

# Isaca

## Exam Questions COBIT5

COBIT® 5 Foundation



#### NEW QUESTION 1

Who is an internal stakeholder?

- A. Shareholder
- B. Regulator
- C. Business process owner
- D. Business partner

**Answer: C**

#### NEW QUESTION 2

What term is used to describe how a governance implementation should not be perceived as an isolated project?

- A. Continual improvement life cycle
- B. Change enablement
- C. Sustain
- D. Programme management

**Answer: D**

#### NEW QUESTION 3

What is the BEST way for senior leadership to communicate its expectations for IT governance prior to commencing a governance implementation plan?

- A. Include a scope statement in the business case
- B. Generate an IT governance policy
- C. Add key performance indicators (KPIs) to a balanced scorecard

**Answer: A**

#### NEW QUESTION 4

Which option is a driver that influences stakeholder needs?

- A. Strategy changes
- B. Lead indicators
- C. Enterprise resources
- D. Good practices

**Answer: A**

#### NEW QUESTION 5

Which of the following is a PRIMARY benefit associated with the management objective “managed strategy?”

- A. Desired value is delivered through a roadmap of incremental changes
- B. Service delivery is facilitated by adopting the latest technology innovations
- C. Effective communication channels are established across all levels of management

**Answer: A**

#### NEW QUESTION 6

What Change Enablement component in the Implementation Life Cycle supports the defining of the target state?

- A. Operating and using the new approaches
- B. Forming the implementation team
- C. Identifying the role players
- D. Communicating outcome

**Answer: B**

#### NEW QUESTION 7

Which information should a business case include?

- A. The proposed detailed solutions and definitions of the initiative
- B. Roles & responsibilities of the enterprise
- C. Further requirements for continual improvement
- D. The expected benefits of operating in the changed way

**Answer: B**

#### NEW QUESTION 8

Which of the following should be scheduled for completion FIRST when prioritizing improvement initiatives?

- A. Initiatives that are easiest to achieve and will garner business benefits
- B. Initiatives that are the least expensive in order to lower risk due to failure

C. Initiatives with the lowest cost regardless of expected business value

**Answer:** A

**NEW QUESTION 9**

What attributes describes the quantity of information that is suitable for the required activity?

- A. Relevancy
- B. Completeness
- C. Appropriate amount of information
- D. Ease of manipulation

**Answer:** C

**NEW QUESTION 10**

Enterprise governance of information and technology (EGIT) is an integral part of:

- A. corporate governance
- B. risk governance
- C. financial governance

**Answer:** A

**NEW QUESTION 10**

In the implementation model, when is IT governance implementation risk BEST managed?

- A. During the planning phase
- B. Just prior to operationalization
- C. Throughout the life cycle

**Answer:** C

**NEW QUESTION 14**

Which is one of the five Governance processes in the Process Reference Model?

- A. Manage Configuration
- B. Manage Security services
- C. Ensure Risk Optimization
- D. Manage Suppliers

**Answer:** C

**NEW QUESTION 19**

In what order does the Management of Enterprise IT occur in the IT 5 Process Reference Model?

- A. Build, Run, Plan, Monitor
- B. Evaluate, Direct, Monitor
- C. Monitor, Evaluate, Direct
- D. Plan, Build, Run, Monitor

**Answer:** B

**NEW QUESTION 20**

What is the name of an enterprise communication mechanism which provides more guidance on desired organizational behavior?

- A. Escalation procedures
- B. Statement of actions
- C. Principles and policies
- D. Rules and norms

**Answer:** D

**NEW QUESTION 25**

Which item is considered a good practice for inclusion within a policy framework?

- A. Statements of actions
- B. Skill categories
- C. Compliance requirements
- D. Defined goals

**Answer:** C

**NEW QUESTION 28**

Which statement describes the difference between specific and generic work products?

- A. Specific work products are defined at each capability level, generic work products are defined on an organizational level
- B. Specific work products are associated with the IT-related goals, generic work products are associated with the higher level enterprise goals
- C. Specific work products are defined for each process, generic work products are defined for all generic processes from capability level 2 to 5
- D. Specific work products define the objectives at activity level, generic work products define the level objectives of a process

**Answer:** D

#### NEW QUESTION 33

Which of the following frameworks has been used as a basis for developing guidance for the COBIT governance component of people, skills and competencies?

