**

### **Exam Questions Identity-and-Access-Management-Designer**

Salesforce Certified Identity and Access Management Designer (SP19)

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#### NEW QUESTION 1

A farming enterprise offers smart farming technology to its farmer customers, which includes a variety of sensors for livestock tracking, pest monitoring, climate monitoring etc. They plan to store all the data in Salesforce. They would also like to ensure timely maintenance of the installed sensors. They have engaged a Salesforce Architect to propose an appropriate way to generate sensor information in Salesforce.

Which OAuth flow should the architect recommend?

- A. OAuth 2.0 Asset Token Flow
- B. OAuth 2.0 Device Authentication Flow
- C. OAuth 2.0 JWT Bearer Token Flow
- D. OAuth 2.0 SAML Bearer Assertion Flow

**Answer: A**

#### NEW QUESTION 2

Universal Containers (UC) uses Salesforce to allow customers to keep track of the order status. The customers can log in to Salesforce using external authentication providers, such as Facebook and Google. UC is also leveraging the App Launcher to let customers access an on-platform application for generating shipping labels. The label generator application uses OAuth to provide users access. What license type should an Architect recommend for the customers?

- A. Customer Community license
- B. Identity license
- C. Customer Community Plus license
- D. External Identity license

**Answer: B**

#### NEW QUESTION 3

Universal Containers (UC) wants to build a few applications that leverage the Salesforce REST API. UC has asked its Architect to describe how the API calls will be authenticated to a specific user. Which two mechanisms can the Architect provide? Choose 2 answers

- A. Authentication Token
- B. Session ID
- C. Refresh Token
- D. Access Token

**Answer: CD**

#### NEW QUESTION 4

A leading fitness tracker company is getting ready to launch a customer community. The company wants its customers to login to the community and connect their fitness device to their profile. Customers should be able to obtain exercise details and fitness recommendations in the community.

Which should be used to satisfy this requirement?

- A. Named Credentials
- B. Login Flows
- C. OAuth Device Flow
- D. Single Sign-On Settings

**Answer: C**

#### NEW QUESTION 5

Universal Containers (UC) wants to implement Delegated Authentication for a certain subset of Salesforce users. Which three items should UC take into consideration while building the Web service to handle the Delegated Authentication request? Choose 3 answers

- A. The web service needs to include Source IP as a method parameter.
- B. UC should whitelist all Salesforce IP ranges on their corporate firewall.
- C. The web service can be written using either the SOAP or REST protocol.
- D. Delegated Authentication is enabled for the system administrator profile.
- E. The return type of the Web service method should be a Boolean value

**Answer: ABE**

#### NEW QUESTION 6

An Architect needs to advise the team that manages the Identity Provider how to differentiate Salesforce from other Service Providers. What SAML SSO setting in Salesforce provides this capability?

- A. Identity Provider Login URL.
- B. Issuer.
- C. Entity ID
- D. SAML Identity Location.

**Answer: C**

#### NEW QUESTION 7

An architect needs to advise the team that manages the identity provider how to differentiate Salesforce from other service providers. What SAML SSO setting in Salesforce provides this capability?

- A. Entity id
- B. Issuer
- C. Identity provider login URL
- D. SAML identity location

**Answer:** A

#### NEW QUESTION 8

Universal Containers (UC) wants to integrate a third-party Reward Calculation system with Salesforce to calculate Rewards. Rewards will be calculated on a schedule basis and update back into Salesforce. The integration between Salesforce and the Reward Calculation System needs to be secure. Which are two recommended practices for using OAuth flow in this scenario. choose 2 answers

- A. OAuth Refresh Token FLOW
- B. OAuth Username-Password Flow
- C. OAuth SAML Bearer Assertion FLOW
- D. OAuth JWT Bearer Token FLOW

**Answer:** CD

#### NEW QUESTION 9

Universal containers wants to implement single Sign-on for a salesforce org using an external identity provider and corporate identity store. What type of Authentication flow is required to support deep linking?

- A. Web server Oauth SSO flow.
- B. Identity-provider-initiated SSO
- C. Service-provider-initiated SSO
- D. Start URL on identity provider

**Answer:** C

#### NEW QUESTION 10

Which two things should be done to ensure end users can only use single sign-on (SSO) to login in to Salesforce?  
Choose 2 answers

- A. Enable My Domain and select "Prevent login from <https://login.salesforce.com>".
- B. Request Salesforce Support to enable delegated authentication.
- C. Once SSO is enabled, users are only able to login using Salesforce credentials.
- D. Assign user "is Single Sign-on Enabled" permission via profile or permission set.

**Answer:** AD

#### NEW QUESTION 10

Universal containers (UC) employees have salesforce access from restricted ip ranges only, to protect against unauthorised access. UC wants to rollout the salesforce1 mobile app and make it accessible from any location. Which two options should an architect recommend? Choose 2 answers

- A. Relax the ip restriction in the connect app settings for the salesforce1 mobile app
- B. Use login flow to bypass ip range restriction for the mobile app.
- C. Relax the ip restriction with a second factor in the connect app settings for salesforce1 mobile app
- D. Remove existing restrictions on ip ranges for all types of user access.

**Answer:** AB

#### NEW QUESTION 11

Universal Containers (UC) implemented SSO to a third-party system for their Salesforce users to access the App Launcher. UC enabled "User Provisioning" on the Connected App so that changes to user accounts can be synched between Salesforce and the third party system. However, UC quickly notices that changes to user roles in Salesforce are not getting synched to the third-party system. What is the most likely reason for this behaviour?

- A. User Provisioning for Connected Apps does not support role sync.
- B. Required operation(s) was not mapped in User Provisioning Settings.
- C. The Approval queue for User Provisioning Requests is unmonitored.
- D. Salesforce roles have more than three levels in the role hierarchy.

**Answer:** A

#### NEW QUESTION 15

Universal Containers wants to implement Single Sign-on for a Salesforce org using an external Identity Provider and corporate identity store. What type of authentication flow is required to support deep linking'

- A. Web Server OAuth SSO flow
- B. Service-Provider-Initiated SSO
- C. Identity-Provider-initiated SSO
- D. StartURL on Identity Provider

**Answer:** B

#### NEW QUESTION 16

Universal containers(UC) has decided to build a new, highly sensitive application on Force.com platform. The security team at UC has decided that they want users to provide a fingerprint in addition to username/Password to authenticate to this application. How can an architect support fingerprints as a form of identification for salesforce Authentication?

- A. Use salesforce Two-factor Authentication with callouts to a third-party fingerprint scanning application.
- B. Use Delegated Authentication with callouts to a third-party fingerprint scanning application.
- C. Use an appexchange product that does fingerprint scanning with native salesforce identity confirmation.
- D. Use custom login flows with callouts to a third-party fingerprint scanning application.

**Answer:** D

#### NEW QUESTION 18

Universal Containers (UC) has a strict requirement to authenticate users to Salesforce using their mainframe credentials. The mainframe user store cannot be accessed from a SAML provider. UC would also like to have users in Salesforce created on the fly if they provide accurate mainframe credentials. How can the Architect meet these requirements?

- A. Use a Salesforce Login Flow to call out to a web service and create the user on the fly.
- B. Use the SOAP API to create the user when created on the mainframe; implement Delegated Authentication.
- C. Implement Just-In-Time Provisioning on the mainframe to create the user on the fly.
- D. Implement OAuth User-Agent Flow on the mainframe; use a Registration Handler to create the user on the fly.

**Answer:** C

#### NEW QUESTION 21

Universal containers(UC) has a customer Community that uses Facebook for authentication. UC would like to ensure that changes in the Facebook profile are reflected on the appropriate customer Community user. How can this requirement be met?