- A. Cyber Security Framework
- B. Skills Framework for the Information Age
- C. Sans Security Policy Framework

**Answer:** A

#### NEW QUESTION 35

Which COBIT principle addresses the need to consider how any changes in technology or strategy impact the enterprise governance system as a whole?

- A. A governance system should be tailored to the enterprise's needs
- B. A governance system should cover the enterprise end to end
- C. A governance system should be dynamic

**Answer:** A

#### NEW QUESTION 37

Which factor may indicate a need for the improved governance of enterprise IT?

- A. Tailoring COBIT and other supporting good practices and standards to fit the unique context of the enterprise is required
- B. Significant incidents related to IT risk, such as data loss or project failure, have been experienced
- C. A focus on quick wins and prioritizing the most beneficial improvements that are #a»»e\*I lo implement is needed
- D. Key program roles and responsibilities should be defined and assigned

**Answer:** B

#### NEW QUESTION 42

In what order would the following stages of the Information Cycle occur? 1Transform Information  
2Create Value 3Transform Knowledge

- A. 2,3,1
- B. 1,2,3
- C. 3,1,2
- D. 1,3,2

**Answer:** D

#### NEW QUESTION 46

Which of the following statements about the culture, ethics and behavior enabler are true?

- 1Principles and policies are a very important communication mechanism for corporate values and desired behavior.
- 2If the behavior of stakeholders is one of non-compliance towards process activities, then the process outcomes will not be achieved.

- A. Only 1 is true
- B. Only 2 is true
- C. Both 1 and 2 are true
- D. Neither 1 or 2 is true

**Answer:** C

#### NEW QUESTION 47

Which statement does NOT describe the attributes relevant to a Process Activity?

- A. Provides the 'what' to implement for each management practice
- B. Aligns with standards and good practices
- C. Provides specific detailed activities
- D. Provides statements of actions to deliver benefits

**Answer:** D

#### NEW QUESTION 50

Which of the following is an enterprise goal according to COBIT?

- A. Managed IT-related risks
- B. Business service continuity and availability
- C. IT compliance with internal policies

**Answer:** B

**NEW QUESTION 51**

Which of the following is the FINAL action before completing the design of an IT governance system?

- A. Resolving inherent priority conflicts
- B. Selecting an implementation method
- C. Determining a sourcing model

**Answer:** B

**NEW QUESTION 56**

Which of the following BEST describes the objectives of the Evaluate, Direct and Monitor (EDM) domain?

- A. Addressing the operational delivery and support of I&T services, including security
- B. Addressing the overall organization, strategy and supporting activities for IT
- C. Assessing strategic options and guiding senior management of the options chosen

**Answer:** B

**NEW QUESTION 57**

Which "Role of IT" design factor is viewed as a driver for business process and service innovation?

- A. Support
- B. Strategic
- C. Turnaround

**Answer:** B

**NEW QUESTION 61**

Which mechanism can define and implement policies within their span of control?

- A. Organizational structures
- B. Process practices
- C. Governance framework
- D. Rules and Norms

**Answer:** A

**NEW QUESTION 64**

At what level are Inputs and Outputs defined?

- A. Process
- B. Management practice
- C. Activity
- D. Detailed Activity

**Answer:** A

**NEW QUESTION 65**

Within the principles for a governance system, the value generated from the use of I&T reflects:

- A. a balance among benefits, risk and resources
- B. the ratio of costs versus achieved service levels
- C. maximized financial benefits to the investment portfolio

**Answer:** A

**NEW QUESTION 69**

Which of the following would be an appropriate metric associated with an enterprise goal of "Business service continuity and availability"?

- A. Number of business processing hours lost due to unplanned service interruptions
- B. Satisfaction levels of board and executive management with business process capabilities
- C. Ratio of significant incidents that were not identified in risk assessments v
- D. total incidents

**Answer:** A

**NEW QUESTION 71**

What Programme Management component in the implementation Life Cycle is linked to embedding the new approaches?

- A. Realise benefits
- B. Review effectiveness
- C. Plan programme

D. Execute the plan

**Answer:** A

**NEW QUESTION 73**

Which of the following benefits derived from the use of COBIT is PRIMARILY associated with an internal stakeholder?