- A. Use the updateUser() method on the registration handler class.
- B. Use SAML just-in-time provisioning between Facebook and Salesforce
- C. Use information in the signed request that is received from Facebook.
- D. Develop a schedule job that calls out to Facebook on a nightly basis.

**Answer:** A

#### NEW QUESTION 23

Universal Containers (UC) has decided to use Salesforce as an Identity Provider for multiple external applications. UC wants to use the salesforce App Launcher to control the Apps that are available to individual users. Which three steps are required to make this happen?

- A. Add each connected App to the App Launcher with a Start URL.
- B. Set up an Auth Provider for each External Application.
- C. Set up Salesforce as a SAML Idp with My Domain.
- D. Set up Identity Connect to Synchronize user data.
- E. Create a Connected App for each external application.

**Answer:** ACE

#### NEW QUESTION 28

What item should an Architect consider when designing a Delegated Authentication implementation?

- A. The Web service should be secured with TLS using Salesforce trusted certificates.
- B. The Web service should be able to accept one to four input method parameters.
- C. The web service should use the Salesforce Federation ID to identify the user.
- D. The Web service should implement a custom password decryption method.

**Answer:** A

#### NEW QUESTION 33

An Identity architect works for a multinational, multi-brand organization. As they work with the organization to understand their Customer Identity and Access Management requirements, the identity architect learns that the brand experience is different for each of the customer's sub-brands and each of these branded experiences must be carried through the login experience depending on which sub-brand the user is logging into.

Which solution should the architect recommend to support scalability and reduce maintenance costs, if the organization has more than 150 sub-brands?

- A. Assign each sub-brand a unique Experience ID and use the Experience ID to dynamically brand the login experience.
- B. Use Audiences to customize the login experience for each sub-brand and pass an audience ID to the community during the OAuth and Security Assertion Markup Language (SAML) flows.
- C. Create a community subdomain for each sub-brand and customize the look and feel of the Login page for each community subdomain to match the brand.
- D. Create a separate Salesforce org for each sub-brand so that each sub-brand has complete control over the user experience.

**Answer:** A

#### NEW QUESTION 36

Under which scenario Web Server flow will be used?

- A. Used for web applications when server-side code needs to interact with APIS.
- B. Used for server-side components when page needs to be rendered.
- C. Used for mobile applications and testing legacy Integrations.
- D. Used for verifying Access protected resources.

Answer: A

#### NEW QUESTION 40

What are three capabilities of Delegated Authentication? Choose 3 answers

- A. It can be assigned by Custom Permissions.
- B. It can connect to SOAP services.
- C. It can be assigned by Permission Sets.
- D. It can be assigned by Profiles.
- E. It can connect to REST services.

Answer: BCE

#### NEW QUESTION 42

Universal Containers (UC) wants to implement SAML SSO for their internal of Salesforce users using a third-party IdP. After some evaluation, UC decides NOT to set up My Domain for their Salesforce org. How does that decision impact their SSO implementation?

- A. IdP-initiated SSO will NOT work.
- B. Neither SP- nor IdP-initiated SSO will work.
- C. Either SP- or IdP-initiated SSO will work.
- D. SP-initiated SSO will NOT work

Answer: B

#### NEW QUESTION 46

Universal containers (UC) has built a custom based Two-factor Authentication (2fa) system for their existing on-premise applications. Thru are now implementing salesforce and would like to enable a Two-factor login process for it, as well. What is the recommended solution an architect should consider?

- A. Replace the custom 2fa system with salesforce 2fa for on-premise application and salesforce.
- B. Use the custom 2fa system for on-premise applications and native 2fa for salesforce.
- C. Replace the custom 2fa system with an app exchange app that supports on-premise applications and salesforce.
- D. Use custom login flows to connect to the existing custom 2fa system for use in salesforce.

Answer: D

#### NEW QUESTION 48

Universal Containers (UC) has an existing e-commerce platform and is implementing a new customer community. They do not want to force customers to register on both applications due to concern over the customers experience. It is expected that 25% of the e-commerce customers will utilize the customer community . The e-commerce platform is capable of generating SAML responses and has an existing REST-ful API capable of managing users. How should UC create the identities of its e-commerce users with the customer community?

- A. Use SAML JIT in the Customer Community to create users when a user tries to login to the community from the e-commerce site.
- B. Use the e-commerce REST API to create users when a user self-register on the customer community and use SAML to allow SSO.
- C. Use a nightly batch ETL job to sync users between the Customer Community and the e-commerce platform and use SAML to allow SSO.
- D. Use the standard Salesforce API to create users in the Community When a User is Created in the e-Commerce platform and use SAML to allow SSO.

Answer: A

#### NEW QUESTION 53

An identity architect has been asked to recommend a solution that allows administrators to configure personalized alert messages to users before they land on the Experience Cloud site (formerly known as Community) homepage. What is recommended to fulfill this requirement with the least amount of customization?

- A. Customize the registration handler Apex class to create a routing logic navigating to different home pages based on the user profile.
- B. Use Login Flows to add a screen that shows personalized alerts.
- C. Build a Lightning web Component (LWC) for a homepage that shows custom alerts.
- D. Create custom metadata that stores user alerts and use a LWC to display alerts.

Answer: B

#### NEW QUESTION 57

Universal Containers is considering using Delegated Authentication as the sole means of Authenticating of Salesforce users. A Salesforce Architect has been brought in to assist with the implementation. What two risks Should the Architect point out? Choose 2 answers

- A. Delegated Authentication is enabled or disabled for the entire Salesforce org.
- B. UC will be required to develop and support a custom SOAP web service.
- C. Salesforce users will be locked out of Salesforce if the web service goes down.
- D. The web service must reside on a public cloud service, such as Heroku.

Answer: BC

#### NEW QUESTION 59

A large consumer company is planning to create a community and will require login through the customers social identity. The following requirements must be met:

- \* 1. The customer should be able to login with any of their social identities, however salesforce should only have one user per customer.
- \* 2. Once the customer has been identified with a social identity, they should not be required to authorize Salesforce.

- \* 3. The customer's personal details from the social sign on need to be captured when the customer logs into Salesforce using their social Identity.  
\* 3. If the customer modifies their personal details in the social site, the changes should be updated in Salesforce.

Which two options allow the Identity Architect to fulfill the requirements? Choose 2 answers

- A. Use Login Flows to call an authentication registration handler to provision the user before logging the user into the community.
- B. Use authentication providers for social sign-on and use the custom registration handler to insert or update personal details.
- C. Redirect the user to a custom page that allows the user to select an existing social identity for login.
- D. Use the custom registration handler to link social identities to Salesforce identities.

**Answer:** BD

#### NEW QUESTION 62

Universal Containers has multiple Salesforce instances where users receive emails from different instances. Users should be logged into the correct Salesforce instance authenticated by their IdP when clicking on an email link to a Salesforce record.

What should be enabled in Salesforce as a prerequisite?

- A. My Domain
- B. External Identity
- C. Identity Provider
- D. Multi-Factor Authentication

**Answer:** A

#### NEW QUESTION 63

Universal Containers is creating a mobile application that will be secured by Salesforce Identity using the OAuth 2.0 user-agent flow (this flow uses the OAuth 2.0 implicit grant type).

Which three OAuth concepts apply to this flow? Choose 3 answers

- A. Client ID
- B. Refresh Token
- C. Authorization Code
- D. Verification Code
- E. Scopes

**Answer:** ABE

#### NEW QUESTION 66

Universal Containers (UC) has Active Directory (AD) as their enterprise identity store and would like to use it for Salesforce user authentication. UC expects to synchronize user data between Salesforce and AD and Assign the appropriate Profile and Permission Sets based on AD group membership. What would be the optimal way to implement SSO?