- A. COBIT helps to ensure that a third-party vendor's operations are secure
- B. COBIT provides insight on how to derive value from the use of I&T
- C. COBIT helps to ensure that a governance system is in place to sustain regulatory compliance

**Answer:** B

**NEW QUESTION 74**

Which practice would be LEAST likely to drive desired behavior in an enterprise?

- A. Communication of desired behaviors
- B. Awareness of desired behaviors
- C. HR Principles & Policies
- D. Incentives and rewards

**Answer:** D

**NEW QUESTION 77**

What is the purpose of the IT self-assessment guide?

- A. To provide a description of the life cycle for governance and management of enterprise IT.
- B. To provide in detail how to undertake a process assessment.
- C. To provide a less rigorous approach for process assessment.
- D. To combine 5 process with ISO 15504 for a robust assessment approach.

**Answer:** C

**NEW QUESTION 78**

Which driver influences stakeholder needs?

- A. New technologies
- B. Performance management of IT
- C. Business service continuity
- D. IT agility

**Answer:** A

**NEW QUESTION 80**

Which of the following is a principle of a proper governance framework?

- A. It should be independent of other standards, frameworks and regulations
- B. It should be self-contained and not allow for the addition of new content
- C. It should be based on a conceptual model

**Answer:** C

**NEW QUESTION 85**

When tailoring the COBIT organization structure to organizational context and priorities, which of the following should be done NEXT after mapping organizational structures with specific responsibility or accountability?

- A. Revise the organizational hierarchy with job descriptions
- B. Adapt the COBIT roles and organizational structures
- C. Add two levels of involvement for consulted and informed

**Answer:** B

**NEW QUESTION 89**

Which of the following is an important principle of a proper governance framework?

- A. The governance framework should be based on a single relevant standard, framework or regulation
- B. The governance framework should allow for flexibility in addressing new issues
- C. The governance framework should be rigorous and focus exclusively on prioritized existing issues

**Answer:** B

**NEW QUESTION 91**

Which of the following is an IT implementation method design factor that focuses on software building, deployment and operations?

- A. DevOps
- B. Agile
- C. Traditional

**Answer:** A

**NEW QUESTION 96**

The COBIT framework is designed to meet the I&T goals for which of the following?

- A. Entire enterprise
- B. IT department only
- C. Board and executive management only

**Answer:** A

**NEW QUESTION 99**

What is the name of the Change Enablement life cycle Phase which supports 'Phase 4 -What needs to be done'?

- A. identify role players
- B. Define target state
- C. Plan programme
- D. Define problems and opportunities

**Answer:** A

**NEW QUESTION 102**

The enterprise goal “Staff skills, motivation and productivity” is organized into which balanced scorecard (BSC) dimension?

- A. Growth
- B. Internal
- C. Customer

**Answer:** B

**NEW QUESTION 104**

Which of the following statements about the Process performance indicators and the Process capability indicators are true?

- 1 Process capability attribute indicators apply to capability levels 1 to 5.
- 2 Process performance indicators apply to capability levels 1 to 5.

- A. Only 1 is true
- B. Only 2 is true
- C. Both 1 and 2 are true
- D. Neither 1 or 2 is true

**Answer:** B

**NEW QUESTION 107**

The different levels of involvement associated with roles and organizational structure are PRIMARILY divided into:

- A. responsibility and accountability levels
- B. operational and practitioner levels
- C. governance and management levels

**Answer:** C

**NEW QUESTION 110**

Which enabler describes an organized set of practices and activities?

- A. Organizational Structures
- B. Services, Infrastructure and Applications
- C. Principles, Policies and Frameworks
- D. Processes

**Answer:** D

**NEW QUESTION 112**

Which aspect relates to the COBIT 5 principle 'Meeting Stakeholder Needs'?

- A. Aligns with the latest views on Governance
- B. Translates stakeholder requirements into strategy
- C. Provides a simple architecture
- D. Defines relationship between Governance and Management

**Answer:** B

**NEW QUESTION 115**

According to the principles for a governance framework, which of the following is a PRIMARY consideration when addressing new issues within a flexible and open framework?

- A. Identifying related industry standards
- B. Maintaining integrity and consistency
- C. Aligning with internal IT policies and procedures

**Answer: B**

**NEW QUESTION 116**

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