- A. Use Active Directory with Reverse Proxy as the Identity Provider.
- B. Use Microsoft Access control Service as the Authentication provider.
- C. Use Active Directory Federation Service (ADFS) as the Identity Provider.
- D. Use Salesforce Identity Connect as the Identity Provider.

**Answer:** D

#### NEW QUESTION 70

Universal Containers (UC) has an existing Salesforce org configured for SP-Initiated SAML SSO with their Idp. A second Salesforce org is being introduced into the environment and the IT team would like to ensure they can use the same Idp for new org. What action should the IT team take while implementing the second org?

- A. Use the same SAML Identity location as the first org.
- B. Use a different Entity ID than the first org.
- C. Use the same request bindings as the first org.
- D. Use the Salesforce Username as the SAML Identity Type.

**Answer:** B

#### NEW QUESTION 71

The security team at Universal Containers (UC) has identified exporting reports as a high-risk action and would like to require users to be logged into Salesforce with their Active Directory (AD) credentials when doing so. For all other users of Salesforce, users should be allowed to use AD Credentials or Salesforce credentials. What solution should be recommended to prevent exporting reports except when logged in using AD credentials while maintaining the ability to view reports when logged in with Salesforce credentials?

- A. Use SAML Federated Authentication and block access to reports when accessed through a Standard Assurance session.
- B. Use SAML Federated Authentication and Custom SAML JIT Provisioning to dynamically and or remove a permission set that grants the Export Reports Permission.
- C. Use SAML federated Authentication, treat SAML Sessions as High Assurance, and raise the session level required for exporting reports.
- D. Use SAML federated Authentication with a Login Flow to dynamically add or remove a Permission Set that grants the Export Reports Permission.

**Answer:** C

#### NEW QUESTION 73

Universal Containers (UC) wants to build a mobile application that will be making calls to the Salesforce REST API. UC's Salesforce implementation relies heavily on custom objects and custom Apex code. UC does not want its users to have to enter credentials every time they use the app. Which two scope values should an

Architect recommend to UC? Choose 2 answers.

- A. Custom\_permissions
- B. Api
- C. Refresh\_token
- D. Full

**Answer:** BC

#### NEW QUESTION 78

An architect needs to set up a Facebook Authentication provider as login option for a salesforce customer Community. What portion of the authentication provider setup associates a Facebook user with a salesforce user?

- A. Consumer key and consumer secret
- B. Federation ID
- C. User info endpoint URL
- D. Apex registration handler

**Answer:** D

#### NEW QUESTION 79

Universal containers (UC) uses a legacy Employee portal for their employees to collaborate and post their ideas. UC decides to use salesforce ideas for voting and better tracking purposes. To avoid provisioning users on Salesforce, UC decides to push ideas posted on the Employee portal to salesforce through API. UC decides to use an API user using Oauth Username - password flow for the connection. How can the connection to salesforce be restricted only to the employee portal server?

- A. Add the Employee portals IP address to the Trusted IP range for the connected App
- B. Use a digital certificate signed by the employee portal Server.
- C. Add the employee portals IP address to the login IP range on the user profile.
- D. Use a dedicated profile for the user the Employee portal uses.

**Answer:** A

#### NEW QUESTION 82

A Salesforce customer is implementing Sales Cloud and a custom pricing application for its call center agents. An Enterprise single sign-on solution is used to authenticate and sign-in users to all applications. The customer has the following requirements:

\* 1. The development team has decided to use a Canvas app to expose the pricing application to agents.

\* 2. Agents should be able to access the Canvas app without needing to log in to the pricing application.

Which two options should the identity architect consider to provide support for the Canvas app to initiate login for users?

Choose 2 answers

- A. Select "Enable as a Canvas Personal App" in the connected app settings.
- B. Enable OAuth settings in the connected app with required OAuth scopes for the pricing application.
- C. Configure the Canvas app as a connected app and set Admin-approved users as pre-authorized.
- D. Enable SAML in the connected app and Security Assertion Markup Language (SAML) Initiation Method as Service Provider Initiated.

**Answer:** CD

#### NEW QUESTION 86

Universal Containers (UC) is looking to build a Canvas app and wants to use the corresponding Connected App to control where the app is visible. Which two options are correct in regards to where the app can be made visible under the Connected App setting for the Canvas app? Choose 2 answers

- A. As part of the body of a Salesforce Knowledge article.
- B. In the mobile navigation menu on Salesforce for Android.
- C. The sidebar of a Salesforce Console as a console component.
- D. Included in the Call Control Tool that's part of Open CTI.

**Answer:** AC

#### NEW QUESTION 89

Universal containers (UC) wants to integrate a Web application with salesforce. The UC team has implemented the Oauth web-server Authentication flow for authentication process. Which two considerations should an architect point out to UC? Choose 2 answers

- A. The web application should be hosted on a secure server.
- B. The web server must be able to protect consumer privacy
- C. The flow involves passing the user credentials back and forth.
- D. The flow will not provide an Oauth refresh token back to the server.

**Answer:** AB

#### NEW QUESTION 92

A client is planning to rollout multi-factor authentication (MFA) to its internal employees and wants to understand which authentication and verification methods meet the Salesforce criteria for secure authentication.

Which three functions meet the Salesforce criteria for secure mfa? Choose 3 answers

- A. username and password + SMS passcode
- B. Username and password + security key

- C. Third-party single sign-on with Mobile Authenticator app
- D. Certificate-based Authentication
- E. Lightning Login

**Answer:** BCE

**NEW QUESTION 95**

customer service representatives at Universal Containers (UC) are complaining that whenever they click on links to case records and are asked to login with SAML SSO, they are being redirected to the Salesforce home tab and not the specific case record. What item should an architect advise the identity team at UC to investigate first?

- A. My domain is configured and active within Salesforce.
- B. The Salesforce SSO settings are using http post
- C. The identity provider is correctly preserving the Relay state
- D. The users have the correct Federation ID within Salesforce.

**Answer:** C

**NEW QUESTION 97**

An Architect has configured a SAML-based SSO integration between Salesforce and an external Identity provider and is ready to test it. When the Architect attempts to log in to Salesforce using SSO, the Architect receives a SAML error. Which two optimal actions should the Architect take to troubleshoot the issue?

- A. Ensure the Callback URL is correctly set in the Connected Apps settings.
- B. Use a browser that has an add-on/extension that can inspect SAML.
- C. Paste the SAML Assertion Validator in Salesforce.
- D. Use the browser's Development tools to view the Salesforce page's markup.

**Answer:** BC

**NEW QUESTION 99**

Northern Trail Outfitters (NTO) is planning to build a new customer service portal and wants to use passwordless login, allowing customers to login with a one-time passcode sent to them via email or SMS.

How should the quantity of required Identity Verification Credits be estimated?

- A. Each community comes with 10,000 Identity Verification Credits per month and only customers with more than 10,000 logins a month should estimate additional SMS verifications needed.
- B. Identity Verification Credits are consumed with each SMS (text message) sent and should be estimated based on the number of login verification challenges for SMS verification users.
- C. Identity Verification Credits are consumed with each verification sent and should be estimated based on the number of logins that will incur a verification challenge.
- D. Identity Verification Credits are a direct add-on license based on the number of existing member-based or login-based Community licenses.

**Answer:** B

**NEW QUESTION 103**

Universal Containers (UC) is planning to deploy a custom mobile app that will allow users to get e-signatures from its customers on their mobile devices. The mobile app connects to Salesforce to upload the e-signature as a file attachment and uses OAuth protocol for both authentication and authorization. What is the most recommended and secure OAuth scope setting that an Architect should recommend?

- A. Id
- B. Web
- C. Api
- D. Custom\_permissions

**Answer:** D

**NEW QUESTION 105**

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